#### BUILDINGREPORTS.COM, INC. vs HONEYWELL INTERNATIONAL, INC. Mark T. Lanterman on 06/06/2019

1	UNITED STATES DISTRICT COURT
2	NORTHERN DISTRICT OF GEORGIA
3	ATLANTA DIVISION
4	
5	
6	BUILDINGREPORTS.COM, INC., a
7	Georgia corporation; Plaintiff,
8	
9	vs. Case No. 1:17-cv-03140-SCJ
10	HONEYWELL INTERNATIONAL, INC., a Delaware corporation,
11	Defendant,
12	
13	
14	
15	The Video Deposition of MARK T. LANTERMAN,
16	taken pursuant to Notice of Taking Deposition, taken
17	before Kelly L. Hemsath, RPR, a Notary Public in and
18	for the County of Hennepin, State of Minnesota, taken
19	on the 6th day of June, 2019, at 90 South Seventh
20	Street, Minneapolis, Minnesota, commencing at
21	approximately 9:14 a.m.
22	
23	
24	
25	

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1 APPEARANCES 2 APPEARING FOR AND ON BEHALF OF THE PLAINTIFF: 3 STEVEN G. HILL, ESQUIRE HILL, KERTSCHER & WHARTON, LLP 3350 Riverwood Parkway SE 4 Suite 800 Atlanta, Georgia 30339 5 (770)953 - 09956 E-mail: sgh@hkw-law.com 7 APPEARING FOR AND ON BEHALF OF THE DEFENDANT: 8 MARTIN S. CHESTER, ESQUIRE 9 FAEGRE, BAKER, DANIELS 90 South Seventh Street 10 Suite 2200 Minneapolis, Minnesota 55402 11 (612)766-7232E-mail: martin.chester@faegrebd.com 12 13 14 ALSO PRESENT: Adam Wallin, videographer 15 \*The Original is in the possession of 16 17 Attorney Steven Hill.\* 18 19 \* \* \* 20 21 22 23 24 25

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1	VIDEOGRAPHER: This is the
2	beginning of media number 1 in the
3	deposition of Mark T. Lanterman, in the
4	matter of Buildingreports.com, Incorporated,
5	versus Honeywell International,
6	Incorporated, Case Number 1:17-cv-03140-SCJ.
7	Today's date is June 6, 2019. The time on
8	the video monitor is 9:14 a.m.
9	My name is Adam Wallin. I'm the
10	videographer. The Court Reporter is Kelly
11	Hemsath. We are here with Huseby Global
12	Litigation.
13	Will counsel please identify
14	themselves for the record.
15	MR. HILL: For the Plaintiff, Steve
16	Hill.
17	MR. CHESTER: Marty Chester,
18	Faegre, Baker, Daniels for the witness and
19	for the Defendant.
20	THE VIDEOGRAPHER: Will the Court
21	Reporter please swear in the witness.
22	
23	MARK LANTERMAN,
24	the witness in the above-entitled
25	matter, after having been first duly

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1		sworn, deposes and says as follows:
2		
3		EXAMINATION
4	BY	MR. HILL:
5	Q.	Good morning.
6	A.	Good morning.
7	Q.	Will you state your full name for the
8		record, please.
9	Α.	Mark Lanterman.
10	Q.	And where do you reside? Just the city is
11		fine.
12	A.	Sure. Medina, M-E-D-I-N-A, Minnesota.
13	Q.	Is that suburban Minneapolis/St. Paul area?
14	Α.	It's a western suburb of Minneapolis.
15	Q.	Okay. And where are you employed?
16	Α.	Computer Forensic Services.
17	Q.	And is that also in the Minneapolis/St. Paul
18		area?
19	Α.	Yes. It's located in Minnetonka, which is a
20		western suburb.
21	Q.	How long have you worked for Computer
22		Forensic Services?
23	Α.	Full-time since 2003.
24	Q.	Okay. Are you one of the founders?
25	Α.	Yes.

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		-
1	Q.	Okay. And do you have an ownership interest
2		in the company?
3	Α.	Yes.
4	Q.	Okay. What is your ownership interest in
5		the company?
6	Α.	85 percent.
7	Q.	Okay. How many employees does the company
8		have today, including principals?
9	Α.	I think it's 13.
10	Q.	Okay. And how many offices?
11	Α.	Five.
12	Q.	Okay. Before 2003, when you started the
13		company, what were you doing?
14	Α.	I was a member of the U.S. Secret Service
15		Electronic Crimes Task Force, so I was a
16		sworn law enforcement officer.
17	Q.	Okay. How long were you were you a sworn
18		Secret Service officer?
19	Α.	I was a member of the task force. I worked
20		with Secret Service from I believe it was
21		1998 until 2003.
22	Q.	Okay. What did you do before that?
23	Α.	I was a police detective with the City of
24		Hopkins here in Minnesota, and that is a
25		western suburb.
1		

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-		
1	Q.	Okay. What years?
2	Α.	From let's see. I want to say '95 until
3		2003. So there's overlapping. I can
4		explain if you'd like.
5	Q.	Yeah, go ahead.
6	Α.	So I was a police detective with the City of
7		Hopkins, but the Secret Service requested
8		that I be assigned to their office, so the
9		Secret Service, I was sworn in, but the
10		Secret Service reimbursed the City of
11		Hopkins for my salary. So my paychecks came
12		from the City of Hopkins, but I actually
13		worked for the Secret Service. So I don't
14		know if you'd call it dual employment.
15	Q.	Twin tracks?
16	Α.	Twin tracks, yeah.
17		So I know it's unusual, but that's
18		how it worked.
19	Q.	Okay. So you started your career as a
20		police officer with was it, Hopkins?
21	Α.	Yeah, no. Before that I was a police
22		officer in Philadelphia, for a suburban
23		Philadelphia police department.
24	Q.	Years?
25	Α.	1992 until 1995, when I moved here.

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1	Q.	And before you were a police officer in
2	)	Philadelphia, what did you do?
3	Α.	I made computers. I was self-employed.
4	Q.	Okay. How long were you self-employed for?
5	Б А.	Two or three years, I think.
6	Q.	Okay. Did you have full-time employed
7	,	before that period of time?
8	8 A.	No.
9	Q.	Okay. So does that take us back to '89 or
10	)	'90? Is that approximately when you began
11	-	self-employment?
12	A.	Yes. I think it was '89.
13	Q.	Okay. And you said you worked on
14	ł	computers
15	Б А.	Yes.
16	Q.	in the time?
17	Ά.	Yes.
18	Q.	Tell me what you did, in general, during the
19	)	time that you were self-employed.
20	) A.	Yeah. So basically in the town where I
21		lived, if local businesses needed IT
22	)	assistance, I assisted them.
23	Q.	Okay. What kind of IT assistance would you
24	ł	provide in that time frame?
25	Б А.	Installing operating systems, installing

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		0
1		applications. I don't like the term help
2		desk, but think of it as like a Geek
3		Squad-type services.
4	Q.	Right. So were you kind of like the IT
5		professional for hire? Small and mid-size
6		companies don't necessarily want to pay a
7		full-time person in that role, but they can
8		bring you in periodically and you would help
9		them?
10	Α.	You're exactly right.
11		It's like if the neighborhood
12		dentist needed help, because people were not
13		as familiar with computers then as they are
14		now, so if the local bakery or the local
15		restaurant, or things like that, I would
16		assist and charge by the hour.
17	Q.	Okay. In that time period of approximately
18		1989 to 1992, were you doing any consulting
19		relating to litigation?
20	Α.	No.
21	Q.	Okay. When did you start when did you
22		first start doing any services that
23		pertained to litigation, either as a
24		consultant or expert for the parties or
25		assisting the court itself?
1		

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		5
1	Α.	Sure. So in 1989 I incorporated, while I
2		was still employed in law enforcement, and
3		my agreement with the
4	Q.	You said 1989, and I just want to make sure
5		that that's really the year that you mean,
6		because
7	Α.	No, that's not correct. I think it was
8		1998. Sorry. I flipped them.
9	Q.	It happens to everybody sooner or later.
10	Α.	It happens to me. I'm getting old.
11	Q.	You're preaching to the choir.
12	Α.	In 1998 I incorporated, and I was thinking
13		about going private sector, so shortly after
14		incorporating in 1998 what I would do is I
15		was getting speaking invitations, so the
16		Secret Service would have me go and present
17		to conferences with the government,
18		I'm-here-to-help kind of talks, and I
19		started getting phone calls from bank
20		security managers stating, We have an
21		internal investigation, can we hire you
22		privately? And usually that wasn't allowed,
23		but eventually my supervisors allowed it as
24		long as they did a conflict check or an
25		ethics review.
1		

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1		So it would have been probably in
2		1999 or 2000 when I started consulting with
3		corporations and law firms.
4	Q.	Okay. So about 20 years ago?
5	Α.	Yeah. Time flies.
6	Q.	And when is the first time that you can
7		recall serving as an expert witness in a
8		contested matter in court?
9	Α.	I think that would have been I don't
10		remember the year, but I remember the law
11		firm and I remember the defendant, but I
12		don't remember when that was, but that was
13		my first litigation that I recall.
14	Q.	Okay. Tell me what you recall, and also
15		tell me whether it was before or after you
16		created Computer Forensic Services.
17	A.	Well, it would have been after I
18		incorporated.
19		It was a case I was retained by
20		the Nichols Kaster firm here in Minneapolis,
21		and it was a class action suit, and it was
22		against an organization called Conseco
23		Finance. So I believe that was my first
24		litigation.
25	Q.	What was the case about?
1		

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		0
1	A.	It was an allegation of unpaid overtime.
2		So it was a class action suit
3		brought against Conseco. I think it's
4		called an ARISA.
5	Q.	Okay. What was your role? Why did they
6		need you as an expert in a case involving
7		employment benefits?
8		MR. CHESTER: Object to the form.
9	Α.	I was needed to collect e-mail
10		communications from within Conseco, and then
11		I did the e-mail searching, and then I
12		produced the responsive documents.
13	BY	MR. HILL:
14	Q.	And were you you were actually retained
15		by the counsel for the plaintiff class in
16		that case; is that correct?
17	Α.	Yes.
18	Q.	Okay. Do you recall what you charged as an
19		hourly rate when you got into this line of
20		work?
21	Α.	Yes.
22	Q.	What was it?
23	Α.	275 an hour. \$275 an hour.
24	Q.	Across-the-board, regardless of the type of
25		work or when it was performed?

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1	Α.	Yes.
2	Q.	Did you prepare an expert report in that
3		case?
4	Α.	I don't recall.
5	Q.	Was that case pending in Federal Court or
6		State Court, if you know?
7	Α.	I would think, because of the diversity of
8		the plaintiffs, I believe it was Federal
9		Court, and it likely would have been venued
10		here in Minnesota. I'm just not sure. It
11		was so long ago.
12	Q.	Right. Can you estimate how many expert
13		reports you have authored during the last
14		20 years when you've been doing this kind of
15		work?
16	Α.	I would estimate written reports?
17	Q.	Yes.
18	Α.	Maybe 2,000.
19	Q.	And do you have an understanding of what the
20		requirements of an expert report include?
21		MR. CHESTER: Object to the form.
22	Α.	Yes.
23	BY	MR. HILL:
24	Q.	Tell me what your understanding is of what
25		is required of an expert in creating an

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1		expert report.
2		MR. CHESTER: Object to the form.
3	A.	In what jurisdiction? State or Federal?
4	BY	MR. HILL:
5	Q.	Federal.
6	A.	I need to state qualifications, rate of
7		compensation, and I believe I have to
8		identify articles for the past ten years
9		relevant to the topic, and a list of
10		in-person testimony, so not including
11		affidavits, but testimony involving
12		deposition and court testimony for the past
13		four years.
14	Q.	Okay. Is the report, to the best of your
15		knowledge, supposed to include any opinions
16		that you intend to testify about at trial?
17		MR. CHESTER: Object to the form,
18		calls for a legal conclusion.
19	A.	Yes.
20	BY	MR. HILL:
21	Q.	Okay. Is it supposed to include the reasons
22		you have for holding the opinions that you
23		intend to testify about at trial?
24		MR. CHESTER: Object to the form.
25	Α.	Yes.
1		

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1	BY	MR. HILL:
2	Q.	And was that your understanding as to both
3		opinions and reasons for opinions that you
4		had at the time that you wrote the report
5		that you wrote in this case?
6	Α.	Yes.
7	Q.	And did you do that in this case?
8	Α.	Yes.
9	Q.	So your report contains the opinions that
10		you hold relating to this case that you're
11		prepared to testify to at trial and the
12		reasons therefore, correct?
13	Α.	Yes.
14	Q.	Okay. And other than counsel for Honeywell,
15		who I presume you've spoken with about the
16		case, is there anyone else that you spoke to
17		about any aspect of this case prior to the
18		time that you signed your name to the expert
19		report that you authored in this case?
20	Α.	Yes.
21	Q.	Okay. Who did you speak to?
22	Α.	I spoke to our company's director, because
23		we needed an engagement agreement put in
24		place, and I had him also proofread my
25		report for grammatical errors.

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		5
1	Q.	And who is that?
2	Α.	His name is Kyle, K-Y-L-E, Loven, L-O-V-E-N.
3	Q.	And did you speak to anyone else about the
4		case other than Mr. Loven and Honeywell's
5		attorneys?
6	Α.	I told members of my office that I would be
7		here today for a deposition about this case.
8	Q.	Did you speak to any potential witnesses in
9		this case?
10	Α.	Oh, yes, I did.
11	Q.	Okay.
12	Α.	Thank you.
13	Q.	What potential witnesses did you speak to?
14	Α.	I spoke to Mr. Grant Pederson, and I spoke
15		to two individuals from Linode.
16	Q.	Do you know their names?
17	Α.	It's in my report. I don't recall the names
18		of the individuals from Linode, but it is my
19		report.
20	Q.	Any other potential witnesses that you spoke
21		to?
22	Α.	Not that I recall.
23	Q.	Do you recall the number of times that you
24		spoke with the Linode representatives?
25	Α.	Once.
1		

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1	Q.	Okay. And how long was that call?
2	Α.	I believe it was 45 minutes to an hour.
3	Q.	Okay. Did you take notes of the
4		conversation?
5	A.	Yes.
6	Q.	Okay. And where are those notes kept?
7	Α.	Right now?
8	Q.	Correct.
9	Α.	They're with my lawyer.
10	Q.	Okay. Is Mr. Chester your lawyer?
11	Α.	No.
12	Q.	Who is your lawyer?
13	A.	Chris Madel. M-A-D-E-L.
14	Q.	Okay. Are they in hard copy or are they in
15		electronic form?
16	A.	Both.
17	Q.	Okay. So Mr. Madel has your notes of that
18		conversation?
19	A.	Yes.
20	Q.	Okay. And why did you want to speak with
21		the Linode representatives?
22	A.	I had questions about the configurations and
23		about the services offered by Linode to
24		Building Reports.
25	Q.	Okay. How many times did you speak with

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1		Mr. Pederson?
2	Α.	Once.
3	Q.	Okay. And how long was that call?
4	Α.	That was a shorter call. I believe it was
5		maybe half an hour.
6	Q.	Okay. And did you take notes of that call?
7	Α.	Yes.
8	Q.	And where are those notes kept?
9	Α.	With Mr. Madel. My just to cover it. My
10		case file is with my attorney, Mr. Madel.
11	Q.	Okay. Now, does Mr. Madel work for Computer
12		Forensic Services?
13	A.	He's our attorney. He's not an employee.
14	Q.	Okay. That's kind of what I'm asking. Does
15		he have a private practice?
16	Α.	Yes, yes. He's with the Madel, PA firm,
17		located downtown here.
18	Q.	Okay. When you work on litigation matters,
19		is it your normal practice to keep your
20		files with your attorney?
21	Α.	Yes and no.
22	Q.	Okay.
23	Α.	If I anticipate a deposition or a Subpoena,
24		I give Mr. Madel my file so that we have an
25		opportunity to review the Subpoena before

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1		producing our documents.
2		I want Mr. Madel's opinion on the
3		production and the I want to make sure
4		that I'm being properly subpoenaed.
5	Q.	Okay. When did you hand over these the
6		notes of the Linode conversation to
7		Mr. Madel?
8	Α.	Yesterday.
9	Q.	Okay. When did you hand over the notes from
10		the Pederson conversation to Mr. Madel?
11	Α.	Yesterday. My entire case file yesterday.
12	Q.	Okay. Was there something specific I
13		don't want to know about communications
14		you've had with Honeywell attorneys at this
15		point. If I want to know that, I'll ask
16		very specifically for that, okay, but
17		setting that aside, is there anything, other
18		than potential communications with Honeywell
19		counsel, that prompted you to hand over your
20		case file to Mr. Madel yesterday?
21		MR. CHESTER: Object to the form.
22	Α.	Yes.
23	BY	MR. HILL:
24	Q.	Okay. What prompted you, other than
25		possible communications with others?
1		

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1	Α.	Two things: First, it is our practice to do
2		it, so I would have done it anyway, but I
3		was told that a process server was
4		attempting to serve me a Subpoena, and that
5		he was getting pretty aggressive with my
6		employees, I was not in the office, and I
7		didn't like that, so I wanted to involve
8		Mr. Madel, and I sent him my file yesterday.
9	Q.	Okay.
10	Α.	And that's no reflection on you, I
11		understand that.
12	Q.	Okay. Thank you.
13		Was that the first time that you
14		had been advised that there was someone
15		attempting to serve a Subpoena on you?
16		MR. CHESTER: In this case?
17		MR. HILL: In this case. Thank
18		you. Good point.
19	Α.	Yes and no.
20		That was the first time that I was
21		advised that someone was attempting to serve
22		me the Subpoena, but Mr. Konke had told
23		me
24		MR. CHESTER: Don't disclose
25		communications with Mr. Konke or

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1		communications with counsel from Honeywell.
2	BY	MR. HILL:
3	Q.	Okay. All right. I think I get the
4		picture.
5		Other than the Linode
6		representatives and Mr. Pederson, are there
7		any other witnesses that you've spoken to
8		relating to this case?
9	Α.	I don't believe so.
10	Q.	Okay. And why did you want to speak with
11		Mr. Pederson?
12	Α.	There were a few things. I wanted to get a
13		better understanding of his application. I
14		wanted to ask him directly what he did. I
15		wanted to ask him about some of the text
16		messages that I had read. I wanted to get a
17		better understanding of how his application
18		worked and what he thought it would do.
19		I just wanted to hear it from him
20		instead of just reading it from his
21		deposition transcript.
22	Q.	Okay. Now, when were you retained by
23		Honeywell in connection with this case
24		let me go back once.
25		Were you retained by Honeywell in

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		5
1		this case or were you retained by
2		Honeywell's counsel in this case?
3	Α.	I was retained by Honeywell's counsel in
4		this case.
5	Q.	Okay. And when did that happen?
6	Α.	Last year sometime.
7	Q.	And I believe you referenced earlier that
8		there's an engagement agreement?
9	Α.	Yes.
10	Q.	Okay. And is that in the file materials
11		that you handed over to Mr. Madel?
12	Α.	Yes.
13	Q.	Do you prepare regular statements
14		summarizing your work and billing for your
15		time since you've been retained under that
16		engagement?
17	Α.	I don't do that. Someone else in my office
18		does that.
19	Q.	That's kind of what I meant.
20		So you have someone who handles
21		regularly sending out invoices and summaries
22		of the work that you've performed?
23	Α.	Yes.
24	Q.	Okay. And those are sent from your office
25		to presumably Honeywell counsel in this

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1		case?
2	Α.	Yes.
3	Q.	And do those bills go out monthly,
4		approximately?
5	Α.	I think so.
6	Q.	Okay. And who is the person in your office
7		that handles sending out these statements to
8		Honeywell counsel?
9	Α.	There are two people, one whose name is
10		David Streeter, and the second is Joseph
11		Lanterman.
12	Q.	That sounds like a relative.
13	Α.	He's my CPA, son.
14	Q.	Got it.
15		And are they both employed by
16		Computer Forensic Services?
17	Α.	Yes.
18	Q.	And so they both work for you, essentially?
19	Α.	Yes.
20	Q.	Going back to an earlier question I asked,
21		I'd forgotten your answer, so I apologize
22		for asking you to say it again, but
23		approximately when was your firm engaged in
24		this case by Honeywell counsel?
25	Α.	It would have been sometime last year.
1		

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		0
1	Q.	Do you recall whether it was in the latter
2		six months of last year or whether it was
3		earlier than that?
4	A.	I believe it was in the second half of last
5		year.
6	Q.	Okay. In any event, the date of that
7		retention should be reflected on the date of
8		the engagement letter, correct?
9	A.	Yes.
10	Q.	At some point, in connection with your work
11		in this case, were you provided with a copy
12		of a report by Dr. Simpson Garfinkel?
13	A.	Yes.
14	Q.	Okay. And were you provided with a copy of
15		that report before or after you created your
16		own expert report in this case?
17	A.	Before.
18	Q.	So as of the time that you signed your name
19		to the report that you did in this case, you
20		had an opportunity to read Dr. Garfinkel's
21		report in full?
22	A.	Yes.
23	Q.	Okay.
24		MR. HILL: Let's mark this as
25		Exhibit 1, please.

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r		8
1		(At this time LANTERMAN Deposition
2		Exhibit 1 was marked for identification
3		by the Court Reporter.)
4	BY	MR. HILL:
5	Q.	Mr. Lanterman, the Court Reporter has
6		first of all, should I be calling you
7		Dr. Lanterman or are you Mr
8	Α.	No, Mark is fine.
9	Q.	Okay. Well, so our judges in the Northern
10		District prefer that we not use witness's
11		first names on the record when we're
12		questioning, so I'll call you Mr. Lanterman.
13	Α.	Mister is fine then.
14	Q.	Okay. The Court Reporter has handed you
15		Exhibit 1. I assume you've seen this
16		before.
17		If you have, please identify it for
18		the record.
19	Α.	I believe this is from our company's web
20		page, and it is my bio page.
21	Q.	So Computer Forensic Services has a website,
22		correct?
23	Α.	Yes.
24	Q.	And the https address shown on the very
25		bottom of Exhibit 1 is

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1		www.compforensics.com.
2		Is that the address that you know
3		to be the address of your firm website?
4	Α.	Yes.
5	Q.	And I assume you recognize the picture of
6		that good-looking gentleman on Exhibit 1?
7	Α.	Well, I have a face for radio, but thank
8		you, I appreciate the compliment.
9	Q.	So, first of all, would you just review the
10		contents of the description of your bio
11		here, and let me know if there's anything
12		here that is not accurate.
13	Α.	It's accurate.
14	Q.	Okay. Thank you.
15		Did you prepare the bio or does
16		somebody in your firm prepare these kinds of
17		things for you?
18	A.	Somebody else prepared it, but I'm certain I
19		would have reviewed it before it was posted.
20		I just don't recall.
21	Q.	The first thing that it says is you're the
22		chief technology officer of Computer
23		Forensic Services, correct?
24	Α.	Yes.
25	Q.	So what are your responsibilities at

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1		Computer Forensic Services as the chief
2		technology officer?
3	Α.	Well, I make sure that our company is using
4		the most current available protocols and
5		applications in our work. I deal more on
6		the technical side when working with our
7		clients.
8		I'm also the CEO, but I thought
9		that that was a little snooty, so I don't
10		like the title CEO, so I go by CTO, but
11		ultimately I am responsible.
12	Q.	Okay. Does your office have in addition
13		to a website, do you have some type of
14		shared network where your office maintains
15		its data in electronic form, or some of its
16		data in electronic form?
17	Α.	Yes, but we haven't transferred data there
18		yet.
19		So we have an off-site facility,
20		but that is a recent development.
21	Q.	When you say you have an off-site facility,
22		what's the nature of the facility?
23	Α.	Off-site data storage.
24		We store encrypted copies of our
25		data off-site in case something happens to

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1		our building. If it falls down, we can
2		always service our clients.
3	Q.	I see. The off-site data storage, is it
4		like a server warehouse, like a data true
5		data facility?
6	Α.	Yes.
7	Q.	Okay. Do you know whether it's Cloud-based?
8	A.	We don't use it that way. We have to
9		physically go there.
10		So we air gap our systems, which
11		means we don't connect them to networks, so
12		the off-site facility is in Eagan, which is
13		by the airport. So whenever we have case
14		data, someone from my office, and, again,
15		this is a recent thing, but someone will be
16		driving from our office to the off-site
17		databank and transferring the data.
18	Q.	The data that's transferred, is it
19		essentially a backup copy of primary data
20		that's being used at the Computer Forensic
21		Services office?
22	Α.	Yes.
23	Q.	Okay. So then there's also a network of
24		computers, I take it, that are used inside
25		the Computer Forensic Services office?

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1	A.	We don't network.
2		We have a shared computer for
3		e-mail, but otherwise we use stand-alone
4		systems, and every case gets a fresh install
5		of our operating systems.
6		So we try to keep things as sterile
7		as we can.
8	Q.	So data is very segregated because of that
9		practice, I take it?
10	A.	Yes.
11		MR. CHESTER: Object to the form.
12	BY	MR. HILL:
13	Q.	You understood what I mean by segregated?
14		You keep data on one project on its
15		own operating system, separate and apart
16		from whatever other projects your company
17		may have?
18	Α.	Yes. We believe in the Chinese Wall
19		approach as well, so only employees assigned
20		to a certain case will be granted access to
21		that data.
22		We do that because we are a
23		contracted partner with the U.S. Secret
24		Service, we provide support to them, and we
25		are also retained as the digital crime lab

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1		for the Hennepin County Sheriff's office,
2		which includes, Minneapolis.
3		So, yes, we segregate, and we're
4		very mindful of that.
5	Q.	Does Computer Forensic Services utilize any
6		relational database technology?
7	Α.	Yes.
8	Q.	What relational database technology is used?
9	Α.	We have an in-house developed database for
10		tracking our evidence, our in-take and our
11		evidence return.
12	Q.	Okay. Like a check-in/check-out type?
13	Α.	Exactly.
14	Q.	Okay. What's the relational database
15		technology that you use for that?
16	Α.	I don't handle that. That's someone else
17		that has implemented that. I believe it's
18		an SQL back-end database.
19	Q.	Okay. How is that database accessed by
20		Computer Forensic Services employees when
21		they want to check something in or check it
22		out?
23	Α.	It's a stand-alone computer at our front
24		desk.
25	Q.	Okay. Is it remotely accessible?

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1	Α.	No.
2	Q.	Okay. When did Computer Forensic Services
3		begin using SQL or any other relational
4		database technology?
5	Α.	It would have been years ago. I don't
6		recall when, but it would have been toward
7		the beginning of the start of our company.
8	Q.	Okay. And when your company originally
9		began working with this relational database
10		technology, did you play any role in the
11		implementation of it?
12		MR. CHESTER: Object to the form.
13	Α.	I gave my employees discretion, and then
14		before implementing, I had final approval.
15		So I wanted to interact with it myself to
16		make sure that it met my standards.
17		So I didn't implement it, but I was
18		responsible for it and I approved it.
19	BY	MR. HILL:
20	Q.	Okay. And that would have been 2003? 2005?
21	Α.	I would say 2003.
22	Q.	Okay. What about the creation of the
23		website, how long has Computer Forensic
24		Services maintained a website?
25	A.	It would have been toward the beginning of

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1		the company. So I believe maybe 1998, 1999.
2		I don't specifically recall.
3	Q.	Okay. Approximately 20 years?
4	Α.	Yes.
5	Q.	What role did you play, if any, in the
6		development of your company's website?
7	Α.	Initially I did it. Over time I stepped
8		back from that, and I delegated that to
9		other people.
10	Q.	Okay. Do you periodically review any aspect
11		of the website either for quality control or
12		security reasons?
13		MR. CHESTER: Object to the form.
14	Α.	I've looked at it periodically. I know that
15		we are we have currently engaged a web
16		designer, so we will be updating the website
17		soon, but, again, someone else is handling
18		that project.
19	BY	MR. HILL:
20	Q.	Okay. Other than the website, are there any
21		computers or computer systems in use by
22		Computer Forensic Services that utilize some
23		type of gateway to the internet?
24		MR. CHESTER: Object to the form.
25	Α.	Yes.

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1	BY	MR. HILL:
2	Q.	Okay. What computers or computer systems of
3		Computer Forensic Services utilize a gateway
4		to the internet?
5	Α.	We have a stand-alone e-mail computer. So
6		if employees need to communicate with a
7		client, they use that computer.
8	Q.	Where is that computer maintained in your
9		office?
10	Α.	That computer is at our front desk.
11	Q.	Is it the same computer that has the
12		relational database technology for checking
13		in and checking out evidence?
14	Α.	No. That's a that's not connected to any
15		network, the database computer.
16	Q.	That's right.
17		So the computer for e-mail is only
18		used for e-mail?
19	A.	Yes.
20	Q.	Okay. And every employee of Computer
21		Forensic Services, if they want to send or
22		read their e-mail, they have to use that
23		stand-alone computer; is that correct?
24	Α.	Yes. But we do allow our employees to send
25		and receive e-mails from their cell phones.

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1	Q.	Okay. Now, does it work the same way in the
2		other offices of Computer Forensic Services?
3		And by that I mean, do you have a
4		stand-alone computer for e-mail, a
5		stand-alone computer for checking
6		in/checking out evidence?
7	Α.	Evidence is only checked in and checked out
8		in Minneapolis. Our other offices are more
9		sales offices, so there's no evidence
10		processing or analysis that's done at those
11		offices. It's more business development.
12	Q.	Okay. Do the other offices have multiple
13		employees?
14	A.	The Minneapolis employees, we fly to those
15		offices.
16		So we don't have for example,
17		our Jacksonville office, we don't have
18		someone in that office, we go there maybe
19		once every two months, or whenever we have a
20		case there, we travel to the remote offices.
21	Q.	Do you have any full-time employees that
22		reside in any of your remote offices?
23	A.	We have one full-time remote employee, but
24		that office, that physical office, has not
25		yet been rented.

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		8
1	Q.	Okay. Who is the full-time employee?
2	Α.	His name is Derrick Day. He's a former
3		Secret Service officer, and he resides in
4		Sioux Falls.
5	Q.	Okay. And is there a Sioux Falls office for
6		Computer
7	Α.	I'm sorry. We are in the process of opening
8		that office.
9	Q.	During the existence of Computer Forensic
10		Services, has there been the need to install
11		any firewall technology?
12		MR. CHESTER: Object to the form.
13	Α.	Yes.
14	BY	MR. HILL:
15	Q.	What is a firewall?
16	Α.	A firewall acts as a gateway between your
17		inside systems with the real world, with the
18		internet.
19	Q.	What is your understanding of the purpose
20		for which firewalls were created?
21	Α.	Firewalls well, you'd have to ask the
22		designer, but
23	Q.	Let me rephrase.
24		What is your understanding of the
25		advantages of using firewall technology?

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1	Α.	The advantages of firewall technology is to
2		help control and monitor inbound and
3		outbound traffic between you and your
4		computers and the outside world.
5	Q.	And when did Computer Forensic Services
6		first make use of any firewall technology,
7		to the best of your knowledge?
8	Α.	That would have been when we first started.
9		So I would say probably 1998 or '99. In and
10		around there.
11	Q.	How did your company use firewall technology
12		at that time?
13	Α.	At that time we used a firewall between our
14		e-mail stand-alone computer and the
15		internet.
16	Q.	Does that firewall is firewall technology
17		still in use for that stand-alone e-mail
18		computer?
19	Α.	Yes. But it's a newer one than what we had
20		20 years ago, but, yes, the idea remained
21		the same, it's just we've updated the
22		hardware since then.
23	Q.	Okay. Are you familiar with the term best
24		practices in your industry?
25	Α.	Yes.

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1		MR. CHESTER: Object to the form.
2	BY	MR. HILL:
3	Q.	Well, are you familiar with the term best
4		practices?
5	Α.	Yes.
6	Q.	Okay. How is it that you became familiar
7		with the term best practices?
8	Α.	Through my training by it was then the
9		Department of Treasury, but they have since
10		become the Department of Homeland Security,
11		and through my work with attorneys.
12	Q.	How has your work with attorneys influenced
13		your understanding of best practices?
14	Α.	Well, I've applied the practices that I was
15		taught by DHS in my private practice in
16		working with attorneys.
17		So I always try to understand what
18		the case requires, and then I make sure I
19		follow forensic best practices to give the
20		client what they need in their case.
21	Q.	I see. What when you use the term
22		forensics, what does that mean?
23	A.	To me that indicates providing testimony.
24		Forensics is analyzing or reviewing
25		evidence, and then giving testimony to that.

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1	Q. Okay. I want to go back to the firewall
2	technology issue.
3	Do you consider the use of firewall
4	technology to be a best practice on the
5	internet?
6	MR. CHESTER: Object to the form.
7	BY MR. HILL:
8	Q. Rephrase.
9	For companies that are going to
10	have a computer, that is, in fact, using the
11	internet as a medium of communication, do
12	you consider firewall technology to be a
13	best practice?
14	MR. CHESTER: Object to the form.
15	A. I think it's advisable. I know that there
16	are a number of corporations out there
17	offering similar solutions or alternative
18	solutions, but I don't think you can have
19	enough security, so I would say that it
20	would be advisable.
21	BY MR. HILL:
22	Q. Okay.
23	A. But to clarify, every organization is
24	unique. I don't think there's any one right
25	way to approach your policies or how you're
1	

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_		8
1		going to connect to the internet, but the
2		use of a firewall is advisable.
3	Q.	Okay. Now, you mentioned that there are
4		companies that are offering alternatives to
5		firewall technology, did I hear that
6		correctly?
7	Α.	Yes.
8	Q.	Okay. What are alternatives to firewall
9		technology that you're thinking of?
10	Α.	Well, I'm thinking of Palo Alto. I'm
11		thinking of Fire Eye. I'm thinking of Proof
12		Point.
13		So these can either they do
14		things a little bit differently than a
15		firewall, or they can also supplement a
16		firewall, kind of like belt and suspenders.
17		At least that's how those organizations
18		advertise themselves.
19	Q.	Okay. So Palo Alto you're talking about
20		Palo Alto Networks, is that the company
21	Α.	Yes.
22	Q.	What is their what is your understanding
23		of the technology that they have that is in
24		this space?
25	Α.	Yeah, so they offer, and I believe it's a

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1		drop-in appliance that you pay for, that
2		essentially works like a middleman.
3		So it analyzes the traffic coming
4		in and alerts you to any, I hate the word
5		nefarious, but it alerts you to any
6		anomalies to either inbound or outbound
7		traffic and it acts as a sandbox, so if
8		malicious software is about to be introduced
9		to your environment, it's in the sandbox, so
10		you can see it and you can get to know it
11		and figure out is this okay or not, without
12		bringing it inside of your house.
13	Q.	I see.
14		How long has does this product
15		have a name, the drop-in appliance?
16		MR. CHESTER: Object to the form.
17	Α.	You know, marketing people change names so
18		often, so I don't know what the name is.
19	BY	MR. HILL:
20	Q.	When did you first become aware of it?
21	Α.	Several years ago.
22	Q.	Several meaning three? Several meaning ten?
23	Α.	I would say four to six years ago.
24	Q.	What's Fire Eye?
25	Α.	Fire Eye is a security company.

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		5
1	Q.	Okay. And what is the product or service
2		that they have that's in this space?
3	Α.	They too offer hardware that you put on your
4		network and it monitors your traffic for
5		anomalies and malicious software.
6		I view them as a competitor to Palo
7		Alto Networks.
8	Q.	Okay. And when did you learn of Fire Eye,
9		of the specific product you're mentioning
10		now?
11	Α.	I don't recall the date, but it was the date
12		that Fire Eye acquired Kevin Mandia's
13		company, Mandiant. So whenever that was,
14		that's when I first learned of Fire Eye.
15	Q.	The acquiring of Mandiant?
16	Α.	Yes. M-A-N-D-I-A-N-T.
17	Q.	Can you estimate? Three years? Ten years?
18		More than ten years?
19	Α.	Maybe seven years, but I'm just guessing. I
20		would want to do some research into when
21		that acquisition occurred.
22	Q.	You're confident it was more than three
23		years ago?
24	Α.	Yes, certainly more than three years ago.
25	Q.	Okay. And what does Proof Point offer in

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1		this space?
2	A.	So Proof Point is a little bit different.
3		They still have the idea of a sandbox, like
4		acting as a middleman between you and
5		threats, but Proof Point tends to focus on
6		e-mail.
7		Proof Point believes that the
8		majority of cyber attacks are committed via
9		e-mail, phishing attacks, malicious
10		payloads.
11		So I think of Proof Point as like
12		the metal detector at the airport. They
13		don't let anyone in if they are malicious or
14		weaponized.
15	Q.	You just used the word weaponized, and I'm
16		interested in what you mean by that.
17	A.	What I mean by that is if I wanted to attack
18		you, and if I decided to do that via e-mail,
19		I'm going to try to either send you a link
20		and trick you into clicking on it to
21		download malicious software, or I'm simply
22		going to send you a Word document with a
23		carefully crafted macro that downloads
24		malicious software as soon as you open up
25		the Word document.

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		5
1		So by weaponized, I mean software
2		that I'm going to use to hurt you.
3	Q.	Got it.
4	Α.	Malware, viruses.
5	Q.	Understood. And when did you become
6		familiar with Proof Point for the first
7		time, with this focus on e-mail?
8	Α.	Probably six or seven years ago.
9	Q.	Do you maintain, at Computer Forensic
10		Services, any marketing literature or
11		technical guides or manuals on any of the
12		Palo Alto, Fire Eye, or Proof Point
13		Solutions?
14	Α.	No.
15	Q.	Okay. Have you made it a point at any point
16		in time to study any materials specifically
17		on Palo Alto, Fire Eye, or Proof Point
18		Solutions?
19	Α.	Yes.
20	Q.	Okay. When did you first do that?
21	Α.	That would have been maybe three or four
22		years ago and I wanted to learn more about
23		Proof Point.
24	Q.	Okay. Why did you want to learn more about
25		Proof Point?
1		

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### BUILDINGREPORTS.COM, INC. vs HONEYWELL INTERNATIONAL, INC. Mark T. Lanterman on 06/06/2019

1	Α.	I am involved in a number of data breach
2		cases every year, and as part of my
3		analysis, I try to figure out: How did this
4		happen? And why didn't the client's
5		defenses prevent this from happening? Why
6		didn't the anti-virus software catch this
7		malicious software?
8		And I had a case in which a client,
9		a large insurance company, thought they had
10		been breached, but they believed that their
11		Proof Point Solution had prevented the
12		malicious software from entering their
13		environment.
14		I was skeptical, because a lot of
15		security products just don't work. A lot of
16		it is just marketing and buy my next
17		generation solution, but I was skeptical,
18		and I thought that probably the client had,
19		in fact, been breached.
20		When I did my analysis, I
21		determined that Proof Point actually worked,
22		and I was really impressed, because the
23		other solutions that I tested using this
24		specific piece of malware had failed to
25		detect it, so I was impressed by Proof

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1		Point, so I wanted to learn more about it.
2	Q.	Got it. And you said that was three to four
3		years ago?
4	Α.	Yeah, you know, come to think of it, it was
5		probably closer to six. It's been a while.
6	Q.	Is there anything is there anything that
7		you can tie it to, a specific case that you
8		were working on or anything that would allow
9		us to focus in on what the date was?
10	Α.	I could I don't know if I have these, but
11		I had communications with the CEO of Proof
12		Point telling him what I had found, and I
13		congratulate him, because most of his
14		competitors failed my test.
15	Q.	When you test, as you say, what does that
16		involve?
17	Α.	It really depends on the situation. In this
18		case, what I did, the client because
19		IT client IT people, they're a great
20		resource and they want to be helpful, but
21		they don't do incident response every day,
22		so sometimes they get things wrong. So
23		often I get called in just as a second
24		opinion.
25		So in this specific case, it's a

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### BUILDINGREPORTS.COM, INC. vs HONEYWELL INTERNATIONAL, INC. Mark T. Lanterman on 06/06/2019

1	medium-sized insurance company, they had
2	detected IT had detected what they
3	thought was malicious software, but they
4	believed Proof Point had captured it, but
5	they wanted a second opinion.
6	So I was retained, I went to their
7	offices, I made forensic images, which is an
8	evidentiary copy of a hard drive, it's a
9	perfect copy, and I do that in every case
10	unless there's some physical reason why I
11	can't.
12	Electronic evidence is very
13	fragile. Just turning on a computer can
14	inadvertently modify over 400 date and time
15	stamps, so my first step is I want to
16	preserve it. I don't want to interact with
17	the original evidence. I don't want to
18	inadvertently modify it.
19	So I collected the data from the
20	server, and I attempted to determine whether
21	or not this malicious software seeped out of
22	their Proof Point Solution. I wanted to see
23	did it spread to anyone else, and it did not
24	appear so.
25	So, to answer your question using

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1	short a smaller amount of words,
2	typically I preserve, I work from a copy of
3	that copy, we archive that original forensic
4	image, I conduct my analysis, and then I
5	meet with the client and explain what we
6	found, and in this case I determined that
7	Proof Point operated as intended.
8	MR. CHESTER: Is that an
9	appropriate time for me to take a short
10	break?
11	MR. HILL: Yeah, let me just finish
12	up this line of questioning. I have a few
13	more questions just to wrap this up, and
14	I'll move on to a different topic.
15	BY MR. HILL:
16	Q. Have you done that kind of testing on other
17	products in this space such as Palo Alto
18	Networks or Fire Eye?
19	A. Yes.
20	MR. CHESTER: Object to the form.
21	BY MR. HILL:
22	Q. Okay. What testing have you done on Palo
23	Alto's appliance that you referenced
24	earlier?
25	A. I did not test Palo Alto.

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1	Q.	Okay. What testing have you done on the
2		Fire Eye appliance that you referred to
3		earlier?
4	Α.	I can't tell you.
5	Q.	Okay. Because it's confidential?
6	Α.	I'm bound by a confidentiality agreement.
7	Q.	Okay. Can you tell me when you tested it?
8	Α.	It would have been within a week of the
9		Target breach. So whenever that was, within
10		a week.
11	Q.	Okay. And are you relying in any way on any
12		of the experience with that particular
13		testing episode in connection with the
14		opinions or reasons that you're expressing
15		in this case?
16	Α.	No.
17	Q.	Okay.
18		MR. HILL: Let's take a short
19		break.
20		VIDEOGRAPHER: We are going off the
21		record at 10:18 a.m.
22		(Whereupon, a recess was taken.)
23		(At this time LANTERMAN Deposition
24		Exhibit 2 was marked for identification
25		by the Court Reporter.)

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		5
1		VIDEOGRAPHER: We are back on the
2		record. This is media number 2 in the
3		deposition of Mark T. Lanterman taken on
4		June 6, 2019. The time now is 10:31 a.m.
5	BY	MR. HILL:
6	Q.	Mr. Lanterman, the Court Reporter has handed
7		you Exhibit 2.
8		Can you turn to the last page of
9		Exhibit 2 and tell me if you recognize that
10		as your signature on this document?
11	Α.	Yes.
12	Q.	And it says, immediately above your
13		signature, that you declare under penalty of
14		perjury, under the laws of United States,
15		that the foregoing is true and correct.
16		Do you see that?
17	Α.	Yes.
18	Q.	So did you understand that when you signed
19		your name to Exhibit 2 you were providing
20		written sworn testimony in connection with a
21		court case?
22	Α.	Yes.
23	Q.	And you understand that the oath that you
24		swore to in that case is the same as the
25		oath that you took before we began the

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1		deposition this morning, correct?
2	Α.	Yes.
3	Q.	Okay. And how many times have you testified
4		live before a jury in the course of your
5		career serving in the forensics field?
6	Α.	Live court testimony?
7	Q.	Yes, before a jury.
8	Α.	I don't recall.
9	Q.	More or less than ten times?
10	Α.	Maybe right around ten.
11	Q.	Okay.
12	Α.	I would say probably less than 15, but
13	Q.	Well, you know from those experiences that
14		you're sworn in before you testify before a
15		jury, correct?
16	Α.	Yes.
17	Q.	And you understand that that oath is the
18		same as the oath that you took this morning,
19		and the same as the oath that you took
20		before you signed your name to Exhibit 2,
21		correct?
22		MR. CHESTER: Object to form, asked
23		and answered.
24	Α.	Yes.
25	BY	MR. HILL:

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1	Q.	A couple questions for you about the
2		exhibit.
3		The case is called Stratasys versus
4		Krampitz and Nova Machina.
5		Do you see that?
6	Α.	Yes.
7	Q.	What was the case about?
8	Α.	I would want to reread my Affidavit.
9	Q.	Okay. So is it fair to say that without
10		rereading your Affidavit, you don't recall
11		what the facts of this case were?
12		MR. CHESTER: Object to the form.
13	Α.	Correct. I work on a lot of cases, and I
14		wouldn't want to cross-pollinate or
15		misremember any details.
16	BY	MR. HILL:
17	Q.	Sure. Okay.
18		Do you see on page 1 you introduce
19		yourself and you say, "I am the chief
20		technology officer of Computer Forensic
21		Services located in Minnetonka, Minnesota"?
22		Do you see that?
23	Α.	Yes.
24	Q.	Okay. And then between paragraphs 1 and 2
25		there's a bold heading, Qualifications and

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1		Background.
2		Do you see that?
3	Α.	Yes.
4	Q.	Okay. I want to ask you a couple questions
5		about some of the statements that you make
6		in the Qualifications and Background portion
7		of this Affidavit or declaration.
8		So you say, at the very top very
9		bottom of page 1, going over to the top of
10		page 2, that you were a sworn investigator
11		for the United States Secret Service
12		Electronic Crimes Task Force, and acted as
13		its senior computer forensic analyst, right?
14	Α.	Yes.
15	Q.	So when you were the senior computer
16		forensic analyst on this task force, what
17		kinds of things were you doing?
18		MR. CHESTER: Object to the form.
19	Α.	I was investigating financial crimes,
20		identity theft crimes, check fraud, bank
21		fraud, mortgage fraud. Mostly financial
22		stuff.
23		And then the majority of my
24		responsibility was then to analyze devices,
25		computers, cell phones, mobile devices that

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1	had been seized as part of those
2	investigations.
3	BY MR. HILL:
4	Q. So part of your responsibility was to try to
5	extract as much data from these computers
6	and devices as possible for review?
7	MR. CHESTER: Object to the form.
8	A. Yes.
9	BY MR. HILL:
10	Q. Okay. In your capacity as the senior
11	computer forensic analyst, were you expected
12	to testify either by Affidavit or deposition
13	or live at trial?
14	MR. CHESTER: Object to the form.
15	A. Yes.
16	BY MR. HILL:
17	Q. Okay. And was that the first position that
18	you held where you were expected, as part of
19	the role, to be a testifying witness?
20	MR. CHESTER: Object to the form.
21	A. No.
22	BY MR. HILL:
23	Q. What was the first position that you held
24	where you were expected to be a testifying
25	witness?

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1	Α.	When I was a police officer in Philadelphia.
2	Q.	How many times did you testify in court when
3		you were a police officer in Philadelphia?
4	Α.	Maybe four or five.
5	Q.	And then when you were when you
6		transitioned into this role as senior
7		computer forensic analyst for the Secret
8		Service task force, how many times did you
9		testify?
10	Α.	Live testimony, I don't think any.
11	Q.	Okay. Deposition testimony?
12	A.	No.
13	Q.	Okay. Did you provide deposition testimony
14		while you were a police officer on the
15		Philadelphia police force?
16	Α.	No if I could just correct something. I
17		wasn't on the Philadelphia Police
18		Department, I was with a suburban
19		Philadelphia police department.
20	Q.	Appreciate that. Thank you.
21	Α.	Sure.
22	Q.	You go on to make the statement that CFA
23		recently partnered with the United States
24		Secret Service to assist with digital
25		forensic and cyber security services in

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1		support of its investigations.
2		Do you see that?
3	Α.	Yes.
4	Q.	What were the cyber security services that
5		you were referring to?
6	Α.	We are partnered with the U.S. Secret
7		Service. They don't have there's a field
8		office here in Minneapolis that supports
9		Minnesota and North Dakota and South Dakota,
10		and I think a little bit of Wisconsin, but
11		I'm not certain, and they do not have a
12		local digital forensic analyst assigned to
13		this office, so we partnered with them to
14		assist them in their needs.
15	Q.	So one of the things you're doing is you're
16		assisting them in the forensic part of their
17		investigations; is that correct digital
18		forensic?
19		MR. CHESTER: Object to the form.
20	Α.	Yes.
21	BY	MR. HILL:
22	Q.	Are you providing any other cyber security
23		services, other than support for the digital
24		forensic part of their investigations?
25		MR. CHESTER: Are you talking about

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1		Secret Service still?
2		MR. HILL: Yes.
3	BY	MR. HILL:
4	Q.	In this partnership with the U.S. Secret
5		Service.
6	Α.	We have discussed doing joint training
7		events. We haven't done any yet, so we're
8		still in discussions.
9	Q.	Who would be the trainees as currently
10		contemplated?
11	Α.	A few categories. I would anticipate
12		meeting with bank security managers. I
13		would anticipate doing training for law
14		enforcement, a joint training session for
15		law enforcement.
16		So that's what I have in mind.
17	Q.	Okay. And, again, to the extent that it's
18		been contemplated, what specific type of
19		training do you envision providing?
20	Α.	Yeah. So I do a lot of training for the
21		Minnesota Bar Association, so it's awareness
22		training, making the attendees aware of what
23		we're seeing in the real world, showing
24		you know, we redact materials, but I like
25		using case studies; look at this phishing
1		

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1		attack, and this is how it works, so be
2		aware if you get an e-mail from Best Buy
3		offering you a free \$500 gift certificate,
4		it may not be legit.
5	Q.	Thank you.
6		In paragraph 3 you describe a
7		certification by the Department of Homeland
8		Security as a seized computer evidence
9		recovery specialist. What is that?
10	A.	Well, that's a title of the course. It's a
11		multi-week program that's hosted. It was
12		then the Department of Treasury, but then it
13		became DHS, so I had a treasury
14		certification, but then they reissued it as
15		a DHS certificate, but you go through a
16		training, a multi-week training class at
17		Glynco, it's held at the Federal Law
18		Enforcement Training Center in Glynco,
19		Georgia, and upon successful completion, and
20		not everyone completed, but upon successful
21		completion you're awarded a certificate
22		that this is a law enforcement-only
23		class. A civilian can't just pay a thousand
24		dollars and attend or anything like that.
25		But I think it's considered some of

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1		the best training available.
2	Q.	Okay. Thank you.
3		And this was with a specific focus
4		on how to recover digitized evidence from
5		computers and devices that are seized as
6		part of criminal investigations?
7		MR. CHESTER: Object to the form.
8	Α.	Yeah, that was certainly part of it.
9		We have preservation, how to
10		maintain chain of custody documentation.
11		You know, we talked earlier about best
12		practices. That's what they were training
13		the attendees; you know, here are some
14		pitfalls, here are some things to be aware
15		of, and here's how you should do your job.
16		And then it focused on the
17		techniques to use for recovering data,
18		determining if someone is downloading
19		contraband from a peer-to-peer network, how
20		to determine if external storage devices are
21		in use.
22	BY	MR. HILL:
23	Q.	So to obtain the certificate from the
24		Department of Homeland Security you had to
25		go through this course, and it was a

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1		multi-week course you said?
2	Α.	Yes.
3	Q.	And do you recall how many weeks?
4	Α.	I think it was either three or four weeks.
5	Q.	Okay. And was it did you actually have
6		to physically attend classes or was it
7		online? How did that work?
8	Α.	I had to physically attend.
9		So they put us up in dormitories on
10		the campus at FLETC, Federal Law Enforcement
11		Training Center.
12	Q.	And so how intense was the coursework during
13		the three to four weeks? Was it you go into
14		class every day?
15		MR. CHESTER: Object to the form.
16	Α.	Yeah, class every day, it was eight hours,
17		you had, I think, 30 minutes for lunch, so
18		most people just brought lunch with them in
19		the morning and sat there.
20		But it was every day, Monday
21		through Friday, half day on Saturday, you're
22		off Saturday night and Sunday, and then you
23		pick up again on Monday.
24		So I thought it was pretty intense.
25		I thought it was really good training, and

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		0
1		I'm grateful to have attended.
2	BY	MR. HILL:
3	Q.	Yeah, it sounds like it was over a 100 hours
4		total.
5	Α.	Easily, yeah.
6	Q.	Then you also reference in paragraph 3 a
7		certification in computer forensics by the
8		National White Collar Crime Center?
9	A.	Yes.
10	Q.	How did you obtain that certificate, or that
11		certification?
12	A.	Yep. So that was two one-week courses, and
13		I think they were separated by a week or
14		two, so it wasn't two weeks straight.
15		Classes were held here in
16		Minnesota, you had to attend, it was Monday
17		through Friday with a lunch break, 9 to 5.
18	Q.	So less than 100 hours of coursework; is
19		that correct?
20	A.	I think so, yes.
21	Q.	Okay. What were the subject matters that
22		you can recall learning about during that
23		two-week training course?
24	A.	It started out, there was a little bit of
25		overlap with my SCERS class, with my Seize
1		

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1		Computer Evidence Recovery Specialist class.
2		You know, they covered best practices and
3		evidence preservation, they went into how to
4		recover deleted data by hand, because I
5		think sometimes with the forensic tools, the
6		commercial tools that are available,
7		sometimes analysts get a little bit lazy,
8		it's like point-and-click forensics, and
9		what I liked about the National White Collar
10		Crime Training is it's like doing division
11		with a pencil, you know, you actually had to
12		do it by hand. I thought that was
13		interesting.
14		And then they spent a lot of time
15		dissecting or decompiling malware and
16		figuring out, okay, I have a piece of
17		software here, is it bad? How do I figure
18		that out? You know, is this a virus or not,
19		and what does it do?
20		So I enjoyed that training as well.
21	Q.	Was there in either of the two courses
22		that you're referencing in paragraph 3 here,
23		was there any other focus on diagnosing
24		threats such as malware?
25	A.	Yes. In the white collar crime, and I think

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		Г — — — — — — — — — — — — — — — — — — —
1		we spent half a day on malware at the FLETC
2		class.
3	Q.	Okay. Were there any other threats that
4		were focused on other than malware?
5		MR. CHESTER: In either of those
6		classes?
7		MR. HILL: Correct.
8	BY	MR. HILL:
9	Q.	That you can recall.
10	Α.	It's been a while. I don't recall anything
11		else.
12	Q.	Okay. Was there any teaching in either of
13		these classes, that are referenced in
14		paragraph 3, relating to precautions against
15		malware or other threats?
16	Α.	Yeah, I do recall talking about some
17		precautions in the white collar crime center
18		class and in the SCERS class.
19		In the SCERS class, specifically it
20		was about how to protect yourself and your
21		organization, because when we are analyzing
22		digital evidence, sometimes analysts get
23		sloppy and they inadvertently infect their
24		own symptoms with the malware that they're
25		trying to analyze.
1		

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1		So I know that they covered that,
2		and just be careful was the message.
3	Q.	Is there anything else about that
4		specific was that both at SCERS and at
5		the national white collar crime center that
6		you got the message about be careful?
7	Α.	Yes.
8	Q.	Okay. And both times that was in the
9		context of malware and avoiding infecting
10		your system with it; is that right?
11		MR. CHESTER: Object to form.
12	A.	Yes.
13	BY	MR. HILL:
14	Q.	Is there anything else that you can recall
15		from either of those two courses relating to
16		the topic of security precautions?
17	Α.	Not that I remember.
18	Q.	Okay. And what year was it that you
19		attended the SCERS course?
20	Α.	I would want to look at my certification.
21		It would have been in the early 2000s.
22	Q.	Do you keep copies of your certifications?
23	A.	It depends on the certification.
24	Q.	Do you believe you have that certification?
25	Α.	I know I have that.
1		

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		5
1	Q.	Okay. Where is that kept?
2	Α.	On my bookshelf at my office.
3	Q.	And what about the National White Collar
4		Crime Center certification?
5	Α.	I probably don't have that.
6	Q.	Okay. Do you know what year that was?
7	Α.	It would have been early 2000s.
8	Q.	In paragraph 4 you say you're adjunct
9		faculty of computer science for the
10		University of Minnesota Technological
11		Leadership Institutes Master of Science and
12		Security Technologies Program? That's a
13		mouthful.
14	Α.	Yeah. It's not a good marketing decision,
15		yes.
16	Q.	MSST. Mist.
17	Α.	MSST.
18	Q.	Okay. I'm just going to call it MSST for
19		short.
20	Α.	Okay.
21	Q.	When did you begin serving on the adjunct
22		faculty for MSST?
23	Α.	I believe that would have been maybe four or
24		five years ago.
25	Q.	Is that a paid position?

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1	Α.	I don't know if it is or not, but I don't
2		accept payment from schools. I just think
3		if I'm trying to educate them, I'm not
4		trying to make a buck on education.
5	Q.	How many courses have you taught at MSST in
6		the field of computer science?
7	Α.	One. It's the same course over and over.
8	Q.	Okay. So you've taught the same course for
9		four to five years?
10	Α.	Yes.
11	Q.	What is the course title?
12	A.	Forensics? I don't really have a title on
13		it.
14		I come in for the University of
15		Minnesota, I'll come in and I'll do an
16		either one or two four-hour talks during the
17		course of a semester.
18	Q.	Okay. So over the course of the last four
19		to five years, you've gone into the
20		classroom eight to ten times; is that
21		correct?
22		MR. CHESTER: In this capacity?
23	BY	MR. HILL:
24	Q.	In the MSST teachings that you do.
25	Α.	Yeah, that sounds about right.

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1	Q.	Okay. So you've appeared eight to ten
2		times, and each time it's for how many
3		hours?
4	Α.	Typically it's four hours, and there's
5		usually a break halfway through.
6	Q.	And it's always the same curriculum?
7	Α.	Well, I update it, but it's the same topic,
8		but I try to keep the material current.
9	Q.	Okay. And the topic is forensics?
10	Α.	Yes.
11	Q.	So I presume that as part of this course
12		you're explaining how to preserve how to
13		properly preserve computer data; is that
14		fair?
15		MR. CHESTER: Object to the form.
16	Α.	The students I may touch on that, but the
17		students are adult learners. They're
18		typically IT or security professionals, so I
19		think that might be a little bit below their
20		level.
21	BY	MR. HILL:
22	Q.	Okay.
23	Α.	I certainly would cover it, but not in any
24		kind of detail.
25	Q.	Tell me what just tell me in your own

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1		words what you do cover with them, since
2		this is a little more of an advanced
3		audience.
4	Α.	So just some of the topics would be
5		phishing, and the different variants,
6		doxxing, internet of things. Those are the
7		main topics that come to mind. There are
8		more, but that's just what I can think of
9		now.
10	Q.	Sure. Okay.
11		Can you spell doxxing for our Court
12		Reporter, and for me?
13	Α.	Sure. It's D-O-X-X-I-N-G.
14	Q.	Okay. And what does that refer to?
15	Α.	Doxxing is the online posting of our
16		personal information.
17		Unfortunately we get involved in a
18		lot of stalking cases involving lawyers and
19		judges and politicians, and so part of the
20		classes that I teach is, number one, making
21		the attendees aware that without cyber
22		security they cannot have physical security,
23		and then I discuss ways to remove their
24		personal information from the internet, like
25		home addresses.
1		

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1		You know, I don't want a creep
2		showing up at your house at 2 in the morning
3		because he didn't like the decision he got
4		in his case.
5	Q.	And when you say that you talk about the
6		internet of things, that's a big topic.
7	Α.	It's a great topic.
8	Q.	So how does this apply when you what's
9		the specific focus that you put on the
10		internet of things when you give these
11		presentations?
12	A.	Well, I try to explain to the attendees that
13		while technology is making our lives much
14		more convenient, you know, we are much more
15		efficient than we've ever been, we can get
16		through our to-do list with a couple of
17		clicks of a button, but I believe that
18		whenever we gain convenience from
19		technology, we give up a little bit of
20		security.
21		And so then I talk about the
22		internet of things, I talk about look at
23		everything that's being connected to the
24		internet; our lighting systems, our power
25		grids, our water-processing plants, our

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1		industrial control systems, and then I
2		usually give a live demonstration of a
3		device that has no security whatsoever,
4		whether that's an industrial control system,
5		or maybe a nanny camera that no one put a
6		password on, so now a voyeur can access your
7		living room security camera.
8	Q.	Got it.
9	Α.	Oh, and I also talk about medical devices,
10		pacemakers and insulin pumps being connected
11		to the internet. I think it's a scary
12		topic.
13	Q.	I take it that your earlier testimony about
14		not accepting compensation for teaching
15		positions also applies to your work on the
16		faculty at the Hamline School of Law and at
17		the University of St. Thomas School of Law?
18	Α.	Correct, with the exception with St. Thomas,
19		because the St. Thomas class is a full
20		class, that's a full course, I ask them to
21		cover any expenses I have.
22		So meaning if I expect a student to
23		read a book, I have St. Thomas buy the book
24		for me so I have a copy. So that's my I
25		don't get paid for my time, but they

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1		reimburse me any reasonable expenses.
2		And, again, just to clarify, the
3		Hamline law school work is very similar in
4		nature to my work with the University of
5		Minnesota. The University of St. Thomas
6		School of Law class, that's an actual
7		course, so that's much more involved on my
8		part.
9	Q.	So the Hamline School of Law is more like
10		what you do for MSST in terms of coming in
11		once or twice a semester during a course and
12		giving a maybe four-hour presentation or
13		seminar?
14	Α.	Yes.
15	Q.	And how long have you been doing that at the
16		Hamline School of Law?
17	Α.	Probably four or five years.
18		And I'm in talks now to do a full
19		course, similar to what I'm doing with
20		St. Thomas, but we haven't agreed to that
21		yet.
22	Q.	Got it.
23		Going back to MSST for just a
24		second. When you come in to teach, I'm just
25		going to call it forensics, because you

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1		called it forensics the first time
2	Α.	Sure.
3	Q.	When you go in to teach forensics at MSST,
4		is it a part of a class that has another
5		faculty member who is teaching a larger
6		course?
7	Α.	It is a it's a program with a lot of
8		faculty participating. So it's not one
9		person teaching and then I just come in to
10		cover half a day or something like that.
11		So it's a multi-month I think
12		it's a year or longer program, so they have
13		multiple faculty assisting, and then
14		typically a month or two before the semester
15		begins we get scheduling requests, you know,
16		who can cover this day or that day.
17		So it's not like someone else is
18		teaching a course and then I come in and
19		cover, it's like a lot of people come in and
20		do these, you know, talks.
21	Q.	What about for Hamline School of Law? Is
22		that how it works there too, or is it a part
23		of, like, evidence or some other specific
24		course?
25	Α.	Yeah, so at Hamline, and it's a really

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1		interesting program, because it's intended
2		to include distance learners for the law
3		school as well, so you have a supervisor who
4		is in charge of, like, managing the program,
5		but then it's similar to the MSST program in
6		which you have a lot of faculty coming in
7		and giving their talks as part of the class.
8		So it's, again, not like one person
9		teaching a class and then you fill in for
10		one of the classes, it's a longer program,
11		and then a lot of faculty come in and
12		assist.
13	Q.	Okay. Now, at University of St. Thomas
14		School of Law, what's the course that you
15		teach there?
16	A.	Cyber security.
17	Q.	That's the title?
18	Α.	Yes. And I'm sure that's what I called
19		it. I don't know if St. Thomas's marketing
20		people tweak that or not.
21		You know, they send out brochures
22		and class announcements and stuff like that,
23		but I tell our students it's just cyber
24		security.
25	Q.	And how long have you been teaching cyber
1		

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		5
1		security at the University of St. Thomas
2		School of Law?
3	Α.	Last year was my first year.
4	Q.	Okay.
5	Α.	We just finished a few weeks ago.
6	Q.	And is this an upper-level class at the
7	Α.	Yes.
8	Q.	law school?
9	Α.	Yes.
10	Q.	Okay. So it's second and third years'
11		students?
12	A.	Yes.
13	Q.	And is it a required course for all students
14		or is it an elective?
15	Α.	That's a good question. I think it's an
16		elective. I don't believe it's a
17		requirement. It should be a requirement.
18	Q.	Get to that in a second.
19		So these are second- and third-year
20		law students, and you've done this one time
21		or two times?
22	Α.	Last year was my first year. So it was my
23		first time doing the full course.
24	Q.	And was it a two-semester course or was it a
25		one-semester course?

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1	A.	It was a 16-week course. So I'm thinking
2		it's a full semester. I don't know. I had
3		16 classes I had to do.
4	Q.	16 classes.
5		So you taught one class a week for
6		16 weeks?
7	Α.	Yes.
8	Q.	Okay. And how long were these classes?
9		Hour? Two hours?
10	Α.	Well, it depended, depended on the topic.
11		My talks would run from 45 minutes
12		to an hour, but then we had discussion
13		groups, we had reading assignments, and then
14		further discussion groups. So it's hard to
15		gauge.
16	Q.	What's the assigned reading? Is it a
17		specific book?
18	Α.	Yes books or articles.
19	Q.	What are the books or articles that are
20		assigned, to the extent you can recall?
21	Α.	I don't recall off the top of my head.
22		Some of the articles I wrote, some
23		of the articles are in publications, MSST or
24		SANDS.
25		We would often talk about the cyber

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		5
1		event of the week, and so we had a lot of
2		material to choose from, and then we would
3		make sure that relevant articles were
4		assigned that discussed whatever the
5		upcoming week's topic was.
6	Q.	Okay. When you teach cyber security to
7		second- and third-year law students, do you
8		focus on things like electronic discovery in
9		court cases?
10		MR. CHESTER: Object to the form.
11	Α.	That is one of the topics, yes.
12	BY	MR. HILL:
13	Q.	Okay. Is that like one week out of 16 weeks
14		is devoted to electronic discovery, or more
15		than that?
16	Α.	I think electronic discovery was one week,
17		but then we had additional time discussing
18		true forensics, which is a little bit
19		different than E-Discovery, but E-Discovery
20		I think one week either one or two, I
21		don't recall. It would not have been more
22		than that.
23	Q.	Okay. Are all of the classes teaching with
24		an emphasis on law to the law students, or
25		are these classes teaching technology to the

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1		law students, or both?
2	Α.	Yeah, I think it was both. I try to be
3		both.
4		I try to approach it, because the
5		students let's say if they become, you
6		know, in-house counsel somewhere, my I
7		didn't see my job as making them digital
8		forensic experts. I saw my job as educating
9		them on things that could affect their
10		employer, their future organization.
11		What do you do if you're hit with a
12		cyber attack? How do you respond to
13		ransomware? Do you pay the ransom or not?
14		And then we would have discussions about
15		these things, so I wanted to get across to
16		the students that cyber risk is business
17		risk.
18		So I wanted to connect with them
19		not so much as a techie, I wanted to make
20		sure they understood why they should care
21		about the information I was sharing with
22		them.
23	Q.	Now, you say in paragraph 5 that you're
24		faculty for the National Judicial College in
25		Reno, Nevada.
1		

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r		······································
1		What do you do as a faculty member
2		for the National Judicial College in Reno,
3		Nevada?
4	Α.	Sure. So I typically co-teach a course with
5		Justice Dan Carruthers of the North Dakota
6		Supreme Court. We've been teaching together
7		now for maybe five or six years, and usually
8		once a year, sometimes twice a year, the
9		National Judicial College will contact us
10		and ask us if we would be willing to put on
11		our class.
12		In the past it's been a one-week
13		course, and then recently we were contacted
14		to do a three-day course together.
15	Q.	What's the title of the course?
16	Α.	The Ethical Use of Evolving Technologies.
17	Q.	What's the focus?
18	Α.	Ethics and electronic evidence.
19		So Justice Carruthers will talk
20		about the rules, and I talk about the
21		technology.
22	Q.	Okay. So is this, like, don't file a brief
23		with somebody's Social Security number that
24		you got off of an e-mail attachment that you
25		happen to see while looking at the hard
1		

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1		drive of their computer or
2		MR. CHESTER: Object to the form.
3	Α.	It's a little bit different, but you're on
4		the right track.
5		You know, it's: Can you mine
6		documents for opposing counsel's track
7		changes? You know, what are the ethical
8		considerations?
9		And this is for the National
10		Judicial College, our audience is State
11		court judges, so it's like baby judge
12		school. These are typically people that
13		have been appointed or elected, they have
14		typically less than four years on the bench,
15		when they go through baby judge school.
16		The exception is we're getting a
17		number of students coming in who are
18		they're acting as I forget the term, but
19		we had a student from the National Nuclear
20		Regulation Agency, I forget what the acronym
21		is, and he acts as a judge, but he's more of
22		like an administrative judge.
23		So it's a really interesting group
24		of attendees, but primarily they're State
25		court judges.

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1	Q.	And you say you've been doing this for five
2		to six years?
3	A.	Maybe four to five.
4		I've been teaching with Dan for
5		five to six years, but I think we just
6		brought our class to the Judicial College
7		maybe four or five years ago. Something
8		like that.
9	Q.	Is it accurate to say that in this one-week
10		course what you're trying to do is expose
11		these new judges to different cases where
12		technology has been used in a legal setting
13		and there was an ethical question, in order
14		to get them thinking about the kinds of
15		things that they might be actually
16		confronted with during the course of their
17		work as judges?
18		MR. CHESTER: Object to the form.
19	A.	Yeah, I think that's fair to say, and there
20		were other topics that we covered as well.
21		We had a lot of questions about
22		TAR, technology-aided review, artificial
23		intelligence to do document reviews and
24		things like that. We would have a debate.
25		You know, some things I like, he doesn't;

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1		some things he likes, I don't.
2		So we try to get both opinions
3		across.
4	Q.	Interesting.
5		How long have you been on the
6		faculty for the Federal Judicial Center?
7	A.	I think maybe three or four years.
8	Q.	How intense is the commitment of being on
9		the faculty for the Federal Judicial Center?
10		MR. CHESTER: Object to the form.
11	A.	I don't know if it's I think it's fun, so
12		I don't think of the word intense.
13	BY	MR. HILL:
14	Q.	What's the time commitment?
15	A.	I understand your use.
16		It varies. They work around my
17		schedule, and basically what they do is they
18		will have me go around to the different
19		Federal district judicial conferences and
20		present.
21		So last year I spoke at the 11th
22		Circuit, which was held in Jacksonville,
23		Jacksonville Beach, and I presented at the
24		8th Circuit, which was held in Des Moines.
25		So I'll be asked and last week I
1		

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1		presented at the 8th Circuit District of
2		Minnesota retreat.
3		So I'll just get a call, we have a
4		conference, we have a retreat, would you
5		come and train our Federal judges?
6		Sometimes I'm asked to do training for court
7		managers or clerks, but usually it's the
8		judges.
9	Q.	What do you train them on?
10	Α.	Depends on the topic of the day.
11	Q.	Let's just start with the 11th Circuit.
12		What was the focus of your presentation
13		there?
14	Α.	I discussed doxxing, cell phone evidence,
15		phishing, internet of things, I did a live
16		tour of the dark web, discussed different
17		types of cyber attacks. I think that's it.
18		I can't remember any of the other
19		topics.
20	Q.	Okay. And what about the 8th Circuit?
21	Α.	It would be the same thing.
22	Q.	Okay. And you indicate in paragraph 6 of
23		your declaration that you've provided
24		training for the U.S. Supreme Court?
25	Α.	Yes, I did.

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		8
1	Q.	And what kind of training did you provide to
2		the U.S. Supreme Court?
3	Α.	Same thing.
4		When I spoke at the 11th Circuit,
5		Justice Thomas is assigned to the 11th
6		Circuit. He attended that keynote
7		presentation I gave, and I was invited to
8		the Supreme Court last June.
9	Q.	Wow, what an honor.
10	Α.	It was shocking and humbling, and I'm just a
11		computer guy, you know, I don't have a
12		Ph.D., and to get that invitation, I'll
13		never forget it and I'm very appreciative,
14		and I got a selfie with them, and a coffee
15		mug.
16	Q.	That's awesome. You've spent a lot more
17		time with the Supreme Court than
18		99.9 percent of practicing lawyers.
19	Α.	What's interesting is I worked on the
20		Wisconsin gerrymandering case, so I got
21		invited to the Supreme Court, and then a
22		month later I'm back at the Supreme Court.
23		So, yeah, it was a great experience,
24		I'll never forget it, and I'm honored.
25	Q.	Was the extent of your training for the U.S.
1		

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1		Supreme Court basically making the same type
2		of presentation that you had done at the
3		11th Circuit and 8th Circuit judicial
4		conferences?
5	Α.	Yeah, so the topics are generally the same,
6		but I try to stay current.
7		I like doing case studies, and,
8		Take a look at this case and look at what
9		happened, and this is how the evidence
10		played out, and it turned out he was framed.
11		That type of talk.
12	Q.	Okay. Now, can you put some dates on these
13		different conferences for me? What was the
14		year of the 11th Circuit Judicial
15		Conference?
16	Α.	That was last year. 2018.
17	Q.	And what about the 8th Circuit speech?
18	Α.	That was I do the 8th Circuit almost
19		every year.
20	Q.	Okay. For how long?
21	Α.	I think this year will be my fourth year,
22		but it's usually in the summer.
23	Q.	I take it the Supreme Court must have been
24		recently?
25	Α.	June of last year.

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1	Q.	Also 2018?
2	Α.	Yes.
3	Q.	And you mentioned, going on to page 3 of
4		Exhibit 2, delivering a keynote address at
5		the Chief Justices Conference in Newport,
6		Rhode Island. When was that?
7	Α.	That would have been summer of last year.
8	Q.	Also 2018?
9	Α.	Yes.
10	Q.	You were making the you were on your own
11		lecture tour in 2018?
12	Α.	I was. But it's an honor when you get these
13		invitations. It's hard to say no.
14	Q.	Of course.
15		Chief Justice, are these State
16		court appellate judges?
17	Α.	Yes.
18		So these are all of the Chief
19		Justices from the 50 State Supreme Courts.
20	Q.	Okay. And what was the topic of the keynote
21		address?
22	A.	The same topics. I did a little more on
23		cyber attacks and denial-of-service attacks
24		because a number of states were being hit
25		with those. In fact, Minnesota's court

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1		system was attacked by a denial-of-service
2		attack.
3		So I included that, and that was a
4		portion of my talk, but otherwise it's
5		the topics tend to stay the same because
6		they seem to be the most relevant.
7	Q.	So a denial-of-service attack, can you just
8		explain what that is so I make sure I
9		understand what you're talking about?
10	Α.	Sure. So think of I think of the
11		internet as a highway, and if I come to your
12		website, there's no traffic, there's no
13		traffic jam. I come to your website, I can
14		get there.
15		A denial-of-service attack,
16		depending on how it's carried out, I could
17		pay someone to do it, so you have attacks as
18		a service, or you can launch them yourself,
19		and basically instead of having five cars on
20		a highway, I now have, you know, ten million
21		cars on a highway and no one moves at all.
22		So denial of service just basically
23		means I'm flooding you with requests so that
24		no one else can get to you.
25		I know that's not a great

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1		explanation, but
2	Q.	How do you create the traffic for a
3		denial-of-service attack? Like, how do you
4		put a car on the highway in your analogy?
5	Α.	Yeah. Requests, pings, I'm going to send
6		you, or whatever you are, I'm going to send
7		you data, I'm going to send you a packet,
8		and ordinarily that's no problem, but if I
9		flood you, then no one else can connect to
10		you.
11	Q.	Okay.
12	Α.	So we talked about that because the State of
13		Minnesota's court E-filing system had been
14		the victim of a paid denial-of-service
15		attack.
16	Q.	Why would someone want to do that? I mean,
17		I'm fascinated, now that you've told me the
18		story, about what's the motivation.
19	Α.	Well, he lost his case, and he was mad, and
20		he paid about \$200, and he shut down the
21		State of Minnesota's court E-filing system
22		for, I think, three days, on a budget of
23		\$200.
24		And I thought that was horrible,
25		and I thought that it would be, even though

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-		
1		it was an uncomfortable conversation, I
2		thought that it was a good lesson learned.
3	Q.	So then you go on to say, November 2018 I
4		delivered the keynote address at Georgia Law
5		School's E-Discovery annual conference
6		MR. CHESTER: Georgetown.
7		MR. HILL: What did I say?
8		MR. CHESTER: Georgia.
9		MR. HILL: I'm totally homesick at
10		this point. I apologize.
11	BY	MR. HILL:
12	Q.	You delivered the keynote address at
13		Georgetown's Law School E-Discovery annual
14		conference.
15	A.	Yes.
16	Q.	Okay. And what was the topic of the keynote
17		address?
18	A.	Again, the same topics that I tend to cover.
19		I included the dark web, a number of
20		examples of cell phone evidence, different
21		cyber security attacks that we were seeing,
22		and I discussed the difference between
23		E-Discovery and forensics, because I think
24		sometimes there's some confusion between the
25		two.

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1	Q.	Go ahead and clue me in on that, because I
2		think I'm probably a little confused about
3		the difference between E-Discovery and
4		forensics myself.
5	Α.	Sure. So the case study that I use is I had
6		been I was appointed as a special master
7		in a discovery dispute, and it was an
8		insurance company group of executives quit,
9		and formed their own competing organization.
10		A bunch of insured canceled their policies,
11		they moved to the new group, and so now
12		there's litigation.
13		During discovery document demands
14		are made, give us your e-mails, defendant
15		said this isn't an e-mail case, and it
16		turned into a big discovery fight.
17		A special master steps in and says,
18		Nope, Lanterman is going to collect the data
19		from defendants, plaintiffs you supply
20		search criteria, Lanterman will apply your
21		search criteria to the defendant's data,
22		whatever is responsive gets produced to
23		defendant's counsel first, so that they can
24		review for privilege and responsiveness, and
25		then defendant's counsel produces to

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	Mark 1. Lanterman on 00/00/2019	1 age 09
1	plaintiffs. So it was straightforward	
2	protocol. Defendants didn't like it, but so	
3	be it.	
4	So one document that I produced was	
5	a cartoon chicken. So the defendants, How	
б	is this relevant? This whole search is a	
7	circus. This is crazy. So I had to I	
8	got called on the carpet, and I had to	
9	explain why I produced a cartoon chicken,	
10	because it's how is that relevant?	
11	So what I did was is I opened the	
12	cartoon chicken we had a meet-and-confer,	
13	so I had to explain to the lawyers why I	
14	turned over the chicken, so I opened the	
15	cartoon chicken with Notepad, a text editor,	
16	and pulled it up, and it's a bunch of	
17	garbage, but then when you scroll to the end	
18	of the file to what's known as the file	
19	slack, it's like the garbage at the end of a	
20	VCR tape that you watched years ago. I	
21	don't care about what's on the tape from	
22	yesterday, I want to see what was there from	
23	before, so, like, the garbage at the end of	
24	the VCR tape.	
25	As I scroll through the garbage in	

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1	the file, I get to the file slack at the end
2	and here's a fragment of a deleted e-mail
3	saying, Hey, Chris, I have had the actuarial
4	data from the servers, let's give notice in
5	the morning and let's start sending out
6	policy premium notices. Cha-ching. And I
7	said, That's why the cartoon chicken is
8	relevant.
9	And so it's I view forensics as
10	E-Discovery on steroids. Not every case is
11	a forensic case, but I found forensic cases
12	tend to get to the point a little quicker,
13	and because of that they seem to be less
14	expensive for the client.
15	Q. Okay.
16	MR. CHESTER: How are we doing on
17	time?
18	MR. HILL: Maybe about another
19	15 minutes. Is that okay?
20	MR. CHESTER: Oh, yeah. Lunch
21	break at that point.
22	BY MR. HILL:
23	Q. So you're not a lawyer, correct?
24	A. Correct.
25	Q. Okay. And you've been appointed by the

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1		Minnesota Supreme Court to serve as a member
2		of Minnesota Lawyer's Professional
3		Responsibility Board, correct?
4	Α.	Yes.
5	Q.	And what does that what does that entail?
6	Α.	Well, as you know, sometimes clients file
7		complaints against their lawyers, you know,
8		I don't like what you did, you're unethical,
9		you took my money and you didn't do what you
10		said you were going to do.
11		So, in Minnesota, there's something
12		known as The Lawyer's Professional
13		Responsibility Board, and so when a citizen,
14		or sometimes another attorney, has an
15		ethical complaint about another attorney it
16		gets sent in, an investigation is done,
17		recommendations are made, and then if it's
18		appealed, then it goes to a board member.
19		So I'm like the appellate level.
20		So I don't do the investigation as to
21		whether or not you stole your client's
22		money, I'm reviewing the investigator's
23		report, and I'm reviewing your appeal.
24		And then I make the final decision
25		for cases assigned to me. There's no appeal

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1		from me.
2	Q.	How many members are there on this board?
3	Α.	Good question. I want to say about 20.
4	Q.	How much of your time is spent doing the
5		work that's required of the board members?
6	Α.	I would say, I mean, more than I
7		anticipated.
8		And some cases are a little more
9		involved than others and some go to
10		hearings.
11		I would say I spend at least four
12		hours a week doing this work.
13	Q.	And how long have you been on this board?
14	Α.	I think it was February no, December of
15		2017 I was appointed, and it went into
16		effect, I believe, February 1st of 2018, and
17		then I think it was in November of last year
18		I was appointed to the Opinions Committee.
19		So if there are rules and there's
20		discussion about changing the rules, it has
21		to go through our committee, we make
22		recommendations to the Minnesota Supreme
23		Court.
24	Q.	How much time have you had to spend since
25		you started serving on that committee?

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1	A.	Oh, on that committee? I'm going to say
2		probably, in total, only about nine hours.
3		We've had three telephonic
4		meetings, but most of that time is just
5		reading.
6	Q.	You also co-author the Minnesota State Bar's
7		E-Discovery Desk Book; is that correct?
8	Α.	Yes.
9	Q.	And when did you start doing that?
10	Α.	Well, that's an annual project. I think my
11		first full chapter maybe three years ago,
12		and then I've done two annual supplements
13		since then.
14	Q.	What's your chapter on?
15	Α.	Digital forensics.
16		And I think I focused on working
17		with forensic experts, if I recall. I'd
18		have to double-check that.
19	Q.	Okay. How much time is spent each year on
20		these annual supplements when you've done
21		them?
22	Α.	About a day.
23	Q.	You go on to say, in paragraph 9, that
24		you're the contracted computer forensic
25		expert for the Hennepin County Sheriff's

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		8
1		Office; is that right?
2	Α.	Yes.
3	Q.	And is that a paid position?
4	Α.	Yes.
5	Q.	Okay. Do they pay your hourly rate, or are
6		they contracted on some other kind of
7		compensation basis?
8	Α.	Yeah. So it's a right now we are in our
9		first year of a three-year contract. It's
10		\$250,000 a year we're paid.
11	Q.	Regardless of time?
12	A.	No. I'm sorry. To clarify.
13		We bill by the hour, but that's how
14		much the \$250,000 is how much the budget
15		is, and my agreement with the sheriff's
16		office is if they run out of money, I'll
17		help them for free, because I don't want to
18		see a bad guy get away, and I don't want to
19		see an innocent person go to the clink
20		because some cop made a mistake.
21	Q.	Got it.
22		As the computer forensic well,
23		let's look at the next, you also have a
24		similar contract with Washington County
25		Attorney's Office; is that correct?
1		

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1	A.	Yes.
2	Q.	Is that like a district attorney type?
3	A.	It's the county prosecutor. So, yeah, I
4		think in Georgia I think you have
5		district same thing. It's like the
6		county's prosecutor.
7	Q.	Or solicitor?
8	A.	Solicitor, yep.
9	Q.	Is that also a contract arrangement?
10	A.	Yes.
11	Q.	And these just to be clear, these are
12		contracts with Computer Forensic Services?
13	A.	Yes.
14	Q.	What's the arrangement with the Washington
15		County Attorney's Office?
16	A.	Similar to Hennepin County.
17		We bill them by the hour, but they
18		are budgeted for \$50,000, but if we go over
19		that, they said that they would have to just
20		find more money.
21	Q.	So it's not a hard cap, like with the other
22		one?
23	A.	It's not a hard cap.
24	Q.	Ramsey County Attorney's Office, what's the
25		arrangement there?
1		

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1	Α.	Yep. It's the same as the Washington County
2		attorney, so it's a \$50,000 we know that
3		that's been budgeted, it's not a problem
4		getting up to that dollar amount. If we
5		need to go over it, then the agreement is
6		they would just need to try to find more
7		money.
8		Realistically I'd probably help
9		them for free, too, if I had to. I do it
10		because their cases are fun to work on.
11	Q.	Metropolitan Airports Commission, what's the
12		arrangement there?
13	Α.	The arrangement there is we have a retainer.
14		I don't recall the dollar amount, but it's
15		significant, and we are their incident
16		response team.
17		Basically if the airport suffers a
18		cyber attack or a cyber security event,
19		we're on speed dial, and we supplement the
20		airport's or the MAC's internal IT
21		security staff, but they then act at our
22		direction, and we act at the general
23		counsel's direction.
24	Q.	Okay. And so I just want to make
25		sure I'm going to give you an example

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1		just to make sure that my own
2		understanding that I have a correct
3		understanding of the nature of your
4		anticipated role with the Metropolitan
5		Airports Commission.
6		Earlier you were talking about
7		denial-of-service attack. I'm just going to
8		use that as a for instance. If there was a
9		denial-of-service attack directed to the
10		Metropolitan Airports Commission, you're on
11		speed dial to come in and help them respond
12		to it, whatever that may entail?
13		MR. CHESTER: Object to the form.
14	Α.	Yes. Also so, yes, what you said is
15		correct, but also if there are internal
16		personnel investigations. You know, did
17		this person send an inappropriate text
18		message to this other employee? So things
19		like that.
20		But anything involving forensics or
21		cyber security, we are their contracted
22		preferred vendor.
23	BY	MR. HILL:
24	Q.	Okay. Does your arrangement with the
25		Hennepin County Sheriff's Office, Washington

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1		County Attorney's Office, or Ramsey County
2		Attorney's Office include this aspect of
3		incident response for cyber security events?
4	Α.	Yes.
5	Q.	Okay. So that's in addition to the
6		forensics work that you perform?
7	Α.	Yes.
8	Q.	Okay. And Minneapolis/St. Paul
9		International Airport, was just there
10		myself, headed back there later today
11	Α.	Yeah, so that's the same thing.
12		So the Metropolitan Airports
13		Commission, they manage the airport. So our
14		contract is with the MAC, but the MAC is the
15		airport.
16	Q.	Okay. And this retainer that you mentioned,
17		is it there's lots of different ways that
18		retainers can be structured. Do they just
19		pay you a set amount per month?
20	Α.	They pay us a lump sum, and I just don't
21		recall what the amount is, but it's
22		substantial.
23		They pay a lump sum, and then we
24		bill against that retainer, and then if we
25		need to replenish that retainer, we notify

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1		the airport and then they replenish it.
2	Q.	So at the end of the day, you're billing MAC
3		by the hour?
4	Α.	That's correct.
5	Q.	Okay. And now are the hourly rates that you
6		charge amongst the sheriff's office, these
7		county attorney's offices, and the MAC, is
8		it always the same rate?
9	Α.	No.
10	Q.	Okay. How does that work?
11	Α.	Law enforcement so by law enforcement,
12		I'm referring to the sheriff's office and
13		county attorneys, they can't really often
14		afford our regular rates, so we discount
15		those rates. I don't know what the discount
16		is, but I think it's about probably \$150 an
17		hour, something like that, just because I
18		think it's important work.
19		So I'm not I don't want to break
20		their budget because they have some big,
21		high-profile investigation they're working
22		on. The airport, we charge our retail rate.
23	Q.	Okay. What about the county attorneys
24		offices?
25	Α.	I consider them the same as law enforcement.

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1		So they get the discounted.
2	Q.	All right. Great.
3		So does everybody in your
4		Minneapolis office Minnesota office, do
5		they all bill their time by the hour when
6		they're doing work for different clients of
7		Computer Forensic Services?
8	Α.	Yes, with one exception.
9	Q.	What's the exception?
10	Α.	If we are creating a forensic image of a
11		hard drive, that's a flat rate.
12		So if you hire us, and you come to
13		our office and you say, This is my client's
14		hard drive, I want to retain you, well, our
15		first step is preservation, we plug it in,
16		we create a forensic image, but because I'm
17		at my office, and that's kind of a point and
18		push and I can walk away, that's a flat
19		rate.
20		So we charge \$300 for the creation
21		of a forensic image. We don't bill by the
22		hour for that. Otherwise all services are
23		billed by the hour.
24	Q.	Can you create a forensic image of a drive
25		remotely?

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1	Α.	I don't like doing that. It can be done.
2		It's not great. It takes up a lot of
3		bandwidth, and the work product would not be
4		as good as it would otherwise be.
5		What I mean by that is if I am
6		remote, I can collect anything that your
7		operating system can see, but if it can't
8		see it, I can't see it, because I'm remote,
9		which means I lose a lot of deleted
10		material. I don't like losing deleted
11		material, because often that's where, you
12		know, your key evidence is, you know,
13		because they destroyed key e-mails the day
14		after you sued them.
15		So I don't like doing remote
16		collections. It is possible. You can do
17		remote collections for web-based e-mail
18		accounts, like the more E-Discovery-type
19		services, that's fine, but when it comes to
20		hard drives and cell phones, I want to touch
21		it.
22	Q.	Okay. I don't want to put words in your
23		mouth, but I do want to keep moving along,
24		so just tell me if I've got this wrong, your
25		normal business practice, when it comes to

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1		imaging drives, is to do it on-site touching
2		the device, whether it's the hard drive of a
3		computer or a cell phone operating system,
4		correct?
5		MR. CHESTER: Object to the form.
6	A.	Almost.
7	BY	MR. HILL:
8	Q.	Okay.
9	Α.	We typically recommend either deliver the
10		device to us or ship it to us. We get
11		90 percent of our evidence delivered via
12		FedEx, because we have clients nationally.
13		So we can go on-site, you know, like, if you
14		have a case involving a hospital, well, the
15		hospital can't ship their server to us, so
16		we have to go there.
17		So we can do on-site. It's a
18		better use of money if we do it at our
19		office. If I have to go on-site, I bill you
20		the \$300, plus I bill you for my time.
21	Q.	Got it.
22		So a client wants to have you take
23		an image of the drive on their cell phone,
24		they can ship you the cell phone?
25	A.	Ship me the cell phone, 24-hour turnaround

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time.

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		CIME.
2		So we get the cell phone, we
3		collect it, so if it arrives in the morning,
4		we'll ship it back to you that afternoon.
5	Q.	Likewise, I've got an old workstation, for
6		some reason it becomes relevant to an
7		investigation, I can just pull the hard
8		drive out, ship it to you via FedEx, you'll
9		image it and turn it around and ship it back
10		to me?
11	Α.	Exactly right.
12	Q.	Okay. And would you describe that as your
13		normal practice normal practice to either
14		receive it by mail of some sort or go
15		on-site and get it when it comes to hard
16		drives or devices like cell phones?
17		MR. CHESTER: Object to the form.
18	Α.	Yes. So we accept evidence via FedEx, we
19		try to discourage the other carriers, we
20		prefer FedEx, or you can deliver it, you can
21		have your client deliver it, you can courier
22		it. You know, however it gets to us.
23		We do what we have to do, and then
24		we're mindful people don't want to be
25		without their cell phones, so we try to get

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1		this done as quickly as we can and get that
2		sent back.
3		So, you know, with law enforcement,
4		for the chain of custody, they just deliver.
5	BY	MR. HILL:
6	Q.	Got it.
7		That actually leads into another
8		question I had, which is: When you're
9		doing when you're receiving things from
10		clients at remote locations, or sending it
11		to you by mail, what is your standard
12		practice for handling chain of custody?
13		MR. CHESTER: Object to the form.
14	A.	Sure. So if you ship us whatever it is,
15		let's say a hard drive or a cell phone, it
16		arrives, we depending on the case, and if
17		the packaging arrives, if it's dented or
18		dinged up, we photograph it, everything that
19		comes in we photography, if it's a case that
20		we know about, we will accept delivery at
21		the front desk by FedEx, we log in, we have
22		a computer at the front desk that keeps
23		track of our intakes, so we'll make sure
24		there's a case assigned, case number
25		assigned, we type in serial numbers, here's
1		

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a picture of the hard drive, and this is a 1 2 case from Attorney Smith, and it's U.S. 3 versus whatever. So we do that chain of custody, we 4 will print out a paper copy, and that's for 5 the client, we include that, we ship that 6 7 back to the client so that the client has a 8 chain of custody documentation, we'll do the 9 imaging, ship it back with that piece of 10 paper just saying on Monday the 3rd I 11 received your iPhone 7, and four hours later 12 it was handed back to FedEx. 13 Got it. Q. Okay. 14 Now, would you say that your normal business practice, when you are gathering 15 16 e-mail from, like, an exchange server, in 17 connection with a case, so there's a case, 18 you've got five custodians, you're gathering 19 up their mailboxes off of an exchange 20 server, is your normal practice to do that 21 remotely? 22 Object to the form. MR. CHESTER: It depends on the client's configuration. 23 Α. 24 Over time we're now doing more and 25 more remote e-mail collections. So it's

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1	more common now than it ever has been.
2	We're seeing a lot of organizations moving
3	to the Cloud, typically Office 365.
4	So if you retain us, and you need
5	me to collect e-mail from 30 custodians, and
6	you're using Office 365, I can do that
7	remotely. And the collections are usually
8	pretty good. We tend to get a lot of
9	deleted stuff, which surprises me, but the
10	remote collections for Office 365 I've been
11	happy with.
12	Q. Okay.
13	MR. HILL: Why don't we make this
14	the lunch break.
15	MR. CHESTER: Sounds good.
16	VIDEOGRAPHER: We are going off the
17	record at 11:51 a.m.
18	(Whereupon, a lunch recess was taken.)
19	VIDEOGRAPHER: We are back on the
20	record. This is media number 3 in the
21	deposition of Mark T. Lanterman taken on
22	June 6, 2019. The time is 12:52 p.m.
23	BY MR. HILL:
24	Q. Good afternoon.
25	Just a few more questions to close
1	

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1		out the line of questioning we were on when
2		we stopped for the lunch break.
3		When discussing remote collection
4		of e-mail, you mentioned the Cloud and
5		Office 365. Is the Office 365 Cloud-based
6		e-mail an alternative to a traditional
7		exchange server environment?
8		MR. CHESTER: Object to the form.
9	Α.	Yes.
10	BY	MR. HILL:
11	Q.	Yes. Just making sure that I understood
12		what you're doing.
13		When you collect e-mail remotely,
14		what computer or computers are used in that
15		gathering process, from your end?
16	Α.	Sure. So we have a stand-alone computer
17		that we connect to the internet only for the
18		duration in which we're collecting or we're
19		downloading the custodian's mailboxes, and
20		then that's disconnected from our internet
21		connection.
22	Q.	And I take it, when you say stand-alone, you
23		mean it's not used for any purpose except
24		for the purpose of gathering those e-mails,
25		collecting them?
1		

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1	Α.	Yes, sir.
2	Q.	Do you have wifi in the Computer Forensic
3		Services's office here in Minnesota?
4	Α.	When we have guests, sometimes we host
5		depositions, we will activate a guest wifi
6		network for them, but we don't have a wifi
7		network.
8	Q.	Okay. Do employees in your Minnesota office
9		ever browse the internet?
10		MR. CHESTER: Object to the form.
11	BY	MR. HILL:
12	Q.	From your office location, to your
13		knowledge.
14	Α.	If there is a need to do so related to a
15		case, then a task-specific computer would be
16		connected to our internet connection to do
17		that, then when that work is done, it's
18		disconnected.
19	Q.	Okay. And what about browsing using
20		handheld devices?
21	Α.	We don't control their handheld devices.
22		So if they want to, you know,
23		browse Drudge Report during lunch on their
24		phone, that's fine with me.
25	Q.	Do your office personnel receive some type

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1	of dedicated cell phone or other handheld
2	device for strictly use on Computer Forensic
3	Services projects?
4	MR. CHESTER: Object to the form.
5	A. No.
6	BY MR. HILL:
7	Q. So you're familiar with the phrase BYOD?
8	A. Yes.
9	Q. Would you say you're a BYOD environment?
10	MR. CHESTER: Object to the form.
11	A. Only when it comes to personal cell phones.
12	BY MR. HILL:
13	Q. Right. Okay.
14	Just for the record, BYOD means
15	bring your own device, right?
16	A. Yes, it does.
17	Q. Okay. Thank you. Appreciate that.
18	MR. HILL: Let's mark this as the
19	next exhibit. It will be Exhibit 3.
20	(At this time LANTERMAN Deposition
21	Exhibit 3 was marked for identification
22	by the Court Reporter.)
23	BY MR. HILL:
24	Q. The Court Reporter has handed you Exhibit 3.
25	Do you recognize this exhibit?

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1	Α.	I do. It appears to be a report that I
2		submitted in a lawsuit in Federal Court here
3		in Minnesota.
4	Q.	And from the top line on every page of the
5		document it looks like this was a document
6		that was filed in connection with a court
7		case in May of 2012; is that right?
8	Α.	I think that's correct.
9	Q.	And can you just turn to page 7 of the
10		eight-page document? It will be the
11		next-to-last page.
12	Α.	Okay.
13	Q.	Do you recognize this as a page from your CV
14		as it existed in or about April/May 2012?
15	Α.	Yes, it appears to be.
16	Q.	So looking down the education, it looks like
17		you graduated Upsala College? Am I
18		pronouncing that correctly?
19	Α.	Upsala.
20	Q.	Upsala College with a bachelor of science in
21		computer science in 1988?
22	Α.	Yes.
23	Q.	Okay. And where is Upsala?
24	Α.	Scenic East Orange, New Jersey.
25	Q.	Okay. Is that where you grew up?

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		-
1	Α.	I grew up I was born in northern
2		New Jersey, but I grew up in Philadelphia
3		and went to school in East Orange because it
4		was near my grandparents where I lived.
5	Q.	Okay. And then it looks like you got a
6		master's in computer science in 1990; is
7		that correct?
8	A.	Yes, sir.
9	Q.	And was that also from Upsala?
10	Α.	Yes, sir.
11	Q.	Okay. Were you working while you were doing
12		your master's coursework?
13	Α.	Yes, sir.
14	Q.	Okay. Is this when you were self-employed
15		working on computers?
16	Α.	Yes, but I was a lifeguard as well.
17	Q.	Okay. You mentioned at the very bottom, the
18		last two entries, I don't think we've talked
19		about either of these, the John Reed
20		Advanced Interrogation Training. What is
21		that?
22	Α.	As a police investigator, I primarily did
23		two things: I analyzed electronic evidence
24		and I got confessions. So I was an
25		interrogator.

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		0
1	Q.	What did the training what did that
2		training consist of? Was it a week?
3		Two weeks?
4	Α.	I believe it was a two-week course, Monday
5		through Friday, 9 to roughly 5.
6	Q.	And you did that while you were an officer
7		for which department?
8	Α.	That was when I was with Hopkins and the
9		Secret Service.
10	Q.	And is Hopkins suburban Philadelphia, or am
11		I mixing my police departments now?
12	Α.	Yeah. Hopkins is a suburb of Minneapolis.
13		It's due west of here.
14	Q.	Okay. What about it says Search Internet
15		Investigation Training, what is that?
16	A.	Search is an organization that conducts
17		training for, typically, law enforcement. I
18		don't know if they offer training to
19		civilians. They may. And that was I
20		don't recall if that was one week or
21		two weeks.
22	Q.	What's the focal what kind of internet
23		investigation training are they supplying?
24	Α.	Well, the training dealt with a few things.
25		It had to do with collecting social media

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		-
1		artifacts, and that was, you know, back
2		probably right around the time Myspace
3		started.
4		It had to do with dark web
5		investigations, child pornography
6		investigations.
7	Q.	So is this learning, like, techniques for
8		searching on the internet for probative
9		information relating to an investigation?
10	Α.	Yes, it's that, and how to properly collect
11		that evidence. Their training was you can't
12		just print out a website and that's good
13		enough, it doesn't work like that, you need
14		to do a little bit more.
15		So I thought it was good training.
16		It was a worthwhile use of time.
17	Q.	And you said it was one to two weeks?
18	Α.	Yeah, I don't recall. It was one to two
19		weeks. It was no longer than two.
20	Q.	What year was that?
21	Α.	I don't recall.
22		(At this time LANTERMAN Deposition
23		Exhibit 4 was marked for identification
24		by the Court Reporter.)
25	BY	MR. HILL:

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1	Q.	The Court Reporter has handed you Exhibit 4.
2		Do you recognize this as a page
3		from your CV, circa 2010?
4	A.	I think so. I don't know what my CV I
5		don't remember what it would look like in
6		2010, but from the filing stamp I have no
7		reason to believe that this is not my CV
8		from that time period.
9	Q.	I'll represent to you that this was taken as
10		an exhibit to a report or an Affidavit that
11		you had filed in connection with a court
12		case in February of 2010.
13	A.	Sure.
14	Q.	So you don't have any reason to disagree
15		with the authenticity of this
16	A.	Oh, no. In fact, I think I know the case
17		this was.
18	Q.	What case was that?
19	Α.	I think it was the Intoxilyzer source code
20		analysis in front of Judge Donovan Frank.
21	Q.	Yes.
22	A.	That was an interesting case. My clients
23		weren't happy, but
24	Q.	I've actually had a case in front of Judge
25		Frank years ago.

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1	I represented five of 255 patent
2	infringement defendants that were sued in
3	the same case. It was a multi-district
4	case. That's the one exception to the class
5	action
6	MR. HILL: Okay. Let's mark this
7	as Exhibit 5.
8	(At this time LANTERMAN Deposition
9	Exhibit 5 was marked for identification
10	by the Court Reporter.)
11	BY MR. HILL:
12	Q. The Court Reporter has handed you Exhibit 5.
13	I'll ask you to take a look at that
14	and let me know if you recognize it.
15	MR. CHESTER: Are you done with
16	Exhibit 4?
17	MR. HILL: Yes.
18	A. I'm not sure if I recognize this. I think I
19	remember the case this was about. The
20	formatting is a little bit different than
21	what I usually do. I remember the case and
22	I think this is accurate. I just don't
23	recall.
24	BY MR. HILL:
25	Q. Turn to page 8, and just tell me whether or

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1		not you recognize that as your signature on
2		the document.
3	Α.	Yes, it is.
4	Q.	And if you look at paragraph 24, immediately
5		above it, it says, "I hereby declare that
6		all statements made herein of my own
7		knowledge are true, and that all statements
8		made on information and belief are believed
9		to be true. I further declare that all of
10		my statements are made with knowledge, and
11		that willful false statements are punishable
12		by fine or imprisonment or both under
13		Section 1001 of Title 18 of the U.S. Code."
14		Do you see that?
15	Α.	Yep, I see that.
16	Q.	So you understood, when you signed this,
17		that this was written testimony that was
18		being submitted in a patent trial and appeal
19		board proceeding before the U.S. Patent and
20		Trademark Office, correct?
21	Α.	Yes. If this was what I submitted then,
22		yes, that was my understanding.
23	Q.	Can you turn a few pages farther to the page
24		that looks like that? It's an exhibit
25		(indicating).

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1	A.	Okay.
2	Q.	Is this your professional résumé as it
3		existed last year?
4	Α.	I believe so, yes.
5	Q.	So if you note under Education and
6		Certifications, it says "Harvard University
7		cyber security."
8	Α.	Yes.
9	Q.	When did you attend Harvard University?
10	Α.	It was last year.
11	Q.	How long were you at Harvard for?
12	Α.	I believe it was a five-month program.
13	Q.	How frequently how many courses did you
14		take during the five-month program?
15	Α.	It was the one course, cyber security.
16	Q.	Did the course did you receive credit
17		towards a doctoral degree as a result of the
18		course taken?
19	Α.	Not that I know of.
20	Q.	Are you working towards a doctorate in
21		computer science or any related field?
22	Α.	No.
23	Q.	Did you receive a degree from Harvard as a
24		result of having taken this course?
25	Α.	I received that course was a certificate

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1		program. So I received a certificate.
2	Q.	Where is that certificate?
3	Α.	At my office.
4	Q.	Now, the five-month program in 2018, was it
5		during the first half of the year, second
6		half of the year, both?
7	Α.	Middle.
8	Q.	Middle of the year?
9	Α.	Yeah. My recollection is it was probably
10		started maybe end of spring until the
11		beginning of fall or so.
12	Q.	Did you actually go to Cambridge,
13		Massachusetts for this course?
14	A.	Not for that. My daughter was a student
15		there, so, yes, I went there, but not for
16		this class.
17	Q.	Where did you take this class?
18	A.	It's a remote course. It met once a week,
19		but then you had significant readings during
20		the course of the week.
21	Q.	When you say met once a week, how did that
22		work?
23	A.	That was online.
24	Q.	I've never you'll have to excuse me,
25		because I'm old school, and I finished my

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1		own class work before there was such thing
2		as online education.
3		How do the classes work in the
4		online environment?
5	Α.	So actually pretty great. It was all it
6		was done kind of something ala Skype, like
7		video chats, and the instructors and guest
8		speakers would have videos, you'd watch the
9		videos, you'd have online, I guess,
10		conversations with your classmates
11		discussing the topics that you're covering
12		that week.
13		So it was actually harder than I
14		expected it to be.
15	Q.	Did you have to apply to be accepted into
16		this program?
17	Α.	I had to fill out an application.
18	Q.	Is this Harvard University or is this the
19		extension school?
20	Α.	I don't know. It says Harvard University.
21		So I'm not sure.
22	Q.	Do you know what the Harvard University
23		Extension School is?
24	Α.	Yes.
25	Q.	Okay. But you don't know whether or not you

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		č
1		sent the application for the cyber security
2		to the Harvard extension school as opposed
3		to the main Harvard admissions department?
4	Α.	I don't recall.
5	Q.	You alluded to faculty for the course. Who
6		were the instructors for the course?
7	A.	At Harvard?
8	Q.	Yes.
9	A.	It was a former Whitehouse cyber security
10		advisor.
11	Q.	Do you know his name?
12	Α.	I don't recall. I could get it for you. I
13		just don't recall.
14	Q.	What do you recall about the topics in cyber
15		security that were studied during the
16		five-month program?
17	Α.	There were a lot of topics.
18	Q.	Let me ask it a different way, because
19		you've already expressed a lot about a lot
20		of different topics this morning.
21		Are there any topics that you
22		studied at the cyber security course that
23		you took last year that were not topics that
24		you had been exposed to through other
25		courses that you've been involved in?
1		

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1		MR. CHESTER: Object to the form.
2	Α.	I'm sure there were.
3	BY	MR. HILL:
4	Q.	Tell me what was new that you recall from
5		that course that you hadn't studied or
6		taught before.
7	Α.	I think the same topics that I've studied
8		before. I just don't recall. I don't
9		recall anything new.
10	Q.	We talked a little bit this morning about
11		denial of service attacks.
12		Are you familiar with the term
13		distributed denial of service?
14	Α.	Yes.
15	Q.	What is a distributed denial of service?
16	Α.	A distributed denial of service would be
17		much more successful. You would use
18		multiple attack vectors, multiple devices.
19		You're controlling essentially an
20		army from a single point in order to launch
21		the attack.
22	Q.	So multiple attack vectors, by that are you
23		talking about attacks from multiple
24		different IP addresses?
25	Α.	Yes. And from multiple different devices.
1		

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		5
1	Q.	Are you familiar with the term proxy server?
2	Α.	Yes.
3	Q.	Are you familiar with the term proxy server
4		in the context of a distributed
5		denial-of-service attack?
6		MR. CHESTER: Object to the form.
7	Α.	No.
8	BY	MR. HILL:
9	Q.	Okay. What's a proxy server?
10	Α.	A proxy server well, exactly what it's
11		called. It acts as a it's essentially a
12		gateway that acts as a proxy. I don't like
13		using a word to describe itself, but I don't
14		know how else to describe it.
15	Q.	Would a proxy server have the same IP
16		address as another server or would it have a
17		unique IP address?
18		MR. CHESTER: Object to the form.
19	BY	MR. HILL:
20	Q.	To your knowledge.
21	Α.	I think it depends on how it was configured.
22	Q.	So it could be configured either way
23		conceivably?
24		MR. CHESTER: Object to the form.
25	Α.	Yes.

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1	BY	MR. HILL:
2	Q.	Are you familiar with the term
3		man-in-the-middle attack?
4	Α.	Yes.
5	Q.	What's a man-in-the-middle attack?
6	Α.	Man-in-the-middle attack is essentially the
7		attacker is in between you and what you are
8		attempting or what you have connected to,
9		and is either the man in the middle is
10		either impersonating you, going to your
11		destination, or is simply listening in on
12		what you're doing, what you're transferring.
13		We see man in the middle attacks
14		primarily in attacks against websites in
15		stealing user names and passwords at hotels
16		and sporting events.
17	Q.	Are you familiar with the term IP spoofing?
18	Α.	Yes.
19	Q.	What's IP spoofing?
20	Α.	IP spoofing is if I take on an IP address in
21		an effort to mask myself and appear to be
22		coming from a destination other than where
23		I'm actually coming from.
24	Q.	How difficult is it to launch an IP spoofing
25		attack?

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1		MR. CHESTER: Object to the form.
2	BY	MR. HILL:
3	Q.	Let me rephrase.
4		How difficult is it to engage in IP
5		spoofing?
6	Α.	Very easy.
7	Q.	Are you familiar with the term replay
8		attack?
9	Α.	How is that being used?
10	Q.	I'm just asking the questions.
11	Α.	Replay attack? I think I know
12	Q.	Tell me the context in which you are
13		familiar with the phrase replay attack.
14	Α.	You know, I'm hesitant, because I'd be
15		speculating. I don't know how that's being
16		used.
17	Q.	Okay. You testified this morning about some
18		of the coursework in which you and
19		speeches you've given where phishing has
20		been a topic. I don't think I ever asked
21		you for an explanation as to what phishing
22		actually encompasses, so why don't you tell
23		me what phishing is.
24	A.	Sure. Well, I cover that topic in almost
25		all of my seminars because I think it's, in

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1		my experience, that's how most attacks are
2		carried out.
3		And essentially, if I'm the
4		attacker, and you're my intended victim, I
5		will send you an e-mail saying maybe I
6		impersonate your law firm's managing
7		partner, and you are in charge of HR at the
8		law firm, and I impersonate your managing
9		partner and I say, Hey, I need a copy of all
10		W-2 information right away, chop-chop.
11		Well, when you receive an e-mail,
12		typically you see the person's name and
13		you're going to recognize your managing
14		partner, but most people don't look at the
15		e-mail address, so they just hit reply,
16		attach the W-2 information, and off it goes.
17		So phishing in my experience,
18		hackers need our help, they try to trick us,
19		and usually that's how they do it.
20	Q.	Do you know what a drive-by attack is?
21	Α.	I think I know how it's being used.
22	Q.	In your experience, what does a drive-by
23		attack refer to?
24	Α.	Well, I refer to it as it could be called
25		drive-by. I refer to it as war driving.

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- 1 Q. As what?
- 2 A. War driving.
- 3 Q. W-A-R?
- 4 A. Yes.
- 5 Q. Okay.

22

23

24

25

Α.

0.

Α.

6 Α. And basically, you get in a car and you 7 drive around some targets that you're interested in attacking, and you try to find 8 9 open networks that let you launch the 10 That's how TJ Maxx was breached. attack. 11 They had an open wifi, the attacker sat in 12 the parking lot and stole a bunch of credit 13 card numbers. 14 So it's just driving around trying 15 to find a good target. 16 Got it. Ο. 17 Have you ever heard of a drive-by 18 attack in the context of, like, planting 19 some type of malicious script into http code 20 on a website so that when somebody else 21 browses it, it comes across that code, and

I just call it malicious code.

it infects their browser?

You call it something else?

Yes, I have seen that.

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1	Q.	Okay. Do you know what a brute force
2		password attack is?
3	Α.	Yes.
4	Q.	What's a brute force password attack?
5	Α.	If well, if you retain me on a case, I
6		have a computer, there's a key document that
7		you have to access, but the former employee
8		password-protected it, and you can't get
9		into it, and none of the known passwords
10		work, often you need to resort to brute
11		force password attacking, which essentially
12		means you have to guess every password until
13		you get one that's right.
14		It's not very efficient, it can
15		take a long time, depending on the length of
16		the password, but sometimes it's your only
17		option.
18	Q.	Are there computer programs that people have
19		designed to try to engage in the practice of
20		brute force password attacking?
21	Α.	Yes.
22	Q.	Are you familiar with the term injection
23		dictionary attack?
24	Α.	Yes.
25	Q.	What's a dictionary attack?

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1	Α.	Going back to the last example, if we have a
2		Word document, and I'm trying to guess the
3		password, before I would start a brute force
4		attack, I would try to take a dictionary
5		file, and hopefully you used a word from the
6		dictionary as your password, maybe I turn
7		E's into 3s, or something like that, to
8		change it up a little bit, but basically you
9		are hoping that the person who applied the
10		password used a word or a derivative of a
11		word that's found in the dictionary.
12	Q.	Can that be used by can dictionary
13		attacks be used by people who have malicious
14		intent to try to obtain third-party password
15		information?
16		MR. CHESTER: Object to the form.
17	BY	MR. HILL:
18	Q.	In your experience.
19	A.	Yes.
20	Q.	Do you know what a cross-scripting attack
21		is?
22	A.	A cross-scripting attack?
23		I'm not sure how that's being used.
24		I don't.
25	Q.	Okay. What about an SQL injection attack?

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	5
1	A. Yes.
2	Q. What's an SQL injection attack?
3	A. If I wanted to get a TV set, and I go to
4	BestBuy.com and I can buy a TV set, I can
5	launch an attack against the database behind
6	the website and change the price from a
7	\$1,000 down to $$10$ , and then buy my $$10$ TV
8	set.
9	So I force data into the database
10	that it was not anticipating, so it doesn't
11	know what to do, and then you can take
12	advantage of that.
13	Q. Can an SQL injection attack cause the
14	deletion of data from a database?
15	MR. CHESTER: Object to the form.
16	BY MR. HILL:
17	Q. In your experience.
18	MR. CHESTER: Same objection by the
19	way.
20	A. I don't know.
21	BY MR. HILL:
22	Q. But it can insert data
23	MR. CHESTER: Object to the form.
24	BY MR. HILL:
25	Q into a database?
1	

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1	A. Yes.
2	Q. Can it change data?
3	MR. CHESTER: Object to the form.
4	BY MR. HILL:
5	Q. Like, in your example of it can change
6	the data from \$1,000 for a TV to \$9.99
7	A. Yes.
8	Q conceivably?
9	A. Yes.
10	Q. Have you encountered virus attacks in your
11	career?
12	MR. CHESTER: Object to the form.
13	A. Yes.
14	BY MR. HILL:
15	Q. What's a virus attack?
16	A. Well, a virus is a malicious piece of
17	software that does something bad. Whatever
18	the programmer, whatever the developer,
19	wanted it to do. Often in our practice we
20	see malicious software being delivered via
21	e-mail, or a link in an e-mail.
22	Now, maybe as your manager partner
23	I send you an e-mail saying, Hey, I think
24	your billing is off this month, take a look
25	at this. You open it up and it's actually

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		8
1		not your billing records, it just gives you
2		an error message and you think, Well, I'll
3		talk to him later, and what you don't
4		realize is now you just inadvertently
5		allowed me to install malware on your
6		computer.
7	Q.	Is a Trojan horse example an example of a
8		virus attack?
9	Α.	I would think so, yes.
10	Q.	What's a Trojan horse?
11	Α.	Trojan horse would be if I sent you a Word
12		document and I said, Hey, your billings are
13		off, and when you open it, embedded inside
14		that Word document I have a macro that then
15		executes malicious code.
16		So it's an attack that's disguised
17		as something innocuous.
18	Q.	What's a worm?
19	Α.	A worm is a malicious piece of software that
20		just spreads and grows, and goes from here
21		to there to there to there, and it can do
22		whatever it's told to do.
23	Q.	Is it a type of virus?
24		MR. CHESTER: Object to the form.
25	Α.	I don't know. I think it depends on

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	8
1	someone's perspective.
2	BY MR. HILL:
3	Q. Okay. Can computer viruses be used to
4	delete data on somebody else's computer?
5	MR. CHESTER: Object to the form.
6	A. Yes.
7	BY MR. HILL:
8	Q. Can viruses be used to modify data on
9	someone else's computer?
10	MR. CHESTER: Object to the form.
11	A. It depends on the malicious software, but
12	yeah, sure.
13	BY MR. HILL:
14	Q. Is it conceivable that a virus attack could
15	add data to a computer?
16	MR. CHESTER: Object to the form.
17	A. Yes.
18	BY MR. HILL:
19	Q. Have there been cases where viral attacks
20	have resulted in the erasure of data from
21	hard drives or databases?
22	MR. CHESTER: Object to the form.
23	Are you asking cases he's dealt
24	with or just generally?
25	BY MR. HILL:
1	

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		5
1	Q.	I'm just asking your awareness as an expert
2		in the industry, are you aware of cases
3		where that has happened?
4	Α.	Yes.
5		MR. CHESTER: Object to the form.
6	BY	MR. HILL:
7	Q.	What's a Zeus attack?
8	Α.	A Zeus attack is typically used to steal
9		banking credentials, financial credentials.
10		It's usually delivered via e-mail.
11	Q.	What does the e-mail look like in a Zeus
12		attack, the opening e-mail?
13	Α.	Well, it looks like an e-mail. You know,
14		maybe it says something I had a case, and
15		it was an e-mail purportedly from the FDIC,
16		it was a fraud alert to local businesses
17		saying, Be on the lookout, there are
18		counterfeit cashier checks being passed in
19		your area. These are very good
20		counterfeits, they're very difficult to
21		detect, if you want to see what they look
22		like, click here.
23		So, well, it's a fraud alert, so I
24		want to be safe, so I'm going to click and
25		I'm going to look at this, and that

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1		downloaded Zeus, which acted as a key
2		logger, that collected logging credentials
3		that then allowed the criminals to wire
4		fraudulently wire a lot of money.
5	Q.	Is a key logger a way that a determined
6		attacker can obtain password information
7		from an unsuspecting victim?
8		MR. CHESTER: Object to the form.
9	A.	Yes.
10	BY	MR. HILL:
11	Q.	Is the way that that happens, is that after
12		opening the link in the e-mail, or opening
13		it up to look at the phony cashier check,
14		the Zeus program will then kind of keep a
15		record of when you key in your password on,
16		for example, your banking website, and it
17		will pass that information on to the
18		attacker; is that right?
19	A.	Yeah. So typically what we've seen is Zeus
20		will actually download a bunch of other bad
21		stuff, and usually, in our cases, we see the
22		first thing that it downloads is a key
23		logger.
24		So a key logger will record
25		everything that you type. So it's more than

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1		just user names and passwords. User names
2		and passwords are a subset, that's the gold
3		nugget in that theft is the credentials, but
4		it's everything that you're typing, and then
5		that typically gets sent back to the bad
6		guy.
7		So, for example, if I see that you
8		are typing www.mybank.com, then the next
9		thing I see is first initial, last name,
10		that's probably your user name, and then the
11		next thing I see that's probably your
12		password, and then the criminal will go to
13		mybank.com and attempt to log in as you.
14		(At this time LANTERMAN Deposition
15		Exhibit 6 was marked for identification
16		by the Court Reporter.)
17	BY	MR. HILL:
18	Q.	Okay. You have Exhibit 6 in front of you.
19		Do you recognize it?
20	Α.	I believe that this is a printout of our
21		company's website.
22	Q.	Who at your company is responsible for the
23		day-to-day content and maintenance of your
24		website?
25	Α.	Mike Olson.

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1		And Mike works with a web
2		developer or currently is working with a
3		web developer to work on our site, but the
4		maintenance has been delegated to Mike.
5	Q.	Okay. Is there anybody designated
6		internally at Computer Forensic Services who
7		deals with your web developer or web
8		designer?
9	Α.	Mike Olson.
10	Q.	I'm sorry. I may have gotten confused. I
11		thought Mike Olson was the outside person.
12	Α.	No. Mike Olson works for me, and Mike Olson
13		is responsible for the web page, but
14		primarily he works with an outside web
15		developer.
16	Q.	Okay. I apologize I totally got that wrong.
17		That wasn't a name that I had heard before,
18		and it's not a name that's mentioned on your
19		management team.
20	Α.	That's why we're updating the website.
21	Q.	Got it.
22		What is his background?
23	Α.	Mike Olson is the former security whip for
24		Vice-President Dick Cheney. He was a
25		supervisor with the U.S. Secret Service.

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_		
1	Q.	And how long has he been with Computer
2		Forensic Services?
3	Α.	About a year.
4	Q.	Before Mr. Olson joined Computer Forensic
5		Services, who was responsible for the
6		website?
7	Α.	It would have been someone else. I don't
8		know.
9	Q.	Okay. Can you turn to page 3 of the
10		exhibit, please?
11	Α.	(The Witness complying.)
12	Q.	Do you see the sentence below media that
13		starts with your name?
14	Α.	Yes.
15	Q.	That sentence reads, "Mark Lanterman, Kyle
16		Loven, Mike Olson" there he is "and
17		the team at CFS are often asked to discuss
18		recent cyber security trends, high-profile
19		data breaches, online vulnerabilities, and
20		security best practices."
21		Right? Do you see that?
22	Α.	Yes.
23	Q.	So what is the definition of a security best
24		practice, as that term is used?
25		MR. CHESTER: Object to the form.

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1	Α.	Well, in this context we're often contacted
2		by the media whenever some sort of higher
3		profile cyber event occurs. They like to
4		speak with us just because of our
5		backgrounds; Kyle, former FBI; Mike, former
6		Secret Service; myself.
7		But when we are giving these
8		interviews, we don't just want to scare
9		people, so we try to share with their
10		viewers some help-yourself tips, and what we
11		consider to be best practices; here are ways
12		that you can take responsibility for your
13		own security, government is not going to do
14		it for you. That's how it's intended here.
15	BY	MR. HILL:
16	Q.	This morning you used the term advisable. I
17		asked you if use of a firewall in the
18		context of a computer system that's going to
19		have communication over the internet was
20		if the use of firewall technology was
21		considered a best practice, and I believe
22		your answer was it's advisable.
23	A.	Yes.
24	Q.	Is everything that's advisable, in the field
25		of computer security or cyber security, a

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1		"best practice," or is there a difference
2		between those?
3		MR. CHESTER: Object to the form.
4	Α.	Yeah, I can't answer that, because it's like
5		asking, Is this the best desk for every law
6		firm? You know, it's okay here. You know,
7		it depends.
8		So I don't want to say, yes, I
9		think it's advisable. I think it's a good
10		idea, I think it's a good start, depending
11		on how you're organized, depending on your
12		IT infrastructure, depending on how you're
13		going to use it.
14		I can't think of a reason not to
15		spend \$2,000 on a firewall, but I just can't
16		answer that question. It depends.
17	BY	MR. HILL:
18	Q.	When you're providing these security best
19		practices in connection with interviews that
20		you're doing, or media appearances and
21		whatnot, do you try to focus on things that
22		are cost effective for everyday people?
23		MR. CHESTER: Object to the form.
24	Α.	It depends on the interview, but typically,
25		yes, because the audience isn't a bunch of

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1	IT people, the audience, the 6 o'clock new's
2	audience, isn't going to be a room full of
3	CISO, and so these are everyday people who
4	hear all of these horror stories about
5	hacking.
6	So we try to give them, not just
7	cost effective, I mean, free, you know, Here
8	are things you can do for free to help
9	protect yourself.
10	BY MR. HILL:
11	Q. This morning when you talked about the Palo
12	Alto Network's appliance, what is your
13	understanding of what the cost of that
14	appliance is?
15	MR. CHESTER: Object to the form.
16	BY MR. HILL:
17	Q. If you know.
18	A. It depends on the organization that they're
19	trying to sell it to. They don't have
20	from documents that I have seen I think the
21	company sometimes try to figure out how much
22	can you afford, and so that's how much we're
23	going to charge you.
24	Every client seems to have a
25	different number for the exact same thing,

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-		
1	ć	at least in cases that I get involved in.
2		That being said, I do like their
3	I	pricing structure in that they offer it
4	ć	almost like a subscription, so instead of
5	I	paying Fire Eye \$200,000 for this really wow
6	I	piece of hardware, you can sign up with a
7	C	company like Palo Alto for X number of
8	C	dollars a month, with a guarantee that
9	Σ	you're on the hook for X number of months.
10		So it's more of a subscription
11	1	basis, so it's a lower cost entry, as
12	C	opposed to some of their competitors. So I
13	-	like that.
14	Q. :	\$200,000 is the price of the Fire Eye
15	á	appliance that we were talking about this
16	r	morning?
17		MR. CHESTER: Object to the form.
18	A. 1	It depends on the organization, but some of
19	t	their appliances are very expensive. You
20	]	know, I haven't looked at their current
21	I	pricing list, but it wouldn't surprise me.
22	BY MI	R. HILL:
23	Q. 1	In 2014 how much would it have cost BRC,
24	ł	buildingreports.com, if they had wanted to
25	ł	have a subscription to the Palo Alto

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1	Networks appliance?
2	MR. CHESTER: Object to the form.
3	A. I don't know.
4	BY MR. HILL:
5	Q. Okay. How much would Fire Eye have charged
6	BRC in 2014 for the use of their appliance?
7	MR. CHESTER: Object to the form.
8	A. I don't know. I don't know what the needs
9	of BRC would be, so I have no idea.
10	BY MR. HILL:
11	Q. Okay. What do you know about BRC?
12	A. I know that they make or designed I think
13	it's actually pretty cool, it's my
14	understanding is, for example, if you have
15	fire detectors, you have to inspect them,
16	it's a way to help I can't say automate,
17	but it's a way to easily manage those
18	inspections and record everything for
19	whatever types of audits could be performed.
20	Q. Do you know how many employees BRC had in
21	2014?
22	MR. CHESTER: Object to the form.
23	A. No.
24	BY MR. HILL:
25	Q. Do you know what their revenues were in

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1		2014?
2	Α.	No.
3	Q.	Okay. Do you know what their profitability
4		was in 2014?
5	Α.	No.
6	Q.	Okay. How much is Proof Point? How much is
7		the Proof Point product that we were
8		discussing this morning?
9		MR. CHESTER: Object to the form.
10	Α.	Proof Point is I think it's \$8 a month,
11		\$7 a month. Something like that.
12	BY	MR. HILL:
13	Q.	Okay. And that's an e-mail solution, right?
14	Α.	Yes. And I believe they're expanding that.
15		I know that initially Proof Point
16		was all about e-mail, and now that they've
17		developed a really great product, I know
18		that they're expanding their offerings. I
19		don't know what those offerings are or how
20		much they are.
21	Q.	When you tested it, as you testified to this
22		morning, were you only testing
23		e-mail-related capabilities, or were you
24		testing other capabilities that didn't have
25		anything to do with e-mail?

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		5
1	Α.	Well, it had to do with e-mail, but it had
2		to do with a malicious attachment that was
3		in an e-mail.
4		So it was e-mail related, but it's
5		more than just e-mail.
6	Q.	Makes sense.
7		Have you tested any appliance, as a
8		result of your engagement in this case, to
9		determine how it would have potentially
10		worked in connection with the facts of this
11		case?
12		MR. CHESTER: Object to the form.
13	A.	I don't think so, no.
14	BY	MR. HILL:
15	Q.	Is there literature in the cyber security
16		industry that speaks to what security best
17		practices are?
18		MR. CHESTER: Object to the form.
19	A.	I believe so, yes.
20	BY	MR. HILL:
21	Q.	Did you consult any literature in the cyber
22		security industry as you were putting
23		together your report in this case?
24	Α.	I don't think so.
25	Q.	Okay. Are there surveys hold on.

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[		
1		You used a term CISO earlier, and
2		I'll save the Court Reporter the need to ask
3		you at a break how that is spelled. Is that
4		C-S-0?
5	Α.	It's C-I-S-O, and it stands for Chief
6		Information Security Officer.
7	Q.	Okay. Are there surveys of chief
8		information security officers or chief
9		technology officers, or other knowledgeable
10		people in the industry, asking about what
11		they consider to be best practices for cyber
12		security?
13		MR. CHESTER: Object to the form.
14	A.	I'm sure there are. My experience is CISO's
15		talk amongst themselves at conferences and
16		things like that.
17		A lot of them are tight-lipped, so
18		they don't necessarily participate in online
19		discussions or anything like that.
20		I'm sure if I looked I could find
21		something, but I don't know of any
22		specifics.
23	BY	MR. HILL:
24	Q.	Okay. For Computer Forensic Services, when
25		you're talking about something being a

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1		security best practice, either on your
2		website or in interviews or other articles
3		that you may author, is the effectiveness of
4		the practice in preventing an attack
5		something that you take into consideration?
6	Α.	Yes.
7	Q.	Is the cost of deploying the practice
8		something that you take into consideration?
9	Α.	It depends on the audience. You often get
10		what you pay for, but not always. So I
11		think it depends.
12		I try to be mindful. We don't sell
13		products, so when we make a recommendation
14		that an organization use a product like
15		Proof Point, it's because we really believe
16		in it, it's not because we're getting some
17		vendor kickback from the manufacturer or
18		anything like that.
19		We don't sell products. You know,
20		we don't have any endorsement deals or
21		anything like that.
22	Q.	Can you ever recall an instance where you
23		singled out a specific product or service in
24		the marketplace and said, That's a security
25		best practice, using that?

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1	Α.	I can't say it's a best practice. It's more
2		holistic than that.
3		It's like having anti-virus
4		software. It's a good idea, it doesn't
5		always work, but it's better than nothing.
6		Is it a best practice? Some would say yes;
7		some would say no. So I think it depends.
8		I will tell you that I have
9		recommended Proof Point to my clients in the
10		past, because when I tested it, it was the
11		only product that caught a specific piece of
12		malware that I was testing.
13		So I'm comfortable recommending
14		Proof Point.
15	Q.	Other than effectiveness or, to the extent
16		it applies cost, what other factors do you
17		take into consideration in determining
18		whether a security practice is a "best
19		practice"?
20	A.	And, again, it's going to be tough to
21		answer. It depends on what my client is.
22		What I mean by that is, if your law
23		firm engages in high profile, big dollar,
24		controversial litigation, you may want to do
25		things a little differently than a sole

## BUILDINGREPORTS.COM, INC. vs HONEYWELL INTERNATIONAL, INC. Mark T. Lanterman on 06/06/2019

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1		practitioner that represents renters that
2		sue their try to complain about their
3		landlord.
4		So you need to take into account
5		what your organization does, what are the
6		risks to your organization, what types of
7		threats, if any, could you be facing, the
8		physical, the cyber, the networking, and
9		then putting a solution in place that's best
10		for you.
11		Like, if you have a law firm of two
12		people, maybe your best approach is to
13		encrypt data and share it using DropBox. If
14		you are a law firm of a thousand people, and
15		you're working on very high dollar
16		litigation involving medical device designs,
17		maybe you don't just want to put that on
18		DropBox.
19		So, you know, I can't say this is
20		best practice. It just depends. It's like
21		saying this is the best car. Maybe for me;
22		maybe not for you.
23	Q.	Makes sense.
24		Now, if I just ask you about what
25		security practices are reasonable to use,

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1		does your analysis change at all from what
2		you just described in terms of how you would
3		go through the exercise of determining
4		whether something should be recommended as a
5		best practice?
6		MR. CHESTER: Object to the form,
7		calls for a legal conclusion.
8	Α.	I don't think it would change, because in
9		the first instance, I'm still going to try
10		to do I'm still going to try to come up
11		with a reasonable solution for you, and I
12		don't think it would change.
13	BY	MR. HILL:
14	Q.	You'd still want to look at the
15		effectiveness of what you're recommending
16		potentially?
17	Α.	Absolutely.
18	Q.	And you'd want to take into consideration
19		the individualized factors of who you're
20		making a recommendation to; is that fair?
21	Α.	Yes.
22		MR. CHESTER: Object to the form.
23	BY	MR. HILL:
24	Q.	And conceivably you could also consider the
25		cost effectiveness of the procedure in

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		Mark 1. Lanceman of 00/00/2017 1 age 150
1		question; is that correct?
2		MR. CHESTER: Object to the form.
3	Α.	Yes.
4		MR. HILL: Let's take a short
5		break.
6		VIDEOGRAPHER: We are going off the
7		record at 1:56 p.m.
8		(Whereupon, a recess was taken.)
9		(At this time LANTERMAN Deposition
10		Exhibit 7 was marked for identification
11		by the Court Reporter.)
12		VIDEOGRAPHER: We are back on the
13		record. This is media number 4 in the
14		deposition of Mark T. Lanterman taken on
15		June 6, 2019. The time now is 2:17 p.m.
16	BY	MR. HILL:
17	Q.	Okay. Mr. Lanterman, the Court Reporter has
18		handed you Exhibit 7.
19		This is a copy of your report in
20		this case, correct? Take your time.
21	Α.	Yes.
22	Q.	Did anyone at Computer Forensic Services,
23		other than yourself, participate in the work
24		that resulted in the final report of this
25		case?
1		

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1	Α.	I had my attorney son proofread it. He
2	1	works for me.
3	Q.	What's his name?
4	Α.	Sean.
5	Q.	Last name?
6	Α.	Lanterman.
7	Q.	Oh, that's your son?
8	Α.	Yeah, I just had him make sure I didn't have
9	I	any grammatical errors or typos.
10	Q.	Well, you get great style points for
11		readability.
12	Α.	Thank you. I wanted to keep it short.
13	Q.	I appreciate it.
14	:	So you have a list of prior cases
15		starting at, I guess it's an appendix, just
16		behind page 20 of the report. It starts
17	,	immediately after that.
18		Do you see that?
19	Α.	Yes.
20	Q.	Okay. Can you, using this as a guide, can
21		you identify any of the prior cases where
22		you've testified on the topic of "reasonable
23		security precautions" being either that
24	:	reasonable security precautions were being
25		used or that reasonable security precautions

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1		were not being used?
2		MR. CHESTER: Object to the form.
3	Α.	I don't know if I can for two reasons: One
4		is memory, and in each case I do have
5		confidentiality agreements in place. So I
6		don't know how I can answer that.
7	BY	MR. HILL:
8	Q.	I may be able to get to the bottom of it
9		quickly here, because if your memory
10		problems don't allow you to recall any prior
11		case in which you've testified as to the
12		existence or non-existence of reasonable
13		security precautions, the confidentiality
14		part doesn't matter, right?
15	Α.	No, I agree. I understand.
16	Q.	So, based on memory, and without identifying
17		any specific case at this point, are there
18		any cases that you can recall from memory in
19		which you have testified to the use or
20		non-use of "reasonable security precautions"
21		before?
22	Α.	It's hard to say, because a lot of my cases
23		I am talking about security events that
24		occurred.
25		Typically in my testimony I'm not

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-		
1		offering advice on how to make things
2		better, and I'm not usually critiquing
3		someone's lack of security or how great
4		their security was.
5		For example, the one case you put
6		in front of me on Stratasys, if I recall
7		correctly, I think that involved allegations
8		of theft of intellectual property. So I
9		would have commented on what occurred in
10		that case.
11		I don't think I don't recall
12		commenting on something being best practices
13		or not. I would want to go back and read my
14		report.
15		Same thing in the second bullet
16		point, the Edgewell case, and a lot of my
17		testimony cases involve theft of IP, so I'm
18		talking about security and security
19		practices, but I'm not usually asked to make
20		a determination whether or not best
21		practices were followed. I'm asked to
22		explain what happened.
23		That's the best I can answer.
24	Q.	When you say what happened, is that in the
25		nature of, like, reconstructing a cyber

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1		security event?
2	Α.	Yes.
3		MR. CHESTER: Object to the form of
4		that for the record.
5	BY	MR. HILL:
6	Q.	Now, you mentioned theft of IP, that's one
7		type of case that you've been involved in in
8		the past, correct?
9	Α.	Yes.
10	Q.	And IP is intellectual property, right?
11	Α.	Yes.
12	Q.	Are you familiar with the Computer Fraud and
13		Abuse Act?
14	Α.	Yes.
15	Q.	Okay. Have you testified as an expert in
16		any Computer Fraud and Abuse Act cases?
17	Α.	I believe I have once, where at least that
18		allegation or a violation was alleged. I
19		don't recall what case that was or what the
20		circumstances were, so I can't say it was
21		this case, I don't recall, but I think I did
22		in one case.
23	Q.	Okay. Do you remember what the case was
24		about?
25	A.	I don't.

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1 Q. Okay. 2 MR. CHESTER: Was your question, 3 I'm sorry, that was testified as opposed to written a report? 4 5 MR. HILL: Correct. 6 Since you raised the issue, I 7 appreciate it. 8 BY MR. HILL: 9 Ο. Have you authored any expert reports, other 10 than the case that you just alluded to, 11 where a Computer Fraud and Abuse Act 12 violation was alleged in the case, that you 13 can recall? 14 I have had cases in which I have filed Α. 15 I don't always know what the reports. 16 allegations in the cases -- what all of the 17 allegations are, so I think I have, but I'm 18 not certain if that was raised as an 19 allegation in those cases. 20 Q. Okay. 21 But I believe so. Α. 22 Have you been involved in cases where you 0. 23 have expressed an opinion as to whether or 24 not a computer or computer system has been 25 altered as a result of a cyber security

		Wark 1. Lanceman on 00/00/2017 1 age 150
1		event?
2	Α.	Yes.
3	Q.	How many times approximately have you been
4		involved in cases like that?
5	Α.	Involved in cases like that?
6	Q.	Yes.
7	Α.	Dozens. Many.
8	Q.	Out of those, how many have resulted in a
9		written report?
10	Α.	Many.
11	Q.	Okay. How many times have you actually
12		testified in cases of that nature?
13	Α.	And to clarify, my definition of testimony
14		is either live in court, depositions or if
15		I'm filing affidavits. I consider
16		affidavits to be sworn testimony. Okay.
17	Q.	Okay. So let's look at those individually.
18	Α.	Okay.
19	Q.	How many times have you testified at trial
20		in a case where you were expressing an
21		opinion on whether a computer or computer
22		system had been altered as a result of a
23		cyber security event?
24	A.	It's going to depend on the definition of
25		cyber security event. I have had cases in

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1		which a disgruntled employee may have done
2		something to a computer. I have had
3		employees plugging in thumb drives and
4		taking data and then deleting what used to
5		be there.
6		So if you're including all of that,
7		that would be the majority of my cases.
8	Q.	The majority of cases in which you've
9		testified at trial?
10	Α.	Yes.
11	Q.	Okay.
12	Α.	For some reason my employment law cases tend
13		to go all the way to trial, and we're saying
14		trial, I also include if there's a hearing
15		and I'm asked to provide testimony, I
16		consider that the same thing.
17		So it's hard to specifically answer
18		your question. I think I know what the
19		question is, but I don't have an answer that
20		easily fits what you're asking.
21	Q.	Right.
22	A.	If we're talking about someone did something
23		bad to computer data, most of my cases
24		involve something like that. So therefore
25		most of my testimony would have been cases

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1 like that.

-		
2	Q.	Okay. What about trial testimony where the
3		event in question results from a stranger to
4		the company engaging in some type of alleged
5		attack or an allegedly illicit interaction
6		with a corporate computer or corporate
7		computer system, any trial testimony in a
8		case of that nature?
9		MR. CHESTER: Object to the form.
10	Α.	Of an unknown actor?
11	BY	MR. HILL:
12	Q.	Of an actor who is someone other than an
13		employee of the company or a former employee
14		of the company.
15	Α.	Okay. And would an affidavit count as far
16		as your definition, or just trial testimony?
17	Q.	Right now I'm just focused on trial
18		testimony.
19	Α.	Of a non-employee.
20		There's a case that comes to mind,
21		I know I submitted an affidavit, but I don't
22		recall if I was needed at trial.
23	Q.	What case is that?
24	Α.	It was let me see if I can find it on
25		here.
1		

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		5
1		It was in Federal Court, District
2		of Minnesota, in front of Susan Richard
3		Nelson, and it involved the Bank of
4		Bellingham.
5	Q.	Bank of Bellingham was the Plaintiff?
6	A.	Yes.
7	Q.	Okay.
8	Α.	But I would want to again, that's the
9		only case that's popping to mind. I know
10		that there are others. I would just want to
11		go through my list and remember the details
12		of each case.
13	Q.	Okay. Let me ask you another case.
14	Α.	Sure.
15	Q.	Again, I realize I'm asking you to testify
16		from memory here.
17		Have you testified as to the
18		opinions relating to whether or not there
19		has been a theft of trade secrets in a prior
20		case?
21	A.	Yes.
22		MR. CHESTER: Object to the form.
23	BY	MR. HILL:
24	Q.	Okay. Which case or cases have you
25		testified in, again, let's start with trial

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1		testimony, in a theft of trade secrets case?
2		MR. CHESTER: Are you asking
3		whether he's rendered opinions as to whether
4		there's been a theft of trade secrets?
5		MR. HILL: Yes. In trial
6		testimony.
7	A.	I'm not qualified to determine if anything
8		is a trade secret, but I've testified as to
9		whether or not data has been stolen.
10	BY	MR. HILL:
11	Q.	Okay. How many times have you offered trial
12		testimony of that nature?
13	Α.	And that includes employees?
14	Q.	Sure, for starters.
15	Α.	I would say that would be trial
16		testimony?
17		I can think of four. I would want
18		to look through the list more, but I can
19		think of
20	Q.	Can you tell me the four that you can think
21		of?
22	Α.	Stratasys. It's first bullet point.
23	Q.	Yes.
24	Α.	Edgewell. That's the second bullet point.
25		Fourth bullet point, DTN.

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		Mark 1. Lanterman on 00/00/2019 Page 101
1	Q.	Okay.
2	Α.	Nagios, six bullet points down.
3		I know there are more as I dig
4		through this.
5	Q.	Okay.
6	Α.	Would a court-ordered arbitration count for
7		testimony? Would you consider that to be a
8		hearing?
9	Q.	Sure.
10	Α.	There was, I think it was, a \$1.6 billion
11		lawsuit between Seagate and Western Digital.
12		I was retained as Western Digital's
13		expert, and it was my opinion that the
14		employee had not stolen the data, and I
15		rendered my opinion, because I found the
16		stolen data inside of a publicly available,
17		on a university's website, the stolen data
18		was found inside of a slide on a PowerPoint.
19		So the employee that I was
20		defending, his claim was, I found this
21		online, I don't remember where. Well, I
22		found it online.
23	Q.	Okay. I understand.
24	Α.	But those again, just looking at the
25		first page, those are the cases that come to

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1		mind. I have a lot of cases, and I don't
2		want to cross-wire them.
3	Q.	Sure. Let me ask you another question.
4		Setting aside the subject matter of
5		the cases that you've offered testimony in,
6		is there ever a time where a court has
7		excluded or limited the scope of your
8		testimony, to the best of your knowledge?
9	A.	Not that I know of.
10	Q.	Okay. Have you ever offered an expert
11		opinion before regarding the use of CAPTCHA
12		techniques?
13	A.	No.
14	Q.	Okay. Have you ever deployed CAPTCHA
15		yourself on a website?
16	A.	No.
17	Q.	Has your firm, Computer Forensic Services,
18		to the best of your knowledge, ever deployed
19		a CAPTCHA before on its website or on a
20		client's website?
21	A.	No. We wouldn't need to.
22	Q.	Okay. When you say you wouldn't need to,
23		let's break that down into two. Let's focus
24		first on, I assume when you say wouldn't
25		need to, you're referring to the fact that

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1	the Computer Forensic Services' website
2	doesn't necessarily have any data behind the
3	website that someone could seek to discover;
4	is that fair?
5	MR. CHESTER: Object to the form.
6	A. Yes.
7	So the purpose of a CAPTCHA is to
8	make sure there's a real person asking my
9	site for information. So it's a way to
10	prevent automated interaction.
11	With our website we it's just
12	educational. I don't care if you're a real
13	person or not. I don't care if you copy
14	what's on my web page.
15	We're not offering, Hey, if you
16	enter your e-mail address, I'll send you a
17	white paper, we don't do that, so there's
18	really no reason for us to have a CAPTCHA,
19	because we're not trying to protect
20	anything.
21	BY MR. HILL:
22	Q. Your clients, however, may have websites
23	where they do have information that someone
24	can seek to quarry from their website; is
25	that fair?

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1	Α.	Yes.
2		MR. CHESTER: Object to the form.
3	BY	MR. HILL:
4	Q.	And, to the best of your knowledge, has
5		Computer Forensic Services ever designed or
6		ever used CAPTCHA or helped a client
7		implement CAPTCHA on their website?
8		MR. CHESTER: Object to the form.
9	Α.	No. We don't do web design.
10	BY	MR. HILL:
11	Q.	Okay. And you consider CAPTCHA a web
12		design?
13	Α.	Yes.
14	Q.	Okay. Do you know what OptoParse is?
15	Α.	Not off the top of my head, no.
16	Q.	Okay. Are you familiar with any API's that
17		are available on the internet for
18		automatically bypassing CAPTCHA's?
19	Α.	I know that they're out there.
20	Q.	Have you ever heard of death by CAPTCHA?
21	Α.	No.
22	Q.	BypassCAPTCHA.com, have you heard of it?
23	Α.	No.
24	Q.	Okay. Have you ever heard of 2CAPTCHA.com?
25	A.	(Witness indicating in the negative.)

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1	Q.	Let's look at page 8 of your report, the
2		heading little number B in bold.
3	Α.	I'm sorry, B?
4	Q.	Page 8. Page 8, yes.
5	Α.	Okay.
6	Q.	Can you just read the heading in bold,
7		that's in bold there, into the record there,
8		please?
9	Α.	"BRC did not implement additional rate
10		limiting controls at the time Pederson
11		executed his program."
12	Q.	In the sentence immediately below that you
13		say, "BRC also apparently took no reasonable
14		steps to limit the rate at which users could
15		access data served by the member locator
16		website."
17		Do you see that sentence?
18	Α.	Yes.
19	Q.	Why did you use the word apparently there?
20	Α.	I used the word apparently because a
21		significant amount of time has passed since
22		Pederson's collection, and BRC's web site
23		has changed since then.
24		So I was left with less than ideal
25		evidence in that I had to go to archive.org

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r		
1		in order to review the reported state of
2		BRC's website at the time, and just based on
3		that, and based on my conversation with
4		it was either my conversation with Pederson
5		or from Pederson's deposition transcript, I
6		don't remember which, I came to that
7		conclusion that there were no rate limiters.
8	Q.	Okay. And what would be the effect of using
9		a rate limiter in the context of the member
10		locator website that you're referring to
11		there?
12	A.	I'm sorry, did you ask what would be the
13		purpose of doing that?
14		MR. HILL: Just read back the
15		question, please.
16	BY	MR. HILL:
17	Q.	What would be the effect of using the rate
18		limiter in this context of this member
19		locator website you referenced?
20		MR. CHESTER: Object to the form.
21	Α.	The effect would be it would not have
22		allowed Pederson, or Pederson's application,
23		the ability to download data as quickly as
24		he did.
25	BY	MR. HILL:
1		

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1	Q.	Okay.
2	Α.	Think of it as a speed bump. It would make
3		you slow down.
4	Q.	Right. You referred to Mr. Pederson either
5		by phone or by deposition, can you go down
6		to the fourth line, under the bold-faced
7		heading there, the sentence that says,
8		"Pederson testified."
9		Do you see that?
10	Α.	Yes, yes, yes. Yes.
11	Q.	Read that sentence into the record, starting
12		with Pederson testified.
13	Α.	"Pederson testified that 'we didn't get any
14		signals that there was any limiting, that
15		there was any rate limiting or throttling or
16		anything to slow down or prevent or stop
17		those requests from coming in.'"
18		And that statement seems to be
19		confirmed by Dispain, as I put in the next
20		sentence.
21	Q.	Right. When you get you talk about
22		Linode in this same paragraph, and do you
23		see the sentence where you say, "However,
24		while Linode does not meter inbound
25		connections it does meter outbound data

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1		transfers"?
2	Α.	Yes.
3	Q.	So does that mean that Linode charges
4		clients like BRC for sending out data in
5		response to user requests if it reaches a
6		certain level of data?
7	Α.	Yes, it does.
8	Q.	Were you able to confirm one way or the
9		other as to whether or not Linode did, in
10		fact, charge BRC overages as a result of the
11		data that was transferred to Mr. Pederson
12		through the use of this program in this
13		case?
14	Α.	I did review the Linode invoices that were
15		submitted to BRC. I don't recall seeing any
16		overages being charged. If I can refer you
17		to, if you'll indulge me on this, if you
18		turn to page 11.
19	Q.	Okay. Yes.
20	Α.	If you go down line, one, two, three, four,
21		five five lines down, it begins, "Linode
22		16 GB."
23	Q.	Yes.
24	Α.	And then if you continue over to the right,
25		you see 16 terabytes?

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1 Q. Yes.

	ž.,	
2	Α.	So for the plan that Linode was providing
3		BRC, their monthly plan provided for 16
4		terabytes of outbound data, and even today
5		that's a significant amount of data, but if
6		they went over that allotment, according to
7		the representatives of Linode, they would
8		have charged BRC, I believe it was \$0.02 per
9		gigabyte that exceeded their 16 terabyte
10		service plan.
11	Q.	So you mentioned that you reviewed invoices?
12	Α.	Yes.
13	Q.	Where did you get the invoices?
14	Α.	I believe from counsel.
15		MR. CHESTER: Linode produced those
16		pursuant to the Subpoena that we issued to
17		Linode, and I believe you have those as
18		well.
19	BY	MR. HILL:
20	Q.	Can you look at page 1 and 2 of your report?
21		I just want to tie it to the materials that
22		you reviewed in the case.
23		Would this fall under the bullet
24		point on page 2, the second bullet point,
25		Linode's document production? If you know.

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1	Α.	Yes, I do know, and, so yes.
2	Q.	Okay.
3		MR. HILL: So, Marty, I'm going to
4		make a request that you identify the Bates
5		ranges for the Linode's document production,
6		because I reviewed the Linode document
7		production that we received and have some
8		concerns about whether or not we have the
9		same documents that the witness reviewed.
10		MR. CHESTER: Okay. You should
11		have received everything that came under the
12		Linode Subpoena, but if there's something
13		that for some reason
14		MR. HILL: If you can just give us
15		the Bates numbers so we can cross-reference
16		to the Bates numbers we have
17		MR. CHESTER: Okay.
18		MR. HILL: I'd appreciate it.
19		MR. CHESTER: Sure.
20	BY	MR. HILL:
21	Q.	So the 16 terabyte 16 gigabyte plan that
22		you're referencing here, I notice that this
23		is a figure you've called this Figure 4
24		on page 11 of your report, do you see that?
25	Α.	Yes, sir.

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1	Q.	And it says, "These are the Linode service
2		offerings as of October 18, 2014."
3		Correct?
4	A.	Correct.
5	Q.	Do you know what the dates of the invoices
6		that you reviewed were?
7	A.	There were several there were several
8		month's worth. I don't recall.
9	Q.	Okay. Did you review any Linode pricing or
10		plan information on any dates other than as
11		of October 18, 2014, if you can recall?
12	A.	I did. I'll refer you back to Figure 4.
13	Q.	Yes. I'm there.
14	A.	If you look at right above where it says,
15		"No calculator required," you'll see that I
16		went to Linode.com pricing, and I did this
17		while I was on the phone with the Linode
18		representatives. They suggested that I go
19		and do this.
20	Q.	Let's go ahead and mark this as the next
21		exhibit.
22		(At this time LANTERMAN Deposition
23		Exhibit 8 was marked for identification
24		by the Court Reporter.)
25	A.	I remember where I was going.

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1		So I was on the archive.org
2		website, and I looked at a couple of days on
3		either side of this. I think I went back to
4		2013, and I went through a number of dates
5		that were collected by archive.org, and I
6		believe I chose this October 18th date
7		because that was the date closest to the
8		Pederson application being executed.
9	BY	MR. HILL:
10	Q.	Okay.
11	A.	That's my recollection anyway.
12	Q.	So I'm looking at the Wayback Machine header
13		on page 11 of your report, which you've
14		reproduced here.
15		It appears that the date the
16		cataloging of that web page on Linode's
17		website prior to October 18, 2014, was dated
18		August of 2013. Does that comport with your
19		recollection?
20	A.	Well, I think, and I could be wrong here,
21		but I think the August 13th date is the
22		first time the internet archive cached their
23		site. I could be wrong.
24		It could mean that's the day of the
25		previous collection as well. I would want

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1		to go and look. I just don't recall.
2	Q.	Okay. But, in any event, you chose Figure 4
3		because it was the closest pricing
4		information that you could find to the
5		episode in this case?
6	Α.	Yes. And my recollection is when I went to
7		the next previous available date, it was the
8		same pricing.
9	Q.	Okay. Well, now that I understand what you
10		did, I can go back and look at that myself.
11		Is Exhibit 8 the Linode pricing
12		that you reviewed on Linode's website? Is
13		that what you were referencing?
14	Α.	No.
15	Q.	Okay. Tell me what you saw on in the way
16		of Linode's website pricing?
17	Α.	Sure. So when you first go to Linode.com
18		pricing, I believe I clicked on "view all
19		plans" that's at the bottom.
20		This is actually a link
21	Q.	Yes, "view all plans," I see.
22	A.	So, yes, I saw this, but then I went passed
23		this, I clicked on "view all plans," and
24		then that's where I saw what's in Figure 4.
25	Q.	So what you saw in the "view all plans" was

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1		consistent with the information, the
2		content, that has been reproduced as your
3		Figure 4?
4	Α.	Yes. As reported by the internet archive.
5	Q.	Okay. I just want to make sure I'm clear
6		here. I realize that what's reproduced in
7		your report as Figure 4 came from the
8		internet archive, but the Exhibit 8, when
9		you were looking at view all plans, you were
10		looking at that on the Linode website, not
11		on the Wayback Machine; is that correct? Or
12		do you know?
13	Α.	No. I would have when was this printed?
14	Q.	So this was printed November 27, 2018.
15	Α.	Yeah. Yeah, so this pricing I thought would
16		be different, because it's much
17	Q.	Later in time?
18	Α.	later in time.
19		So what I remember doing is going
20		to Linode.com on the internet archive,
21		clicking on pricing, and then view I
22		think it's a "view all plans" or "view
23		additional plans" or something like that,
24		and then I came to a site that I captured as
25		Figure 4.

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1	Q.	Okay. So under this plan, the Linode 16
2		gigabyte option that you pointed to as being
3		the option that you believe BRC was using as
4		of 2014, would be a monthly charge of \$160 a
5		month, correct?
6	Α.	That's correct.
7	Q.	And you believe that you saw invoices of
8		billing BRC for \$160 a month consistent with
9		this plan option; is that correct?
10	Α.	Yes.
11	Q.	Okay. And did you cite in your report to
12		any specific, and I'm not trying to be picky
13		here, but I want to know, because it may
14		help me to go back and understand exactly
15		what you were relying on, if you can show me
16		where in the report you actually reference
17		the document control number of the Linode
18		invoice, or invoices, that showed the \$160 a
19		month billings?
20	Α.	I don't think I referenced that number. I
21		saw the invoice, and then when I saw the
22		pricing, I saw the \$160 a month charge, that
23		matched the monthly charges being billed to
24		BRC, and then I made this screen capture.
25	Q.	Okay.
1		

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		5
1	A.	So in a perfect world, I would have said,
2		oh, and I looked at Bates number 123. I
3		just didn't think to do that.
4	Q.	Right.
5		Well, in Figure 5, when you did
6		your figure on depiction of CPU usage, you
7		footnoted some different documents that had
8		been produced in the case. You said, "See
9		e-mail with the documents."
10		Right?
11	Α.	Yes.
12	Q.	You didn't do that with respect to the
13		invoice though, correct?
14	Α.	I did not.
15	Q.	Now, Figure 5, is this diagram, showing the
16		eight cores, is this a diagram that you took
17		from a Linode document or is this a diagram
18		that you prepared for demonstrative
19		purposes?
20	Α.	Yeah, I prepared this.
21	Q.	Okay. So this is a demonstrative aid to be
22		able to understand how the CPU utilization
23		differs between one core and eight cores?
24	Α.	Yes.
25	Q.	Great. And your conclusion, if I'm reading

		5
1		the demonstrative correctly, is that you
2		divided 101.7 percent CPU utilization by 8
3		cores, and the result was approximately
4		12.7 percent of total CPU availability?
5	Α.	Yes.
6	Q.	Okay.
7	Α.	And if I can clarify, that was one of the
8		reasons why I wanted to speak with Linode,
9		to make sure that I was interpreting this
10		correctly.
11	Q.	Right.
12		And you had that conversation with
13		the Linode representatives in January of
14		2019; is that right, January or February?
15	Α.	I think the date is in my
16	Q.	Let's see if we can nail that down real
17		quick for my benefit.
18		MR. CHESTER: Footnote 5.
19		MR. HILL: Footnote 5?
20	Α.	January 11th of 2019, and there are the
21		names as well, bottom of page 8.
22	BY	MR. HILL:
23	Q.	So you spoke with Rick Myers, correct?
24	Α.	Yes.
25	Q.	And his title was vice-president of customer

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1		service?
2	Α.	Yes.
3	Q.	And you spoke with Peter Foo, correct?
4	Α.	Yes.
5	Q.	And correct me, I believe I read somewhere
6		else that he is the general counsel of
7		Linode; is that correct?
8	Α.	That's my understanding.
9	Q.	So he's a lawyer on the phone?
10	Α.	Yes, correct.
11	Q.	Was he someone who held himself out as being
12		personally knowledgeable regarding any of
13		the pricing or interpretation of any of the
14		technical information about Linode's
15		server virtual server offerings to BRC?
16	Α.	I would want to go back and look at my notes
17		as to which one of them said what.
18		My recollection though is that Rick
19		Myers discussed the technical aspects, and
20		he confirmed that it was the eight core,
21		\$160 a month plan, and that my
22		interpretation of the Linode warning e-mail
23		was correct, and he confirmed that my math
24		of about 12 percent was correct.
25		During the call I know Mr. Foo

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1		chimed in and made some comments, so I'm
2		not sure who is saying what
3	Q.	Okay.
4	Α.	all the time.
5	Q.	And was this a video conference, or was this
6		an old-fashioned telephone call?
7	Α.	Old-fashioned phone call.
8	Q.	Okay. So tell me if I'm wrong, but you
9		couldn't see what, if any, documentation
10		they had during the call that they were
11		referencing, if any?
12	Α.	Well, I could. I believe it was Mr. Myers,
13		because I had questions about the service
14		plan that Linode was offering to BRC, and
15		Mr. Myers said, Well, that's easy, go to the
16		Wayback Machine, go to archive.org, type
17		this in, you see that, that's the plan.
18	Q.	Okay.
19	Α.	So while I they weren't holding anything
20		up for me, during the conversation they
21		directed me, and everything I was seeing was
22		consistent with what they were telling me,
23		as far as what numbers were on this web
24		page.
25	Q.	Did you have any prior experience with
1		

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1		Linode before your engagement in this case?
2	A.	No can I clarify?
3	Q.	Yeah, please.
4	Α.	During the phone call either Mr. Myers or
5		Mr. Foo said that they had been involved in
6		a case that I was involved in, and that they
7		knew who I was.
8		I have no idea, I don't recall
9		them, I know I've never had any dealings
10		with Linode oh, I know what it was. I
11		think Mr. Foo I thought Mr. Foo said he
12		used to be an AUSA, an Assistant U.S.
13		Attorney. I'm certain that's what it was.
14		So I didn't have any prior
15		interaction with Linode, but I believe I had
16		prior I never met the guy, I never spoke
17		to him before, but he seemed to know me.
18	Q.	Okay. I'll ask you one more question while
19		we're talking about Linode.
20		If you look at page 10, towards the
21		top, immediately above the heading that
22		starts with the lower case A in boldface
23		type, you're quoting the e-mail that Linode
24		sent to Dispain and Kronz, and it's stated
25		that, "Your Linode marketing has exceeded

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1		the notification threshold (90) for CPU
2		usage by averaging 101.7 percent for the
3		last two hours."
4		What is your understanding of the
5		notification threshold 90 in that sentence?
6		MR. CHESTER: Object to the form.
7	BY	MR. HILL:
8	Q.	Let me rephrase.
9		Do you have an understanding of
10		what the notification threshold 90 is
11		referring to in the context of this e-mail?
12	Α.	I do have an understanding.
13	Q.	Okay. And is your understanding based on
14		the phone call that you had or is it based
15		on something else?
16	Α.	Just based on my experience
17	Q.	Okay.
18	Α.	and on the phone call.
19		So it's a combination of both.
20		They confirmed my prior understanding.
21	Q.	Okay.
22	Α.	So customers of Linode are it's possible
23		to set up alerts so that if you are hitting
24		certain performance thresholds, you'll be
25		notified so that you can determine if you

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		5
1		need to make adjustments or if something is
2		going on with your environment.
3		My understanding of this e-mail is
4		that they hit 90 percent the 90 percent
5		threshold is what was set for the BRC
6		account in order to received an e-mail
7		notification.
8	Q.	Okay. So 90 percent of the CPU usage,
9		that's described here as being averaging
10		101.7 percent
11		MR. CHESTER: Object to the form.
12	BY	MR. HILL:
13	Q.	is that what we're
14	A.	90 percent, but I don't know what that's
15		90 percent of. If that's 90 percent of full
16		CPU usage or 90 percent of individual cores.
17	Q.	That wasn't something that you discussed
18		with Linode or that you recall discussing
19		with Linode on the call?
20	A.	I did, but not that directly. I asked
21		Linode if this 101 percent I wanted them
22		to explain how do you get over 100 percent,
23		and I asked them, Is it because of
24		multi-core? And they said, Yes. So each
25		core has an output a theoretical output

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1	of 100 percent, correct? Yep, that's
2	exactly right.
3	So actually the entire CPU, if you
4	have an eight-core, you have a theoretical
5	output of 800 percent capacity, because you
6	have 100 percent of eight cores? They said,
7	Yep, that's correct.
8	So then if you receive a message of
9	101 percent usage, that's actually
10	101 percent out of 800, correct? And they
11	said, That's exactly right.
12	Q. So if the notification threshold is 90, in
13	that context, the notification was
14	triggered, correct?
15	MR. CHESTER: Object to the form.
16	BY MR. HILL:
17	Q. Because this is the notification going out,
18	right?
19	A. Yes.
20	MR. CHESTER: Object to the form.
21	BY MR. HILL:
22	Q. So assuming that your understanding, as
23	you've communicated it, is correct about
24	what the 101 percent means, that means,
25	according to Figure 5, 12.7 percent of
1	

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1		overall eight-core utilization, right?
2		MR. CHESTER: Object to the form.
3	Α.	That's correct.
4	BY	MR. HILL:
5	Q.	Okay.
6	Α.	But if you go back to that exhibit I'm
7		sorry, what page was that on again?
8	Q.	11?
9	Α.	Yes, it's 12 percent, but the utilization
10		that was being reported in that notification
11		was because one of the cores had, in fact,
12		exceeded the 90 percent, and that was for an
13		extended period of time, which is what
14		triggered that Linode e-mail.
15		So, yes, it's 12 percent, but it's
16		focused in a single core, like in the
17		diagram here (indicating).
18	Q.	Okay. I'm having a hard time with that. So
19		let me see if I can unpack that.
20		So you're saying that the alert was
21		because the highlighted core one on your
22		Figure 5 was at over 90 percent of its
23		capacity for over a two-hour period of time?
24	Α.	Yes.
25	Q.	Okay. And so it is not your

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1	understanding is that the 90 percent
2	notification threshold is triggered any time
3	a single core is at 90 percent for over
4	two hours; is that right?
5	MR. CHESTER: Object to the form.
6	A. That is the case if that's how the
7	notifications were set up.
8	BY MR. HILL:
9	Q. Okay. Do you have any reason to believe,
10	based on your review of the notification
11	language that we were just looking at, and
12	your conversations with Linode, to believe
13	that the system was set up any other way in
14	September of 2014?
15	MR. CHESTER: Object to the form.
16	A. No. I believe that it was set up that way
17	at that time.
18	BY MR. HILL:
19	Q. Just so I'm clear, you do not hold an
20	opinion that if overall utilization on eight
21	cores was in excess of 11 percent for a
22	two-hour period of time, that it would
23	trigger an alert if the notification
24	threshold was set at 90 for CPU usage?
25	MR. CHESTER: Object to the form.
1	

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1	BY	MR. HILL:
2	Q.	Is that correct?
3		And I'm not trying to play hide the
4		ball here. All I'm looking at is your math
5		on Figure 5, 101.7 percent divided by eight
6		cores equals 12.7 percent.
7	Α.	Right.
8	Q.	If I use 90 percent as a notification
9		threshold, and I divide it by eight cores, I
10		get somewhere in the neighborhood of
11		11.2 percent, and what I'm trying to
12		understand is, is it your opinion that the
13		90 percent threshold alert means that the
14		aggregate eight-core system was being used
15		at 11 roughly 11 percent or more for a
16		two hours or longer?
17		MR. CHESTER: Object to the form.
18	Α.	I understand. No.
19		The alert was configured if a core
20		was at 90 percent utilization for a certain
21		time period. I think it was set for
22		two hours.
23	BY	MR. HILL:
24	Q.	Okay. Did you discuss with Linode how many
25		of these alerts had been sent to BRC during

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		-
1		the history of its relationship with Linode?
2		MR. CHESTER: Object to the form.
3	Α.	I did not ask that question, but I did speak
4		to them about another alert that BRC had
5		received.
6	BY	MR. HILL:
7	Q.	Is that discussed in the report?
8	Α.	Yes.
9	Q.	Okay. What alert are you referring to?
10	Α.	There was a second alert that Linode sent to
11		BRC if you give me a second, I can find
12		it. It's the 800 page 10.
13	Q.	Yes. Okay. Go ahead.
14	Α.	So I asked them about that as well, about
15		the 800 percent, how is it possible to be at
16		800 percent CPU usage, and he said, Well,
17		again, each individual core has 100 percent.
18		So that's how you come up with 800 or, in
19		this case, 801.
20	Q.	Okay. Do you know what was responsible for
21		triggering the warning e-mail in 2018 that
22		referenced the 801.1 percent CPU usage?
23		MR. CHESTER: Object to the form.
24	Α.	I don't have firsthand knowledge, but I've
25		read the materials in the case, so I do

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1		know.
2	BY	MR. HILL:
3	Q.	So what was that?
4	Α.	A representative of BRC, I think it was
5		Kronz, but I'm not certain, said that this
6		800 percent was a real hacking attempt, they
7		were really being hacked, and that's what
8		resulted in this.
9	Q.	Okay. Are there any other, and I'm just
10		going to call these Linode alert e-mails, so
11		that we understand what we're talking about
12		here. Are there any other Linode alert
13		e-mails, other than the two that are
14		referenced on page 10 of your report, that
15		you are familiar with based on your review
16		of the file in this case?
17	Α.	I think that's all.
18	Q.	Okay. What happened what is your
19		understanding of what happened once BRC
20		received the September 15, 2014, Linode
21		alert e-mail?
22		MR. CHESTER: Object to the form.
23	Α.	I'm sorry. Is that the 101 percent
24		notification?
25	BY	MR. HILL:
1		

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		0
1	Q.	Correct. Correct.
2	Α.	And you're asking
3		THE WITNESS: I'm sorry, could you
4		repeat the question?
5		(Whereupon, the requested portion of
6		the record was read back by the
7		Reporter.)
8	Α.	My understanding is that that message was
9		received by Mr. Dispain, and I'm not sure if
10		Mr. Kronz was copied on it or not. I
11		believe Dispain sent subsequent e-mails
12		saying, Hey, I just got this e-mail, I'm
13		going to look into it.
14		And then reading, I think it was
15		either Dispain's testimony or Kronz's
16		testimony, it sounded like they were trying
17		to figure out, okay, what's happening, I'm
18		seeing all of these requests coming in, they
19		attempted to block those requests, initially
20		they were unsuccessful, and then they
21		decided to recode the page and that
22		inadvertently took down their site until
23		they could figure out another solution, and
24		then the website came back up.
25	Q.	Okay. From your review of the materials in

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1	this case, what was Mr. Pederson's objective
2	with respect to the deployment of his data
3	collection program?
4	MR. CHESTER: Object to the form.
5	A. What was his intention?
6	BY MR. HILL:
7	Q. What was his objective?
8	A. Oh, his objective.
9	I think the objective was to
10	collect the member information from BRC's
11	website.
12	Q. How much of the member information was he
13	able to collect before the shutdown of the
14	BRC website?
15	MR. CHESTER: Object to the form.
16	A. I've read conflicting comments about that.
17	I know that Mr. Pederson thought he
18	got all of it. I don't think that that's
19	the case. I think that BRC was in a better
20	position to determine how much he was able
21	to collect.
22	I read a figure, I think it was
23	31 percent.
24	BY MR. HILL:
25	Q. Now, in your report on page where is

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1		it? page 9, you reference, in heading E,
2		you reference BRC did not implement a
3		firewall/intrusion detection
4		system/intrusion prevention system.
5		Do you see that?
6	A.	Yes.
7	Q.	What is your basis for concluding that BRC
8		did not have a firewall intrusion detection
9		system or intrusion prevention system, as
10		you say in the first sentence below this
11		heading?
12		Let me break it down for you.
13		Did anyone testify that there was
14		no firewall, no intrusion detection system,
15		or no intrusion prevention system, to the
16		best of your knowledge?
17	Α.	If I recall, I thought I read in
18		Mr. Garfinkel's report that he had commented
19		that there were no firewall logs, but I
20		can't point you to the pages, just my
21		recollection.
22	Q.	Okay. I think I know what you're talking
23		about.
24		He reproduced he created a
25		diagram of the network, and he was not

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1		including firewalls was what he said in the
2		report.
3	Α.	Okay.
4	Q.	He was not including firewalls or other
5		middleware appliances or anything of that
6		nature. He was just showing certain key
7		components of the diagram.
8	Α.	Okay.
9	Q.	And he was intentionally excluding those
10		types of things was what he said in his
11		report.
12		So let's just set that aside for a
13		second.
14		Did any fact witness, any person
15		knowledgeable about BRC's computer
16		architecture, testify in this case that BRC
17		did not implement a firewall, an intrusion
18		detection system or an intrusion prevention
19		system?
20	Α.	Again, setting aside Mr. Garfinkel's
21	Q.	Correct.
22	Α.	I thought I read something in the deposition
23		of a BRC representative. I don't recall.
24	Q.	You agree with me that there are your
25		report is rife with citations to deposition

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1		testimony in support of certain statements
2		that you make in the report, correct?
3		MR. CHESTER: Object to the form.
4		Argumentative.
5		MR. HILL: I'm not trying to be
6		argumentative.
7	BY	MR. HILL:
8	Q.	Rife was not meant in a derogatory meaning.
9		I was actually complimenting you on your
10		citation, because on every page of the
11		report I can see citations to different
12		witness's depositions and page numbers,
13		right?
14	Α.	Yes, sir.
15	Q.	But on this particular statement, there is
16		no such citation to any witness testimony;
17		isn't that correct?
18	Α.	There is not.
19	Q.	Okay. And you cite, on the next sentence,
20		you cite Mr. Pederson's deposition at page
21		93. Do you see that?
22	Α.	Yes.
23	Q.	But there's no reason why Mr. Pederson would
24		know anything about the internals of BRC's
25		computer architecture, unless he actually

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1		had seen it or talked to somebody at BRC
2		about it; isn't that correct?
3	Α.	That's correct.
4	Q.	Okay. So circling back to where we are on
5		this.
6		Am I correct that you think, as you
7		sit here, that you may have read it in one
8		of the BRC witness depositions, that there
9		was no firewall or intrusion detection
10		system or intrusion prevention system?
11	Α.	That's my recollection.
12		And the testimony was discussing
13		the response to the Linode e-mail, but as I
14		sit here talking about, okay, we have to
15		shut this down, I just don't specifically
16		recall.
17	Q.	Now, when you say intrusion detection system
18		in connection with your opinion here, is an
19		intrusion detection system different from
20		what we were discussing this morning, the
21		appliances of Palo Alto or Fire Eye?
22	Α.	You know, I said firewall intrusion
23		detection/intrusion prevention. I wanted to
24		cast that wide net.
25		Given what I believe to be the size
1		

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		0
1		of Building Reports, I don't know that I
2		would recommend a Fire Eye, but a solution
3		along those lines is what I had in mind when
4		I wrote this sentence.
5	Q.	Okay. But you didn't have a specific system
6		in mind when you wrote this; is that
7		correct?
8	Α.	Not really. I mean, I was really thinking
9		of a properly managed firewall.
10		If you're seeing these incoming
11		requests, and you wanted to stop them, you
12		know, I thought that any firewall could help
13		you shut that down, but I wasn't thinking of
14		anything specific.
15	Q.	What would well, I mean, you said
16		properly managed firewall, which causes me
17		to ask have another question, which is:
18		Are most commercial firewalls, do they have
19		user configureable parameters or settings?
20		MR. CHESTER: Object to the form.
21	Α.	Yes.
22	BY	MR. HILL:
23	Q.	Okay. Would you agree with me that how
24		those configuration parameters are set is at
25		the discretion of whoever the implementing

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		ç
1		chief information officer, chief technology
2		officer, or other chief security officer at
3		the company, who is doing the installation?
4	A.	Yeah, yes.
5		MR. CHESTER: Object to the form.
6	BY	MR. HILL:
7	Q.	Are you prepared to testify in this case
8		that there was a particular configuration of
9		a firewall that needed to exist at BRC in
10		order for it to be a reasonable security
11		precaution for BRC?
12		MR. CHESTER: Object to the form.
13	A.	A specific configuration?
14	BY	MR. HILL:
15	Q.	Right.
16	A.	No.
17	Q.	Okay.
18	A.	What I would opine on is if they had this
19		type of a device in place, it would have
20		been very easy to turn off Pederson's access
21		to the locator feature, but I have no
22		opinion as to what that would look like or
23		how it would be configured.
24		It would essentially have given
25		Dispain a switch to turn Pederson off.

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1	Q.	Are you familiar with the term IP black
2		listing?
3	Α.	Yes.
4	Q.	Is that what you're talking about
5		essentially here?
6		MR. CHESTER: Object to the form.
7	A.	Yeah well, that is what would happen once
8		you shut that IP down, you would then block
9		that forever.
10		MR. HILL: Let's just call this a
11		break.
12		VIDEOGRAPHER: We are going off the
13		record at 3:29 p.m.
14		(Whereupon, a recess was taken.)
15		VIDEOGRAPHER: We are back on the
16		report at 3:39 p.m.
17	BY	MR. HILL:
18	Q.	Back on the record after a short break.
19		Going back to your opinion relating
20		to the fact that BRC did not implement
21		additional rate-limiting controls at the
22		time Pederson executed his program.
23		Is there any industry literature
24		that you reviewed relating to rate-limiting
25		controls as part of the work that you did in

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1		this case?
2	Α.	No.
3	Q.	Okay. Have you ever reviewed any literature
4		that addressed one way or the other how easy
5		it is to circumvent rate limiting controls
6		when they're deployed?
7	Α.	Have I read any literature about that?
8	Q.	Yes.
9	Α.	I've read a few online articles, yes.
10	Q.	Okay. What do the articles that you've read
11		say?
12	Α.	Just that it's possible and there were
13		techniques and applications available out
14		there to do that.
15	Q.	When did you encounter these materials?
16	Α.	A long time ago. Not in relation to this
17		case.
18	Q.	Okay. Would you say it was before 2014?
19	Α.	Probably after 2014.
20	Q.	Okay. What materials, if you can recall,
21		what the source of the material was, what
22		websites you were looking at?
23	A.	I don't recall the source. I try to stay on
24		top of certain topics, and it would have
25		been an article that got my attention. I

1		don't remember where or all of the details
2		of the article.
3	Q.	Okay. Let me ask you another question: Can
4		rate limiting controls be used to prevent
5		denial of service or distributed denial of
6		service attacks?
7		MR. CHESTER: Object to the form.
8	A.	I think it's two separate things. Maybe it
9		would help prevent a perceived denial of
10		attack, but not really. I think that
11		they're two separate things.
12	BY	MR. HILL:
13	Q.	Okay. You expressed an opinion that BRC did
14		not implement a user name password or
15		credentialing mechanism to prevent access,
16		and this is the access to the member locator
17		feature specifically, right?
18	A.	Yes.
19	Q.	For public-facing well, do you understand
20		that what BRC was essentially trying to do
21		was they were trying to move from taking
22		phone calls asking for a member company in
23		somebody's given area, to being able to
24		allow people to help themselves through the
25		member locator feature?

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1	Α.	Yes.

<u> </u>	л.	105.
2	Q.	Okay. So if I'm understanding your opinion
3		correctly with regard to the user name
4		password, if I live in Minneapolis, and I
5		want to know a BRC member company who is in
6		this area that I can use for doing Building
7		Reports related service, I would need to go
8		to the BRC website and sign up for a user
9		name and basically an account, right?
10	Α.	Yes.
11	Q.	That's what you're saying?
12	Α.	Yes.
13	Q.	So I do have that correct.
14		And I'm just playing this out in my
14 15		And I'm just playing this out in my mind, assuming BRC had that feature of
15		mind, assuming BRC had that feature of
15 16		mind, assuming BRC had that feature of allowing a potential you know, somebody
15 16 17		mind, assuming BRC had that feature of allowing a potential you know, somebody who is desirous of Building Reports' related
15 16 17 18		mind, assuming BRC had that feature of allowing a potential you know, somebody who is desirous of Building Reports' related services to what Mr. Pederson would have
15 16 17 18 19		mind, assuming BRC had that feature of allowing a potential you know, somebody who is desirous of Building Reports' related services to what Mr. Pederson would have needed to do was basically sign up, give his
15 16 17 18 19 20		mind, assuming BRC had that feature of allowing a potential you know, somebody who is desirous of Building Reports' related services to what Mr. Pederson would have needed to do was basically sign up, give his user name, input his password, and then he
15 16 17 18 19 20 21		mind, assuming BRC had that feature of allowing a potential you know, somebody who is desirous of Building Reports' related services to what Mr. Pederson would have needed to do was basically sign up, give his user name, input his password, and then he would be able to use the member locator
15 16 17 18 19 20 21 22	А.	mind, assuming BRC had that feature of allowing a potential you know, somebody who is desirous of Building Reports' related services to what Mr. Pederson would have needed to do was basically sign up, give his user name, input his password, and then he would be able to use the member locator feature, correct?
15 16 17 18 19 20 21 22 23	Α.	<pre>mind, assuming BRC had that feature of allowing a potential you know, somebody who is desirous of Building Reports' related services to what Mr. Pederson would have needed to do was basically sign up, give his user name, input his password, and then he would be able to use the member locator feature, correct? MR. CHESTER: Object to the form.</pre>

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#### BUILDINGREPORTS.COM, INC. vs HONEYWELL INTERNATIONAL, INC. Mark T. Lanterman on 06/06/2019 Page 201

1 that. 2 BY MR. HILL: 3 Do you address that issue one way or Ο. Okay. the other in the report that you did in this 4 5 case? 6 MR. CHESTER: Object to the form. 7 Α. No. 8 BY MR. HILL: 9 The next point -- the next point that you 0. 10 make is BRC did not have a terms of service 11 that presented the user with acceptable use 12 or access policies. 13 Did you see any evidence in the log 14 files from the marketing website, or any 15 other BRC website, that Mr. Pederson 16 actually checked on the terms of service? 17 MR. CHESTER: Object to the form. 18 There were no terms of service available at Α. the time that Mr. Pederson collected this 19 20 data. 21 According to the archive.org, the 22 terms of service that now appears to be on 23 the bottom of every single page, went into effect, I believe, shortly after this 24 25 litigation.

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#### BUILDINGREPORTS.COM, INC. vs HONEYWELL INTERNATIONAL, INC. Mark T. Lanterman on 06/06/2019

Page 202

1	BY	MR. HILL:
2	Q.	Okay.
3	Α.	If you go back to 2014, I think, there was
4		nothing for Pederson to look at.
5	Q.	Is there any literature in the cyber
6		security industry that addresses how
7		effective terms of service are in preventing
8		a determined attacker from carrying out an
9		attack?
10	Α.	I doubt it.
11		You know, if you have someone that
12		is not going to follow the rules, you know,
13		they're going to do what they're going to
14		do. It's like posting a sign at church,
15		saying no guns allowed, well, most of us
16		will respect that; some of us won't.
17		But the reason I included it here
18		is if I have expectations, if I'm sharing
19		information with you, you want to contract
20		with vendors that are installing my
21		products, I want to give you some guidance
22		as to what our expectations are with respect
23		to the data we give.
24		So I think that there should have
25		been terms of service, because if the

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1		terms assuming the terms addressed the
2		collection of data, I would believe that
3		Pederson should have had an obligation to
4		follow the wishes of BRC, if those terms
5		were present and addressed what Pederson was
6		attempting to do.
7	Q.	Okay. I'm trying to see how this falls in
8		the grand scheme of things.
9		You're not saying, are you, that
10		you need to say, in terms of service, don't
11		inject a Trojan horse into my computer
12		system?
13		MR. CHESTER: Object to the form.
14	BY	MR. HILL:
15	Q.	Do you need to say that?
16	Α.	No.
17	Q.	Okay. Do you need to say, Don't carry out
18		an SQL injection attack and put data into my
19		SQL database?
20	Α.	No. I don't think terms of service are
21		intended to tell you, Please, don't commit a
22		felony against me.
23	Q.	Okay. All right. Fair enough.
24		And you have I've seen, I'll
25		represent to you, I've seen your e-mail

		0
1		shown on certain websites, I think it may
2		have been one of the universities that you
3		are an adjunct faculty at, it lists your
4		Computer Forensic Services' e-mail address,
5		right?
6	Α.	Okay.
7	Q.	When you e-mail so you have a Computer
8		Forensic Services' e-mail address, correct?
9	Α.	Yes, correct.
10	Q.	When you send e-mail from that address, do
11		you have a statement under your signature
12		that says, I am not authorizing you to send
13		me a phishing e-mail in response to this
14		e-mail?
15	Α.	No.
16	Q.	Okay. Do you make any kind of statement in
17		your e-mail when you are e-mailing with
18		other people that you're not authorized to
19		provide links to malware in e-mail that you
20		send to me?
21	Α.	No.
22		If I could clarify. What I'm
23		attempting to say in my report is on my web
24		page, let's say if I have something of
25		value, I wrote a white paper, and you want
1		

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		5
1		it, I would include terms of service saying,
2		Hey, you know, you can quote from this if
3		you want, but just give me a little bit of
4		credit.
5		Like, I would want to set
6		expectations between us, you're a visitor to
7		my website, and here's what I expect. So
8		that's what I meant by terms of service.
9	Q.	It's really about setting user expectations?
10	Α.	User expectations.
11		It's not, Hey, please don't attack
12		me, because you shouldn't anyway. It's,
13		Let's establish our relationship, here are
14		my expectations you know, it's like
15		dealing with a new puppy. Hey, puppy, here
16		are my expectations.
17	Q.	Most of what I classically think of as terms
18		of service for a website, is, like, you
19		scroll all the way down to the end of a home
20		page, at the very bottom, and you've got
21		little bitty links, and one of them is,
22		like, terms of service, and you'd actually
23		have to scroll all the way down, click, and
24		then pull up an entirely different web page,
25		right?
1		

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1	Α.	Yeah
2	Q.	Okay. Go ahead and tell me what your
3		thoughts are
4	Α.	I agree with you that's how terms of service
5		typically are presented.
6		But my point is: Because I've read
7		that basically this compilation of member
8		data is the life blood of BRC, and if that's
9		true, then there are things that could have
10		been done to better protect that
11		information.
12		You know, I think it's different,
13		you know, if I have a little term of service
14		because I give you a white paper, but if I
15		give you the source code for every single
16		application I've ever written, I'm going to
17		make the terms of service a little more
18		prominent.
19		So I can't reconcile if this data
20		is the life blood of an organization, and
21		yet we're just going to put it on our
22		website.
23		If that was important, I think
24		they my opinion, I think they, in their
25		terms, they should have said, Hey, you can

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		0
1		use this, but only if you are a potential
2		client looking to hire one of these.
3		Like, just set some expectations,
4		and then if Pederson abuses that, well,
5		shame on him, and then you do what you got
6		to do, but I just think that if I were
7		working for you, I would have advised BRC,
8		you probably should have done these things.
9	Q.	Make a clear statement that we expect if
10		you're going to use this that you're
11		legitimately looking for one of our members?
12	Α.	Right.
13	Q.	And confine the search that you make to
14		looking for a service member in your area?
15		Something like that?
16		MR. CHESTER: Object to the form.
17	Α.	Yeah. Again, it's like posting a sign at
18		church, no guns allowed here.
19	Q.	Okay.
20		MR. HILL: I don't have any other
21		questions. Thank you for your time today.
22		THE WITNESS: Great. It was good
23		to meet you.
24		MR. CHESTER: Read and sign.
25		VIDEOGRAPHER: We are going off the

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```
1
     record at 3:53 p.m.
 2
           (Whereupon, at 3:53 p.m., Thursday,
 3
 4
           June 6, 2019, the taking of the
 5
           deposition of Mark Lanterman was
           adjourned.)
 б
 7
 8
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1	ERRATA SHEET			
2	Pursuant to Rule 30(7)(e) of the Federal Rules of			
3	civil Procedure and/or N.C. Code Annotated			
4	81A-130(B)(6)(e) any changes in form or substance			
5	which you desire to make to your deposition testimony			
б	shall be entered upon the deposition with a statement			
7	of the reasons given for making them.			
8	To assist you in making any such corrections,			
9	please use the form below. If supplemental or			
10	additional pages are necessary, please furnish same			
11	and attach them to this errata sheet.			
12				
13	* * *			
14	I, the undersigned, Mark T. Lanterman, do hereby			
15	certify that I have read the foregoing deposition,			
16	and that to the best of my knowledge, said deposition			
17	is true and accurate (with the exception of the			
18	following corrections listed below).			
19				
20				
21	Page Line should read:			
22	Reason for change:			
23	Page Line should read:			
24	Reason for change:			
25	Page Line should read:			

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1	Reason for	change:
2	Page	Line should read:
3	Reason for	change:
4	Page	Line should read:
5	Reason for	change:
6	Page	Line should read:
7	Reason for	change:
8	Page	Line should read:
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11	Reason for	change:
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21	Reason for	change:
22	Page	Line should read:
23	Reason for	change:
24		
25		

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```
1
     STATE OF MINNESOTA
                         )
                       ) ss
 2
     COUNTY OF HENNEPIN
                        )
 3
         Be it known that I took the deposition of
     MARK T. LANTERMAN on the 6th day of June, 2019 at
 4
     Minneapolis, Minnesota;
 5
6
         That I was then and there a Notary Public in and
     for the County of Hennepin, State of Minnesota, and
7
     that by virtue thereof, I was duly authorized to
     administer an oath;
8
9
         That the witness before testifying was by me
     first duly sworn to testify the whole truth and
     nothing but the truth relative to said cause;
10
11
         That the testimony of said witness was recorded
     in Stenotype by myself and transcribed into
12
     typewriting under my direction, and that the
13
     deposition is a true record of the testimony given by
     the witness to the best of my ability;
14
15
         That I am not related to any of the parties
     hereto nor interested in the outcome of the action;
16
17
         That the reading and signing of the deposition by
     the witness was executed as evidenced by the
     preceding page;
18
19
         That Notice of Filing was waived.
20
21
         WITNESS MY HAND AND SEAL THIS 13TH day of
     June, 2019.
                   Kelly L. Hurde
22
23
             Kelly L. Hemsath, RPR
24
             Court Reporter
25
```

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