

UNITED STATES DISTRICT COURT
DISTRICT OF CONNECTICUT

LIFETOUCH NATIONAL SCHOOL
STUDIOS INC.

Plaintiff,

v.

WALSWORTH PUBLISHING
COMPANY, INC. d/b/a WALSWORTH
YEARBOOKS,
DEBRA COHEN, RISA NITKIN,
SUSAN GILLAM, and ALEXANDER
WILSON,

Defendants.

DECLARATION OF MARK LANTERMAN
IN SUPPORT OF EMERGENCY MOTION FOR TEMPORARY
RESTRAINING ORDER AND MOTION FOR PRELIMINARY INJUNCTION

Mark Lanterman, on oath, deposes and says:

1. My name is Mark Lanterman. I am the Chief Technology Officer of Computer Forensic Services (“CFS”) located in Minneapolis, Minnesota. CFS and I have been retained by counsel for Lifetouch National School Studios Inc. (“Lifetouch”) to assist with matters that involve digital evidence.

2. Our firm specializes in the analysis of digital evidence in civil and criminal litigation. I have over 25 years of experience in computer forensics and cybersecurity. Prior to joining CFS, I was a sworn investigator for the United States

Secret Service Electronic Crimes Task Force and acted as its senior computer forensic analyst.

3. I am certified by the United States Department of Homeland Security as a "Seized Computer Evidence Recovery Specialist," as well as certified in computer forensics by the National White-Collar Crime Center. Both federal and state court judges have appointed me as a neutral computer forensic analyst and special master.

4. I graduated from Upsala College in New Jersey with both a Bachelor of Science and a Master's degree in computer science. I completed post graduate work in cyber security at Harvard University.

5. I am currently adjunct faculty of computer science for the University of Minnesota Technological Leadership Institute's Master of Science and Security Technologies program (MSST). I am also faculty at the Mitchell Hamline School of Law and a professor of cybersecurity at the University of St. Thomas School of Law in Minnesota. I am also faculty for the National Judicial College in Reno, Nevada and the Federal Judicial Center in Washington D.C.

6. I have previously provided training and delivered keynote addresses for the United States Supreme Court; the Eleventh Circuit Federal Judicial Conference; the Eighth Circuit Federal Judicial Conference; the Southern District of Georgia; the Western District of Tennessee; and several state judicial conferences. I recently delivered the keynote address at the Chief Justices' Conference in Newport, Rhode Island. I delivered the keynote address at Georgetown Law School's e-discovery conference.

7. I was appointed by the Minnesota Supreme Court to serve as a member of Minnesota's Lawyers' Professional Responsibility Board (LPRB). I was recently appointed to sit on its Opinion Committee.

8. I am a co-author of the Minnesota State Bar's e-Discovery Deskbook, and I also write monthly articles for *Minnesota Bench & Bar* magazine.

9. CFS is the exclusive, contracted computer forensic expert for the Hennepin County Sheriff's Office; the Ramsey County Attorney's Office; the Washington County Attorney's Office in Minnesota; as well as the Metropolitan Airports Commission, also known as the Minneapolis/Saint Paul International Airport. CFS is also partnered with the U.S. Secret Service to assist with its electronic investigations.

10. In October of 2019, Lifetouch retained CFS to perform forensic examinations of three devices belonging to former employees with the last names, Cohen and Nitkin. For the purposes of this report, Lifetouch provided me with two devices used by Cohen at Lifetouch: (1) an Asus computer (the "Cohen Computer"); and (2) a wristband thumb drive (the "Cohen Thumb Drive"). Lifetouch provided me with a Dell Latitude computer used by Nitkin at Lifetouch (the "Nitkin Computer").

11. I offer this affidavit to serve as a brief summary of potentially relevant information I identified from the provided devices.

12. As a result of the forensic examination, CFS produced to Lifetouch, among other things, the following:

- a. A "file detail" spreadsheet listing information about files stored on the Cohen Thumb Drive. This spreadsheet lists the names of all files created

on the Cohen Thumb Drive on October 1, 2019; the date and time of creation, access, and last modification of each of those files; whether each of those files had or had not been deleted from the Cohen Thumb Drive; and other available information about the files.

- b. A “file detail” spreadsheet listing information about files created on the Cohen Computer from October 1, 2019, through October 3, 2019; the date and time of creation, access, and last modification of each of those files; whether each of those files had or had not been deleted from the Cohen Computer; and other available information about the files.
- c. A “USB Device History” spreadsheet listing information about external devices that had been connected to the Cohen Computer, including the Serial Number, Device Name, and the date and time that the device was connected to the Cohen Computer.¹
- d. A “file detail” spreadsheet listing information about files created on the Nitkin Computer from September 28, 2019; the date and time of creation, access, and last modification of each of those files; whether each of those files had or had not been deleted from the Nitkin Computer; and other available information.²
- e. A “USB Device History” spreadsheet listing information about external devices that had been connected to the Nitkin Computer, including the

¹ On September 25, 2019, a Seagate BUP Slim portable hard drive was connected to the Cohen Computer at 10:10:55PM (CST). On September 26, 2019, a USB device was connected to the Cohen Computer at 4:46:24PM (CST). On October 1, 2019, two separate USB devices were connected to the Cohen Computer at 7:59:09PM and 10:16:00PM (CST). On October 3, 2019, a USB device was connected to the Cohen Computer at 11:33:15PM (CST). On October 7, 2019, a USB device was connected to the Cohen Computer at 2:02:39PM (CST).

² On September 28, 2019, the Nitkin Computer accessed the Google Drive cloud-based storage service. “Cloud” accounts, generally, are used to centrally store files so that they can be accessed remotely from any computer or device connected to the Internet.

Serial Number, Device Name, and the date and time that the device was connected to the Nitkin Computer.³

13. In addition to providing the aforementioned submittals to counsel for Lifetouch, I also identified that the contents of an iPhone 7 had been “backed up” to the Cohen Computer. When an iOS device such as an iPad, iPod, or iPhone is connected to a computer with iTunes installed, the user can create a backup or “snapshot” of the iOS device’s user information (text messages, photos, Internet browsing history, etc.) and settings. Information about the iPhone, which was backed up to the Cohen Computer, is summarized below:

Name	Value
Owner Name	DBC iPhone
Phone Model	iPhone 7 (A1660/A1779/A1780)
IMEI	REDACTED8372
Serial	REDACTED
MSISDN	REDACTED
Apple ID	bayercohen@gmail.com

14. The iOS backup the iPhone 7 identified in the preceding paragraph (the “DBC iPhone”) was created on October 4, 2019. CFS did not access, nor is it capable of accessing, the DBC iPhone device itself without that device in its possession. Moreover, please note that iTunes allows user to encrypt or otherwise protect the

³ On September 28, 2019, three different USB devices were connected to the Nitkin Computer at each of the following times: 4:20:07 PM (CST), 5:20:02 PM (CST), and 5:44:08 PM (CST). On September 28, 2019, at or around 4:01PM (CST), the Nitkin Computer also accessed the Google Drive cloud-based storage service. In addition, a Toshiba hard drive was connected to the Nitkin Computer on September 28, 2019, at 3:47:05 PM (CST). On September 1, 2019, a WD My Passport external hard drive was connected to the Nitkin Computer. Prior to September 1, 2019, no external storage device had been connected to the Nitkin Computer since January 25, 2018.

content of an iOS backup. Here, the user opted to not use encryption to protect the backup with a password.

15. The data from the backup of the DBC iPhone contained several audio files, including the following:

- a. An audio recording with a duration of one minute and 35 seconds, on October 2, 2019, created at 12:45:01 PM (UTC-4). Although I am not a professional transcriptionist, I have transcribed the recording to the best of my ability: “Hi Susie I’m just leaving Griswold High School. Greg is very interested in coming over. He’s definitely breaking his Lifetouch contract, going to WhatsApp me his breakup letter tonight. However he also had a Jostens folder on his desk and he is considering going back to his previous rep who by the way reduced her price between 5 and 7 thousand dollars from the 2017 book to this bid on the 2020 book. Just thought that would be helpful information. I coached him a bit on how could she cut her price and what does that tell you, uh, but obviously I wanted to be extremely careful in that conversation. The two things that I think could entice him would be a free deboss on his cover this year as that’s something we’d been planning and/or adding some pages. Not sure the feasibility of either of those but thought they might sweeten the deal for Greg. He’s planning to reach out to you this week but I’ll reach out to you on this if I get any details sooner. Thank you Susie.”
- b. An audio recording with a duration of one minute and 8 seconds, on September 27, 2019, created at 1:47:31 PM (UTC-4). Although I am not a professional transcriptionist, I have transcribed the recording to the best of my ability: “Hi Debbie, Susie and Jim here. I just went into Griswold High School. Met Greg. Nice, nice guy. Umm, I told him, you know, I gave him a contract because he, you know, said he’s going to talk to Erin, his administrator on Monday. They have not set up sales, they

are not wanting to, you know, he is not wanting to move forward with Lifetouch, so, umm. He liked the software, everything looked good, he said so long as this price looks good with his administrator I think we're good and that I should reach out to him on Monday to see how that went so I'll do that. But I did give him, umm, 15, 4, for 200 copies, 168 pages, which was essentially what he was doing, but I just didn't want it to be the exact same price you guys had charged. But, umm, so, I think we're good there, and we're heading off to one of Risa's schools, Cheshire Academy, now. Umm, we'll give you a call back later, umm, in regards to the resignation. Okay, thanks, bye."

- c. An audio recording with a duration of one minute and 16 seconds, on September 26, 2019, created at 5:35:50 PM (UTC-4). Although I am not a professional transcriptionist, I have transcribed the recording to the best of my ability: "Okay two things, I wanted to share with you guys, umm. When you have a chance, I heard Debbie mention that the year-end commission statements were finally final. Would you mind sending those in to Jeff Bell? He had asked me a while ago, umm, for those to be sent to him. And I wanted to update you on the meeting, umm. We did stop at Tolland but neither, umm, advisers were available and so I, I just, through the secretary, umm, said can I make an appointment for tomorrow morning and they weren't available for tomorrow morning, but next week was available. So I'm going to try to see if I can't get an appointment for next week. And then we did meet, meet with Wendy, umm, EO Smith, and we just kind of talked with her about, umm, talking with, talking her through her nerves to make the switch happen and how she would, umm, pose that to her administration and showed her the website which she loved and the samples she absolutely loved, so it was all positive now she just has to navigate the conversation with admin."

16. In addition to voice recordings, I identified the following chats from the backup of DBC iPhone on the Cohen Computer. These chat sessions were made using the “WhatsApp” application.⁴

- a. What has been designated as “chat-63” is a text conversation between the following participants: “Nancy Cell” and “Debbie Cohen.” A true and accurate copy of “chat-63” is attached hereto as Exhibit 1.
- b. What has been designated as “chat-68,” is a text conversation between the following participants: “Alex Wilson” and “Debbie Cohen.” A true and accurate copy of “chat-68” is attached hereto as Exhibit 2.
- c. What has been designated “chat-72,” is a text conversation between the following participants: “Susie Gillam,” “Debbie Cohen,” and “Risa Nitkin.” A true and accurate copy of “chat-72” is attached hereto as Exhibit 3.
- d. What has been designated as “chat-117,” is a text conversation between the following participants: “Susie Gillam” and “Debbie Cohen.” A true and accurate copy of “chat-117” is attached hereto as Exhibit 4.
- e. What has been designated as “chat-169,” is a text conversation between the following participants: “Risa Nitkin” and “Debbie Cohen.” A true and accurate copy of “chat-117” is attached hereto as Exhibit 5.

17. At the start of a chat message on the WhatsApp application, it states as follows: “Messages to this chat and calls are now secured with end-to-end encryption.” End-to-end encryption secures the transmission of electronic messages in transit. End-to-end encryption does not alter the storage of messages on the end

⁴ WhatsApp is a freely available application for voice-over-IP voice calls and text messaging.

device, nor does it prevent the user of the device from transferring the data onto another device (e.g. an iOS backup).

18. In addition to WhatsApp messages, I also identified, and provided to counsel, the following SMS Message exchange (among others) from the backup of the DBC iPhone that is stored on the Cohen Computer's hard drive:⁵

Party	Time	Direction	Message
To: REDACTED 7689 Nancy Cell	9/26/2019 7:38:24 PM (UTC-4)	Outgoing	Can you pls Download what's app?
From: REDACTED 7689 Nancy Cell	9/26/2019 7:38:49 PM (UTC-4)	Incoming	Ok
To: REDACTED 7689 Nancy Cell	9/26/2019 7:39:07 PM (UTC-4)	Outgoing	Thank you. Lmk when you get it
From: REDACTED 7689 Nancy Cell	9/26/2019 7:40:20 PM (UTC-4)	Incoming	Done

19. I also identified following potentially relevant Notes from the backup of the DBC iPhone was stored on the Cohen Computer's hard drive. The "Notes" application on iPhone is akin to a word processor that stores text.

Body	Created Date/Time
Yes to Walsworth Nwr7- 2021 UH- 2020 Ledyard HS- 2021 Norwood? Jen signed contract EGHS- definitely yes for 2021 Tolland HS- yes for 2021 South Lancaster Academy, contact for 2023 Westford Academy- was interested for 2022 unless something goes wrong this year. Update-uploaded photos cannot be seen, alignment tool isn't there so	9/17/2019 9:12:57 AM (UTC-4)

⁵ SMS is an acronym for Short Message Service. Unlike WhatsApp, SMS messages rely on the cellular service provider, instead of relaying the messages using the Internet.

<p>making templates is difficult, custom portrait templates have two small head sizes and cannot be configured to accommodate all elements. Have Alex call. Gina knows his name. Behs- eh for 2022 Agawam for 2022-likely Gilbert HS- yes for 2021 Cohasset - Lisa maybe for 2021 Hall- Matt- would set meeting w Dan to consider walsworth after contract expiration or if site goes wrong Waltham for 2020- 5 free copies to match yb donor Pope Francis- mtg 10/23, 12:30pm w Cindy and jimmy Brown- Isaac will use his opt out option. Walsworth was 2nd choice. Will work w Kevin until I come back. Per Sarah K, 10/4/19, they were given 7 trim ad specs</p> <p>NEJA- yes per dick Hall- Met with Dan. Will definitely take meeting with Wellswerth. When told about cheaper digital printing, brought up how much technology Tim always offers and Dan wonders we are all that money comes from.</p> <p>I'm switching yearbook companies</p> <p>I'm already drafting testimonial letters for my current customers to write once they've signed with Wellswerth. Something like: we tried using our picture company for yearbooks but learned that photographers are not publishers.</p>	
<p>Dear Craig</p> <p>It's with deep personal regret that I notify you of my resignation from Lifetouch effective 10/11/19. I've enjoyed growing the secondary yearbook business and truly anticipated spending the rest of my career with Lifetouch. Unfortunately, the transitions of the past 18 months have changed the focus of my position from sales to service at an organization that has disabled me from servicing my accounts and fulfilling what I sold them. My integrity and reputation are my calling card, so I no longer see Lifetouch as a fit for me.</p> <p>You're a dynamic leader and I've truly enjoyed working with you. Sincere thanks for the opportunity of having been part of the RI team.</p> <p>With appreciation,</p>	<p>6/22/2019 11:04:27 AM(UTC-4)</p>
<p>Walsworth pros and cons, strategy</p> <p>Pro Real people Good values No panic Focused yearbook co. Cover options and creativity- lots of plexiglass Cover applications and UV done in house Unique shape on UV coating Open to executing new ideas UV coating promo- bogo ΣΔΤ w three year contract</p>	<p>6/18/2019 5:56:38 PM(UTC-4)</p>

<p>Con Role play Homework Outlook vs Google No recycled paper Many misc. charges- art time, \$3.50 page proof, cover changes, recycled paper, \$.30 for shrink wrap Limited value added options</p> <p>What do We pay for...?? Giveaways Sample books Flyers Cover and ES sample materials Travel to meetings</p> <p>Strategy Send Alex and Kevin into some eastern mass. Schools. I call on Risa's. Once non compete ends they keep some of eastern mass. And I keep some of Risa's</p>	
<p>Walsworth peeps Don Don Jr. - son sr in college, daughter Vanderbilt class of 2022 chi o. Wife- kappa Jim Worthington- daughter at Rollins class of 2020. Lives in winter park FL. Played football at Duke. Beth Aussem- sec Susie Gillam- 3 kids, 12 yo daughter at Shakespeare camp in CA, sons 15&18 Jeff Bell- 2 little kids Keith Huey Brenda Search Customer care- Shelley? Mike in the plant - Em thx Lex- oversees customer care and creative service Sean? Pyle- creative services director</p>	<p>6/18/2019 5:49:29 PM(UTC-4)</p>
<p>Walsworth Questions Reporting structure/format/frequency</p> <p>clear understanding of goals, expectations, rewards, and consequences for individuals team</p> <p>Ability to set pricing Value added options</p> <p>Point: schools in our area usually don't have yearbook as class so can't appreciate the depth of classroom resources, YBA training, etc.</p> <p>Transition: other reps call on our schools. When do we get them back? Payout to either rep?</p> <p>UConn</p>	<p>6/2/2019 1:30:02 AM(UTC-4)</p>

20. I reserve the right to amend and supplement this affidavit should additional information be made available to me.

I declare under penalty of perjury under the law of the United States that the foregoing is true and correct.



Mark Lanterman

Exhibit 1

Start Time: 9/26/2019 7:41:06 PM(UTC-4)
Last Activity: 9/26/2019 7:48:14 PM(UTC-4)
Participants: 16512837689@s.whatsapp.net Nancy Cell, 18609770048@s.whatsapp.net
Debbie Cohen

From: System Message System Message
Timestamp: 9/26/2019 7:41:06 PM(UTC-4)
Source App: WhatsApp
Body:

Messages to this chat and calls are now secured with end-to-end encryption. Tap for more info.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/26/2019 7:41:06 PM(UTC-4)
Source App: WhatsApp
Body:

Thank you for downloading. It's encrypted and there's a chance my phone will be subpoenaed.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/26/2019 7:41:10 PM(UTC-4)
Source App: WhatsApp
Body:

Yes really!

From: 16512837689@s.whatsapp.net Nancy Cell
Timestamp: 9/26/2019 7:41:41 PM(UTC-4)
Source App: WhatsApp
Body:

Oh for cripes sake

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/26/2019 7:41:44 PM(UTC-4)
Source App: WhatsApp
Body:

Great planning meeting today w managers from my new co., Walsworth.

From: 16512837689@s.whatsapp.net Nancy Cell
Timestamp: 9/26/2019 7:42:06 PM(UTC-4)
Source App: WhatsApp
Body:

Good!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/26/2019 7:42:23 PM(UTC-4)
Source App: WhatsApp
Body:

Game plan solidified. Unfortunately part of it is me not giving notice until 10/15 so as not to allow Lifetouch to get into my schools before walsworth does.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 7:43:48 PM(UTC-4)

Source App: WhatsApp

Body:

My current contract stipulates that either Lifetouch or I can cancel contract at any time with no notice so this will give me a better chance at retaining my accounts. Not how I'd initially wanted to do it but Lifetouch is going to come after me regardless so wth

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 7:44:17 PM(UTC-4)

Source App: WhatsApp

Body:

Lasting two more weeks will be excruciating though

From: 16512837689@s.whatsapp.net Nancy Cell

Timestamp: 9/26/2019 7:44:53 PM(UTC-4)

Source App: WhatsApp

Body:

Should you be in planning meetings with the new company while you're still on life touches payroll?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 7:45:18 PM(UTC-4)

Source App: WhatsApp

Body:

They don't know and wouldn't have any proof

From: 16512837689@s.whatsapp.net Nancy Cell

Timestamp: 9/26/2019 7:45:31 PM(UTC-4)

Source App: WhatsApp

Body:

Ok

From: 16512837689@s.whatsapp.net Nancy Cell

Timestamp: 9/26/2019 7:46:09 PM(UTC-4)

Source App: WhatsApp

Body:

Did u talk to CEO today?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 7:46:13 PM(UTC-4)

Source App: WhatsApp

Body:

But they're definitely on high alert. Lifetouch new president was in RI today and wanted to meet w me but I said I was booked in schools and couldn't. We had a call this afternoon.

From: 16512837689@s.whatsapp.net Nancy Cell

Timestamp: 9/26/2019 7:46:31 PM(UTC-4)

Source App: WhatsApp

Body:

And?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 7:46:34 PM(UTC-4)

Source App: WhatsApp

Body:

Our site is broken. Nothing works. No one will be surprised by my departure

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 7:47:48 PM(UTC-4)

Source App: WhatsApp

Body:

Everyone apologizes but no one can give me a business plan with timeframe. Any fixes are way after I leave. Meanwhile business is ripe for the picking so I already have Lifetouch managers going into my schools starting today

From: 16512837689@s.whatsapp.net Nancy Cell

Timestamp: 9/26/2019 7:48:14 PM(UTC-4)

Source App: WhatsApp

Body:

What did he say? What do does he know?

Exhibit 2

Start Time: 9/25/2019 4:30:07 PM(UTC-4)
Last Activity: 10/4/2019 11:59:39 AM(UTC-4)
Participants: 19785780976@s.whatsapp.net Alex Wilson, 18609770048@s.whatsapp.net
Debbie Cohen

From: System Message System Message
Timestamp: 9/25/2019 4:30:07 PM(UTC-4)
Source App: WhatsApp
Body:

Messages to this chat and calls are now secured with end-to-end encryption. Tap for more info.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/25/2019 4:30:07 PM(UTC-4)
Source App: WhatsApp
Body:

Heads up: wheels are falling off at Lifetouch. Site is virtually inoperable and when it does work it's only K-8 appropriate. Students are dropping yb class because they can't do anything. Great opportunity to steal some business that's considered under contract. I♥encryption

From: 19785780976@s.whatsapp.net Alex Wilson
Timestamp: 9/25/2019 4:31:36 PM(UTC-4)
Source App: WhatsApp
Body:

Thank you! It's so weird, everyone I have called or talk to has said things are fine. I think they are embarrassed that they didn't go with me so they are defying logic. Certainly not giving up on them :-)

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/25/2019 4:34:48 PM(UTC-4)
Source App: WhatsApp
Body:

Ask them how image upload and tagging is going. Tags are not saving, so everything is being uploaded as untagged and therefore totally unusable. Plus, they cannot delete images from your site. Ask them about saving pages and saving custom templates. Those are just a few of the things not working on an ongoing basis. Log in trouble after one has already registered on the site is another issue. Every single task appears to require a workaround

From: 19785780976@s.whatsapp.net Alex Wilson
Timestamp: 9/25/2019 4:35:59 PM(UTC-4)
Source App: WhatsApp
Body:

Sounds like a pretty fantastic experience if you ask me

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/25/2019 4:37:14 PM(UTC-4)
Source App: WhatsApp
Body:

I prefer the term incredible, as in who could even believe. If Lifetouch had piloted

this site last year, which was planned but not done, it still would not be ready for this year. I don't know how schools are going to actually create their pages

From: 19785780976@s.whatsapp.net Alex Wilson

Timestamp: 9/25/2019 4:39:05 PM(UTC-4)

Source App: WhatsApp

Body:

Hopefully they can't and all the schools decide to work with us sooner than later

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 4:43:54 PM(UTC-4)

Source App: WhatsApp

Body:

If I had to guess today, that is where I see it going. Sooner than later

From: 19785780976@s.whatsapp.net Alex Wilson

Timestamp: 9/25/2019 5:00:03 PM(UTC-4)

Source App: WhatsApp

Body:

Me like!!!

From: 19785780976@s.whatsapp.net Alex Wilson

Timestamp: 9/27/2019 7:38:22 AM(UTC-4)

Source App: WhatsApp

Body:

Today still the day? If so. What time you plan to hit send?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/27/2019 7:47:41 AM(UTC-4)

Source App: WhatsApp

Body:

Postponed but still on track for 10/14 start date. After meeting yesterday, plus the horrible website, decided not to give 2 weeks. Why give them a head start? My contract doesn't require any notice

From: 19785780976@s.whatsapp.net Alex Wilson

Timestamp: 9/27/2019 7:48:48 AM(UTC-4)

Source App: WhatsApp

Body:

That works. Hopefully u can get those college books done in the meantime/ensure u get paid

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/27/2019 7:50:42 AM(UTC-4)

Source App: WhatsApp

Body:

Yes!

From: 19785780976@s.whatsapp.net Alex Wilson

Timestamp: 10/3/2019 10:01:04 AM(UTC-4)

Source App: WhatsApp

Body:

Congratulations :-). I was holding off until I knew it was official!!!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/3/2019 10:12:09 AM(UTC-4)

Source App: WhatsApp

Body:

Thanks buddy!!!! 🐾

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/3/2019 10:15:07 AM(UTC-4)

Source App: WhatsApp

Body:

Of course there's a story about my resignation meeting w Craig. I'll try calling you later. It'll be your dose of humor for the day

From: 19785780976@s.whatsapp.net Alex Wilson

Timestamp: 10/3/2019 10:42:20 AM(UTC-4)

Source App: WhatsApp

Body:

Looking forward to hearing about it. Give a call when you get a chance

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 10:06:26 AM(UTC-4)

Source App: WhatsApp

Body:

I had an appt at New England Academy next Thurs 10/10, 10:05 am w John. Maybe a good excuse to either call him or just show up?

From: 19785780976@s.whatsapp.net Alex Wilson

Timestamp: 10/4/2019 11:07:10 AM(UTC-4)

Source App: WhatsApp

Body:

Unfortunately I am in Maine that day. I was hoping to stop in there Monday So hopefully I can schedule something with him.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 11:08:15 AM(UTC-4)

Source App: WhatsApp

Body:

I'm sure he'll see you any time. Happy Friday!

From: 19785780976@s.whatsapp.net Alex Wilson

Timestamp: 10/4/2019 11:50:51 AM(UTC-4)

Source App: WhatsApp

Body:

Happy Friday is right! You should see the zigzag route I have going through Maine right now. FML

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 11:59:39 AM(UTC-4)

Source App: WhatsApp

Body:

Ugh. Safe travels and a good weekend

Exhibit 3

Start Time: 9/24/2019 4:45:36 PM(UTC-4)
Last Activity: 10/4/2019 4:48:05 PM(UTC-4)
Participants: 16312199531@s.whatsapp.net Susie Gillam, 18609770048@s.whatsapp.net
Debbie Cohen, 12033627202@s.whatsapp.net Risa Nitkin
From: System Message System Message
Timestamp: 9/24/2019 4:45:36 PM(UTC-4)
Source App: WhatsApp
Body:
18609770048@s.whatsapp.net joined

From: System Message System Message
Timestamp: 9/24/2019 4:45:36 PM(UTC-4)
Source App: WhatsApp
Body:
Messages to this group are now secured with end-to-end encryption. Tap for more info.

From: System Message System Message
Timestamp: 9/24/2019 4:45:36 PM(UTC-4)
Source App: WhatsApp
Body:
16312199531@s.whatsapp.net created the group "CT"

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/24/2019 4:47:19 PM(UTC-4)
Source App: WhatsApp
Body:
I just got off the phone with Keith Hughey our sales training guy and he would like for the both of you to fly into KC either Sunday Nov 3rd to train the 4th and 5th OR fly in Nov 10th to train the 11th (Veteran's Day which schools would likely be out for) and the 12th. Your choice.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/24/2019 4:49:28 PM(UTC-4)
Source App: WhatsApp
Body:
8 am start at the Courtyard on Thursday if that works for you both.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 4:50:28 PM(UTC-4)
Source App: WhatsApp
Body:
Perfect. Looking forward. Thanks

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 5:10:38 PM(UTC-4)
Source App: WhatsApp
Body:
Training 11/11-12 sounds good if that works. Being out of the field when many schools are closed makes more sense. Will tech training be in CT?

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/24/2019 5:14:24 PM(UTC-4)
Source App: WhatsApp
Body:
That works for me as well

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/24/2019 5:20:44 PM(UTC-4)
Source App: WhatsApp
Body:
I can teach you the ins and outs of our online program but then you'll learn all other internal systems in KC. I'll let them know Veterans Day is best.

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/24/2019 5:21:21 PM(UTC-4)
Source App: WhatsApp
Body:
Great

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 5:23:50 PM(UTC-4)
Source App: WhatsApp
Body:
Super. Please advise us re: best way to handle travel arrangements. Does company cover cost for training and meetings? Thanks for letting us know.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/24/2019 5:38:45 PM(UTC-4)
Source App: WhatsApp
Body:
Yes. Company covers costs for travel for training. Meeting travel will come out of your expenses. We will book for you. If you want to find the exact flights to take in and out of KC, go ahead and then send them to me and I'll get them booked for you. Angie Warner, our travel agent, will need your name as it appears on your license and your birthdate to book it.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/24/2019 5:38:59 PM(UTC-4)
Source App: WhatsApp
Body:
Fly in anytime on the Sunday and fly out after 5 pm on Tuesday.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 6:18:30 PM(UTC-4)
Source App: WhatsApp
Attachments:
#1: chats\WhatsApp\attachments72\26ef1499-f78f-4202-b9bf-babb8f059444.jpg
Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 6:20:31 PM(UTC-4)
Source App: WhatsApp
Body:
Debra B. Cohen
Dob 2/24/64

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 6:21:17 PM(UTC-4)
Source App: WhatsApp
Body:
Risa M. Nitkin
5/27/49

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/24/2019 6:22:29 PM(UTC-4)
Source App: WhatsApp
Body:
Thanks- I've sent the info along.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 6:22:37 PM(UTC-4)
Source App: WhatsApp
Body:
Great. Thank you

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/24/2019 6:30:57 PM(UTC-4)
Source App: WhatsApp
Body:
Thank you

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 9:23:14 PM(UTC-4)
Source App: WhatsApp
Attachments:
#1: chats\WhatsApp\attachments72\bda0cf53-1ce6-41a7-8a74-d89d49cbee79.jpg
Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/25/2019 4:45:45 PM(UTC-4)
Source App: WhatsApp
Body:
Oh boy, New Lifetouch CEO Greg Hintze wants to meet with me tomorrow when he is in Rhode Island. Just say no!

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/25/2019 4:53:47 PM(UTC-4)

Source App: WhatsApp

Body:

You are MUCH TOO BUSY with first visits

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/25/2019 5:02:28 PM(UTC-4)

Source App: WhatsApp

Body:

Yes. Just love it

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 5:10:41 PM(UTC-4)

Source App: WhatsApp

Body:

Exactly!!!

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 5:12:43 PM(UTC-4)

Source App: WhatsApp

Body:

So as of now I have an appointment tomorrow at 3 at E O Smith. Then Friday I meet Griswold at 12:20. And Cheshire at 2:45.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 5:17:59 PM(UTC-4)

Source App: WhatsApp

Body:

If you wanted to stop at Ledyard high school Friday morning when you go to Griswold, Principal Amanda Fagan has probably already heard from her advisers. They might come over for this year. So much to discuss tomorrow!!!

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 5:21:13 PM(UTC-4)

Source App: WhatsApp

Body:

And Tolland maybe, right?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 5:32:00 PM(UTC-4)

Source App: WhatsApp

Body:

Yes, I'm going to text Tolland advisor tonight when I get home. Without an appointment, I know that her prep is end of the day and she stays late on Thursdays so could still be worth a drop in but I will try to firm up a time

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 5:32:30 PM(UTC-4)

Source App: WhatsApp

Body:

Great

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/26/2019 7:40:57 AM(UTC-4)
Source App: WhatsApp

Body:

When you enter the lobby go to the back right of the hotel toward the pool. We're in the boardroom.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/26/2019 5:35:50 PM(UTC-4)
Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments72\869381ba-8be5-414a-b0c5-417ac7c89132.opus

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/26/2019 6:13:32 PM(UTC-4)
Source App: WhatsApp

Body:

Got the message- thanks. Sue Fontaine is looking forward

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/27/2019 7:59:00 AM(UTC-4)
Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments72\e6bb8aa8-70d3-4609-8ca3-3e541e26a2ae.opus

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 8:16:06 AM(UTC-4)
Source App: WhatsApp

Body:

Hi Susie, if you're seeing smoke today it's just from Lifetouch going down in flames. Risa and I have talked and would really like to come over sooner if there's anyway the calendar would allow that. Next Wednesday would be a great start date for me. If not, we should be setting appointments for you guys for the week of the 14th. I don't have a single school that wouldn't take an appointment with a competitor at this time, so I don't want to lose to the other guys.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 8:43:16 AM(UTC-4)
Source App: WhatsApp

Body:

I will get you guys what we call a workshop account so you can practice on it. You can ask me any questions you might have about how to use the site.

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/27/2019 8:44:29 AM(UTC-4)

Source App: WhatsApp

Body:

Great. That will help us a lot

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/27/2019 8:45:51 AM(UTC-4)

Source App: WhatsApp

Body:

I just got an email from one of my schools whose principal wants her to look for another company

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/27/2019 8:46:41 AM(UTC-4)

Source App: WhatsApp

Body:

Great- we'll go there immediately

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/27/2019 8:46:58 AM(UTC-4)

Source App: WhatsApp

Body:

I've been talking this through with Jim about resignation date.

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/27/2019 9:12:01 AM(UTC-4)

Source App: WhatsApp

Body:

The school is in RI. William M Davies Tech School.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 8:00:11 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments72\thumb_33bc975a-738b-4ebb-9e8c-bf7c20e9c39e.jpg

Body:

Good morning, ladies. Sorry to bother you this early on a weekend but I am just having a chance to set you up with what we call a workshop account.

<https://workshop.walsworthyearbooks.com>

Risa - you can use ws1158.0001 as your username.

Debbie- you can use ws1158.0002 as your username

Password for both of you is yearbook.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 8:01:08 AM(UTC-4)

Source App: WhatsApp

Body:

It doesn't give you access to Members Only because it's for a workshop.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 8:01:58 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments72\89e9ca19-c907-45e5-b587-d75dbd0179c6.thumb

Body:

I have another rep's demo account login so if you want to practice Members Only, go to walsworthybooks.com and username is laurenromano

Password is ponybare

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/28/2019 8:55:16 AM(UTC-4)

Source App: WhatsApp

Body:

Thank you

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/28/2019 9:21:56 AM(UTC-4)

Source App: WhatsApp

Body:

Very exciting! Thank you, Susie

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/28/2019 10:24:38 AM(UTC-4)

Source App: WhatsApp

Body:

Susie, I went first to see Lauren's site and now even though I've cleared my cache and go to WORKSHOP. Etc, it still takes me to Members Log in. Sorry to bother you but what am I doing wrong?

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 10:26:10 AM(UTC-4)

Source App: WhatsApp

Body:

You can just use that one to get everything

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 10:26:37 AM(UTC-4)

Source App: WhatsApp

Body:

To get the workshop accounts you have to click on the link or it will direct you to our regular login

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/28/2019 10:26:43 AM(UTC-4)

Source App: WhatsApp

Body:

Can't find how to get into the actual site. I'll look and more carefully

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 10:26:57 AM(UTC-4)

Source App: WhatsApp

Body:

Walsworthyyearbooks.com

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 10:27:11 AM(UTC-4)

Source App: WhatsApp

Body:

Click login and then put in Lauren's info

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/28/2019 10:27:35 AM(UTC-4)

Source App: WhatsApp

Body:

It shows 2 schools. Do I go into those schools to play ard but not to save?

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 10:29:10 AM(UTC-4)

Source App: WhatsApp

Body:

Sure. Just don't save anything. I'm not sure if either of them are OD4 (which is Flash based) or OD5 which is our HTML5 version. You'll see once you click open a page- if it asks you to allow flash you're in OD4

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/28/2019 10:29:57 AM(UTC-4)

Source App: WhatsApp

Body:

Thanks. I've got it now. Y

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 10:30:13 AM(UTC-4)

Source App: WhatsApp

Body:

👍

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/28/2019 3:06:37 PM(UTC-4)

Source App: WhatsApp

Body:

What a DYNAMIC site. Ours is so primitive. Your templates are alive and varied. No wonder your books are so professional looking. Your template artist will make anyone look like a pro.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/28/2019 3:57:55 PM(UTC-4)

Source App: WhatsApp

Body:

So glad you like it!!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/29/2019 12:25:40 PM(UTC-4)

Source App: WhatsApp

Body:

I concur. Site is fantastic. Our schools will think they've gone to yearbook heaven with so many creative options that are easy to implement.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 7:50:37 AM(UTC-4)

Source App: WhatsApp

Body:

Walsworth feels you should resign today. Will you please send me a copy of what you will send so I can review prior.

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/30/2019 8:12:30 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments72\e77c8356-7dd5-46e7-86c0-5275ac4171b2.jpg

Body:

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/30/2019 8:14:16 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments72\ada299ef-0314-4369-b2af-b177e6270cb8.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 8:51:12 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments72\98c766a3-ad4a-4d15-9e09-3de1a8549e2d.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 8:53:40 AM(UTC-4)

Source App: WhatsApp

Body:

Hi Susie, I'll change the date on this letter. I'm off today and tomorrow for holy days but would like to resign as soon as I return to work on Wednesday morning. I won't have much contact with schools prior to that unless emergency were to arise.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 9:16:50 AM(UTC-4)

Source App: WhatsApp

Body:

I would take out the word regret here.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/30/2019 9:17:42 AM(UTC-4)
Source App: WhatsApp
Body:
Wednesday works.

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/30/2019 9:18:55 AM(UTC-4)
Source App: WhatsApp
Body:
I am texting to see if CRAIG is in the office today

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 9:25:35 AM(UTC-4)
Source App: WhatsApp
Body:
Ok Thank you Susie

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 9:25:55 AM(UTC-4)
Source App: WhatsApp
Body:
I'll send you my revised letter tomorrow night

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/30/2019 9:26:04 AM(UTC-4)
Source App: WhatsApp
Body:
Great

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 1:41:40 PM(UTC-4)
Source App: WhatsApp
Body:
Got my first counter offer from Craig, not answering til Wednesday

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 1:41:56 PM(UTC-4)
Source App: WhatsApp
Body:
Debbie - I am so sorry to bother you on the Holiday!....
I received Risa's letter of resignation today..... I am hoping you are not
considering the same...
I know how difficult it's been for us all on the lead up of this transition... if
you are interested in helping me lead us through this, I could transition many of
Risa's accounts and commission to you as support and opportunity...
I would hate to lose you as well.... it represents over six figures of growth to you

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 1:43:51 PM(UTC-4)

Source App: WhatsApp

Body:

Well we knew that was coming. Wait until Wednesday. We want you to be able to call and talk frankly to as many people as possible on Wednesday prior to sending the email and talking with Craig.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/3/2019 10:11:54 AM(UTC-4)

Source App: WhatsApp

Body:

See you at noon at Hamden Townhouse Restaurant
2260 Whitney Ave
Hamden, CT 06518

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/3/2019 10:13:07 AM(UTC-4)

Source App: WhatsApp

Body:

Great

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/3/2019 11:43:20 AM(UTC-4)

Source App: WhatsApp

Body:

My ETA is 1210. Sorry for running behind schedule.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/3/2019 11:45:16 AM(UTC-4)

Source App: WhatsApp

Body:

No problem

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 10/3/2019 11:47:17 AM(UTC-4)

Source App: WhatsApp

Body:

See you then

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/3/2019 12:00:36 PM(UTC-4)

Source App: WhatsApp

Body:

I'm going to call Greg at Griswold at 12:15 so I'll probably just sit in my car until I'm done with that call.

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 10/3/2019 12:01:07 PM(UTC-4)

Source App: WhatsApp

Body:

Ok

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/3/2019 12:01:15 PM(UTC-4)
Source App: WhatsApp
Body:
Great!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/3/2019 12:51:50 PM(UTC-4)
Source App: WhatsApp
Body:
Oct. 16, 2:30pm
Cromwell hs

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 10/3/2019 4:20:33 PM(UTC-4)
Source App: WhatsApp
Body:
Oct 15 at 2:00. Derby HS -

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/3/2019 5:09:35 PM(UTC-4)
Source App: WhatsApp
Body:
Call Xaverian brothers for appt w Dr. Conca. Anne Merritt filled me in on their emails today and I'll fill you in Ris

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/3/2019 5:12:04 PM(UTC-4)
Source App: WhatsApp
Body:
Maybe we should make a master schedule on paper with all these appointments

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/3/2019 6:46:12 PM(UTC-4)
Source App: WhatsApp
Body:
I can make an editable Google doc if that works?

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/3/2019 7:12:55 PM(UTC-4)
Source App: WhatsApp
Body:
I'm trying to keep our stuff offline if possible. To protect everyone. I'd love that and it would be the best way to do it but I think we have to be archaic with this for a while to see if they are going to come after our computers, etc

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/3/2019 8:22:15 PM(UTC-4)

Source App: WhatsApp

Body:

Of course! Thank you for keeping us on the straight and narrow

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 9:06:35 AM(UTC-4)

Source App: WhatsApp

Body:

Blue hills Reg tech appt Tues 10/15, 2:30pm. Thinking of returning to Jostens after 5 yrs w me but excited about Walsworth

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/4/2019 2:53:17 PM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments72\ed43da8b-d522-4c12-bd9c-0c50c1bf74d9.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 2:54:09 PM(UTC-4)

Source App: WhatsApp

Body:

Great!! Thanks

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 10/4/2019 2:57:05 PM(UTC-4)

Source App: WhatsApp

Body:

Thanks from me too

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/4/2019 4:41:31 PM(UTC-4)

Source App: WhatsApp

Body:

Not great news. Greg just called from Griswold. They went with Jostens for the familiarity factor. He knows what to expect and since it's already October they felt that was important. Only signed a one year and said he's totally open to us competing for 2021. He'll begging the search for a company once he's done with the book. ☹

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 10/4/2019 4:44:00 PM(UTC-4)

Source App: WhatsApp

Body:

Too bad about that. Just got off with Wendy. She told principal that Tim said in 2 weeks the site would be finished and it's been one week.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 4:44:13 PM(UTC-4)

Source App: WhatsApp

Body:

Not surprised. Erica Metavier is a good rep.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 4:45:49 PM(UTC-4)

Source App: WhatsApp

Body:

Greg's calling me now...

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/4/2019 4:47:33 PM(UTC-4)

Source App: WhatsApp

Body:

Jeff Bell said the lawyers are talking about how to handle the request about the phones. He thinks we won't comply since they're yours. Don't delete anything since they can recover things and that's the first thing they look for. About the computer he said we should probably just return it without deleting anything.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/4/2019 4:48:05 PM(UTC-4)

Source App: WhatsApp

Body:

So will the principal wait another week for her and then leave if it's not fixed?

Exhibit 4

Start Time: 9/13/2019 4:23:31 PM(UTC-4)
Last Activity: 10/4/2019 3:29:47 PM(UTC-4)
Participants: 16312199531@s.whatsapp.net Susie Gillam, 18609770048@s.whatsapp.net
Debbie Cohen

From: System Message System Message
Timestamp: 9/13/2019 4:23:31 PM(UTC-4)
Source App: WhatsApp

Body:
Messages to this chat and calls are now secured with end-to-end encryption. Tap for more info.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/13/2019 4:23:31 PM(UTC-4)
Source App: WhatsApp

Attachments:
#1: chats\WhatsApp\attachments117\d108e3b4-8d94-4f11-a9c4-414a277c4483.jpg
Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/13/2019 4:24:25 PM(UTC-4)
Source App: WhatsApp

Body:
Sounds great! I'll share this info. Thank you and have a nice weekend.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/13/2019 4:28:54 PM(UTC-4)
Source App: WhatsApp

Body:
Same to you!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/16/2019 1:47:56 PM(UTC-4)
Source App: WhatsApp

Body:
Hi and happy Monday. I just got an email from an unrenewed school that usually renews on a multi year in September. Adviser wants to set up meeting. What do you suggest?

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/16/2019 2:24:13 PM(UTC-4)
Source App: WhatsApp

Body:
Do you trust the adviser?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/16/2019 2:25:45 PM(UTC-4)
Source App: WhatsApp

Body:
Yes. No one from Lifetouch has anything to do with this school.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/16/2019 2:59:53 PM(UTC-4)
Source App: WhatsApp
Body:
Where is the school?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/16/2019 3:03:23 PM(UTC-4)
Source App: WhatsApp
Body:
West Hartford, CT. Right near my house. It's New England Jewish Academy, Formerly Hebrew High School Of New England. Maybe with its new name this year I could say Ive never worked with the school? Doubtful

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/16/2019 3:10:11 PM(UTC-4)
Source App: WhatsApp
Body:
Doubtful. I'm wondering if you suggest to her that she meet and sign with a Walsworth rep so she can get started for 2020 with us.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/16/2019 3:10:57 PM(UTC-4)
Source App: WhatsApp
Body:
I'll call her and follow back with you. Thanks, Susie

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/16/2019 3:13:47 PM(UTC-4)
Source App: WhatsApp
Body:
I can have one of us go in there ASAP.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/16/2019 3:39:55 PM(UTC-4)
Source App: WhatsApp
Body:
Make sure to ask her to keep it confidential because you want to have the chance to have the same conversation with all your advisers like you're having with her. And that word travels fast in this small yearbook community and it could adversely affect you if it got out

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/16/2019 3:41:00 PM(UTC-4)
Source App: WhatsApp
Body:
Will do. Thanks.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/16/2019 7:15:12 PM(UTC-4)

Source App: WhatsApp

Body:

On second thought, I'll set an appt for week of 10/14 and then someone from Walsworth can go in my place. Principal's wife is the former adviser and I don't trust her, should she get wind of what's to come. Sound good?

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/16/2019 7:16:00 PM(UTC-4)

Source App: WhatsApp

Body:

That's fine by me. Let's be safe. I'd hate to have to give up an easy one to them because someone let the cat out of the bag

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/16/2019 7:16:23 PM(UTC-4)

Source App: WhatsApp

Body:

Great. Thank you

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/17/2019 9:12:29 AM(UTC-4)

Source App: WhatsApp

Body:

Ledyard HS is coming back to Walsworth for 2021!

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/17/2019 10:45:47 AM(UTC-4)

Source App: WhatsApp

Body:

Hallelujah!!!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/17/2019 10:52:48 AM(UTC-4)

Source App: WhatsApp

Body:

👍

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/18/2019 9:40:00 AM(UTC-4)

Source App: WhatsApp

Body:

Easy Granby HS is ready to sign! I won't keep messaging you but I'm so excited!

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/18/2019 12:10:26 PM(UTC-4)

Source App: WhatsApp

Body:

Please keep messaging. That's so fun!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/18/2019 12:46:43 PM(UTC-4)
Source App: WhatsApp
Body:

Ok then! Tolland HS is in for 2021!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/18/2019 12:50:35 PM(UTC-4)
Source App: WhatsApp
Body:

Telling Tolland adviser was a lot as she was my first school! Thanks to you, Jeff and Jim for walking me through these scenarios so I could be prepared.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/18/2019 1:04:59 PM(UTC-4)
Source App: WhatsApp
Body:

That's great!! We'll do more role playing on the 26th too

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/18/2019 1:24:27 PM(UTC-4)
Source App: WhatsApp
Body:

👍

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/19/2019 9:21:11 AM(UTC-4)
Source App: WhatsApp
Body:

Good morning, Susie. Will there be any signing incentives for schools to sign early for 2021 or 2022? Thanks for letting me know.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/19/2019 9:23:09 AM(UTC-4)
Source App: WhatsApp
Body:

I'm just going into Westford academy and a few talking points never hurt!

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/19/2019 9:34:15 AM(UTC-4)
Source App: WhatsApp
Body:

We can come up with any creative incentives you'd like! Do you want to talk today to come up with some ideas?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/19/2019 10:31:37 AM(UTC-4)
Source App: WhatsApp
Body:

We can chat when we're together. Westford academy is very interested and will gladly

meet w Alex. since he's been trying to get a meeting his name is familiar there. I'll detail all of this in the prioritization for next week. Thank you

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/19/2019 11:17:02 AM(UTC-4)
Source App: WhatsApp
Body:

Perfect!! Things are heating up!

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/19/2019 5:11:17 PM(UTC-4)
Source App: WhatsApp
Body:

I've got a couple of questions that came up in my discussion with Jeff Bell today. Will most your schools likely be in session on Monday, October 14th Columbus Day?

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/19/2019 5:11:38 PM(UTC-4)
Source App: WhatsApp
Body:

When you send your letter of resignation, who will you address it to?

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/19/2019 5:12:47 PM(UTC-4)
Source App: WhatsApp
Body:

We looked closer at your employment contract and it says you or the company can part ways for any reason and with or without notice. Do you think we should keep our chances higher by not providing 2 weeks notice? You are not bound to provide any notice.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/19/2019 5:13:06 PM(UTC-4)
Source App: WhatsApp
Body:

Were you considering going to JEA in November in DC?

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/19/2019 5:14:19 PM(UTC-4)
Source App: WhatsApp
Body:

We are thinking of doing a two week long blitz of your territories and maybe the second week we'd fly in a tech person who can train you guys on our internal platforms.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/19/2019 5:15:11 PM(UTC-4)
Source App: WhatsApp
Body:

Either that for training or maybe the week of Thanksgiving- Monday- Wednesday?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/19/2019 5:21:37 PM(UTC-4)

Source App: WhatsApp

Body:

Hi and thanks for messages. Just finishing a call and will respond shortly.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/19/2019 5:22:03 PM(UTC-4)

Source App: WhatsApp

Body:

Thank you.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/19/2019 5:55:56 PM(UTC-4)

Source App: WhatsApp

Body:

Sorry for delay. May I call you on what's app? Too late to connect now? Ty

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/19/2019 6:14:42 PM(UTC-4)

Source App: WhatsApp

Body:

Sure. Call me anytime.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/20/2019 11:42:09 AM(UTC-4)

Source App: WhatsApp

Body:

Happy Friday! I promise I'm not typically this high maintenance, but want to stay in touch. Many of the advisers with whom I speak have never heard of Walsworth, which is not an issue, but I'd like to have some local sample books on hand when possible. Forgive me if I'm jumping the gun! Agawam High School is likely for 2022, Gilbert high school and middle school probably coming over for 2021.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/20/2019 11:42:52 AM(UTC-4)

Source App: WhatsApp

Body:

I will bring loads with me for 9/26. Great idea!

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/20/2019 11:43:27 AM(UTC-4)

Source App: WhatsApp

Body:

Yay for those three schools!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/20/2019 11:45:30 AM(UTC-4)

Source App: WhatsApp

Body:

Super! Thanks for helping me build my toolbox

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/20/2019 11:55:54 AM(UTC-4)

Source App: WhatsApp

Body:

You'll also get a new rep toolkit once you're officially on board which will likely come with WAAAAYYY too many sample books for them.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/20/2019 12:00:30 PM(UTC-4)

Source App: WhatsApp

Body:

Sounds exciting! Thanks

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/23/2019 9:38:57 AM(UTC-4)

Source App: WhatsApp

Body:

Good morning Susie, might you have a copy of the email that Alex sent to his Lifetouch customers prior to resigning? I want to have a draft ready just in case. Thanks and have a great Monday

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/23/2019 11:10:47 AM(UTC-4)

Source App: WhatsApp

Body:

Yes. I'll get it for you.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/23/2019 9:34:15 PM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments117\ba2eb499-aa27-4a54-9ff1-76b5119d36d6.jpg

Body:

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/23/2019 9:34:32 PM(UTC-4)

Source App: WhatsApp

Body:

Here's Alex's letter.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/23/2019 9:34:55 PM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments117\e7baa902-75dd-4bd0-9a43-882a4d437e59.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/23/2019 9:40:51 PM(UTC-4)

Source App: WhatsApp

Body:

Great. Thank you. I'll share these and create my own draft. Would you like to see it?

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/23/2019 9:41:27 PM(UTC-4)

Source App: WhatsApp

Body:

I would. Thank you.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/23/2019 9:42:00 PM(UTC-4)

Source App: WhatsApp

Body:

Thanks. Will send it Tuesday or Wednesday

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/24/2019 6:50:33 AM(UTC-4)

Source App: WhatsApp

Body:

In hindsight, I would def reword this to make it more about them and how great wpc is/works with their schools. Also more emphasis on connecting with them when I return.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/24/2019 6:50:46 AM(UTC-4)

Source App: WhatsApp

Body:

The above note is from Alex.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/24/2019 6:56:53 AM(UTC-4)

Source App: WhatsApp

Body:

Great, thanks for sharing. Alex's hindsight is extremely valuable. Have a great day!

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/24/2019 7:09:02 AM(UTC-4)

Source App: WhatsApp

Body:

It is a good idea to say that you had become less assured that they could print the type of books you service. Something to that effect

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/24/2019 7:10:23 AM(UTC-4)

Source App: WhatsApp

Body:

Definitely. Plus service and delivery. Between those three points, about 90% of my schools will be able to relate to issues they have had in recent years

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/24/2019 7:28:26 AM(UTC-4)

Source App: WhatsApp

Body:

That needs to be stated to them so they understand your reasoning

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/24/2019 7:30:39 AM(UTC-4)

Source App: WhatsApp

Body:

Many of my advisers have expressed their sympathy to me based on how Lifetouch has limited my ability to service and deliver. They know that my business is so important to me and I take very seriously the privilege of working with my schools

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/24/2019 7:33:14 AM(UTC-4)

Source App: WhatsApp

Body:

That makes perfect sense

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/24/2019 9:18:31 PM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments117\16488462-a967-42c2-9411-c1858c3a3a85.jpg

Body:

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/24/2019 11:09:05 PM(UTC-4)

Source App: WhatsApp

Body:

This is good. I'll read it through some more and we'll finalize on Thursday.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/24/2019 11:10:35 PM(UTC-4)

Source App: WhatsApp

Body:

Great. Thanks, Susie. I promise to be LOW MAINTENANCE once I'm up and running. My SOP is to never come to you with a concern where I don't have a potential solution in place! Have a good night.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/24/2019 11:18:50 PM(UTC-4)

Source App: WhatsApp

Body:

Haha. Hearing from you makes me feel better so I'd rather hear more than less!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 9:06:29 AM(UTC-4)

Source App: WhatsApp

Body:

Heads up: wheels are falling off at Lifetouch. Site is virtually inoperable and when it does work it's only K-8 appropriate. Students are dropping yb class because they can't do anything. Great opportunity to steal some business that's considered under contract. I♥encryption

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 9:20:20 AM(UTC-4)

Source App: WhatsApp

Body:

Great intel - I'll pass it on!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 11:20:17 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments117\f19408e7-d687-4cb3-86f4-f379d669b925.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 11:22:26 AM(UTC-4)

Source App: WhatsApp

Body:

Phone at school is best but his email is gschoen@griswoldpublicschools.org. He's free 12:15-1pm today in case you or anyone have time.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 12:05:17 PM(UTC-4)

Source App: WhatsApp

Body:

I'll try to call him once I leave this school.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 12:05:28 PM(UTC-4)

Source App: WhatsApp

Body:

I can set an appointment with him for Friday.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 12:26:05 PM(UTC-4)

Source App: WhatsApp

Body:

I'm meeting with Greg on Friday at 12:20

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 1:26:46 PM(UTC-4)

Source App: WhatsApp

Body:

Fantastic. Thank you. We'll chat Thursday in detail. Waltham HS also ready for visit soon. She's initiating breaking of contract this week. She specifically wants Risa as rep but will meet w anyone to get set up

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 2:19:58 PM(UTC-4)

Source App: WhatsApp

Body:

Sounds great!!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 2:21:09 PM(UTC-4)

Source App: WhatsApp

Body:

Pope Francis really wanted to get date on calendar so tentatively set 10/23, 12:30pm w YBA and administrator. Can change if necessary

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 2:24:02 PM(UTC-4)

Source App: WhatsApp

Body:

Fantastic. If you can keep setting appointments for us that is wonderful

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 2:25:37 PM(UTC-4)

Source App: WhatsApp

Body:



From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 4:18:32 PM(UTC-4)

Source App: WhatsApp

Body:

Might you be able to stop at Tolland High School tomorrow on the way to EO Smith? It's just a few miles away and advisor is prepped

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 4:20:52 PM(UTC-4)

Source App: WhatsApp

Body:

Of course- do you want to set up a time for us to meet?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 4:27:31 PM(UTC-4)

Source App: WhatsApp

Body:

Yes, I'll try. What time do you think we are all wrapped up in Wallingford? Not rushing you, just want to be time conscious

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 4:55:10 PM(UTC-4)

Source App: WhatsApp

Body:

Probably all morning together. Then I am seeing one of Risa's schools at 3 tomorrow-
E O Smith

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/25/2019 4:55:26 PM(UTC-4)

Source App: WhatsApp

Body:

If we need to leave for a meeting with a school we'll do that!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 7:17:37 PM(UTC-4)

Source App: WhatsApp

Body:

Sounds great and exciting!!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 4:42:58 PM(UTC-4)

Source App: WhatsApp

Body:

Thank you for a great meeting today. I couldn't be more excited. What happened at Tolland?

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/27/2019 8:41:59 AM(UTC-4)

Source App: WhatsApp

Body:

Neither Sue nor Jessica were able to meet but Sue did tell the secretary to tell me that she can meet next week so I will email her to set that up. I'll move things around to accomplish this.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/27/2019 8:54:02 AM(UTC-4)

Source App: WhatsApp

Body:

Super thanks. I've been emailing with Sue and she's excited. I'll be working with students at Tolland next Thursday 10:30-12 FYI

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/27/2019 8:56:20 AM(UTC-4)

Source App: WhatsApp

Body:

Could you pls contact Waltham HS, Jillian Sorin? She's eager to meet. Could probably

get her for 2020. Thank you jilliansorin@walthampublicschools.org
(781) 314-5440

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 9:17:44 AM(UTC-4)
Source App: WhatsApp
Body:
Yes ma'am

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 11:24:13 AM(UTC-4)
Source App: WhatsApp
Body:
I spoke to Jillian briefly. She will call me back when she's done teaching.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 11:40:45 AM(UTC-4)
Source App: WhatsApp
Body:
Perfect. Just leaving Brown University. Yba Isaac Albanese Will use his opt out option. Would work with Kevin until I come back as he met Kevin last year. I didn't go into detail about rep. Isaac could be contacted next week as he's checking w his boss re contract process. Thank you

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 11:42:35 AM(UTC-4)
Source App: WhatsApp
Body:
Thank you. I will contact Isaac next week.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 1:47:27 PM(UTC-4)
Source App: WhatsApp
Attachments:
#1: chats\WhatsApp\attachments117\5b402c98-fc4e-46c5-a193-92c55cebb24e.opus
Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 1:49:58 PM(UTC-4)
Source App: WhatsApp
Body:
Fantastic! Thank you both

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 3:42:47 PM(UTC-4)
Source App: WhatsApp
Body:
Pls put Westford Academy on tier 1 for visit soon. Gina's open to breaking contract for 2020 book. I'm due to circle back w her on Wednesday

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 4:03:25 PM(UTC-4)
Source App: WhatsApp
Body:
Great!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 4:50:35 PM(UTC-4)
Source App: WhatsApp
Body:
New England Jewish Academy is a yes! Just bumped into principal at the deli!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 4:50:48 PM(UTC-4)
Source App: WhatsApp
Body:
Mid Oct meeting will be good there

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 5:14:19 PM(UTC-4)
Source App: WhatsApp
Body:
Awesome!!

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 5:14:25 PM(UTC-4)
Source App: WhatsApp
Body:
What did you order??

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 5:15:38 PM(UTC-4)
Source App: WhatsApp
Body:
Haha! Thank you for all you've done for me this week. Safe travels and a great weekend.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 5:19:06 PM(UTC-4)
Source App: WhatsApp
Body:
Fyi Monday and Tuesday I'm not in the field but will check messages in the evenings.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 5:53:25 PM(UTC-4)
Source App: WhatsApp
Body:
Enjoy the holiday! You deserve it!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 5:55:05 PM(UTC-4)
Source App: WhatsApp
Body:

Thank you. Just got a call from a buddy/Lifetouch area sales manager asking if I'm going to Walsworth. Tim Rosa, photo sales manager in RI, is said to have called Sarah Kodadek to tell her he heard it from some unknown source. I didn't take the bait

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 5:57:02 PM(UTC-4)
Source App: WhatsApp
Body:

Sounds the secret is out. I think we ought to move the resignation up. We were thinking Monday but with you out of the field- maybe we should do Wednesday. Jim and I will call Jeff back now.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 5:57:10 PM(UTC-4)
Source App: WhatsApp
Body:
Sounds Like*

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 5:57:33 PM(UTC-4)
Source App: WhatsApp
Body:

Ok thanks for staying in touch

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 6:23:40 PM(UTC-4)
Source App: WhatsApp
Body:

Did you speak to anyone? Did you tell the manager you weren't leaving?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 6:25:07 PM(UTC-4)
Source App: WhatsApp
Body:

Didn't even address it with him. It came as part of a larger conversation, mostly about Lindsay Fulton in discussion with Walsworth. I steered clear of any comment

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 6:25:58 PM(UTC-4)
Source App: WhatsApp
Body:
Good job

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/27/2019 6:26:11 PM(UTC-4)

Source App: WhatsApp

Body:

We're not talking to Lindsey Fulton

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/27/2019 6:26:40 PM(UTC-4)

Source App: WhatsApp

Body:

They're kind of afraid of me so why not work it! Haha. Glad to hear that about Lindsay.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/27/2019 6:27:41 PM(UTC-4)

Source App: WhatsApp

Body:

"Walk softly and carry a big stick/book of biz!"

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/27/2019 6:29:07 PM(UTC-4)

Source App: WhatsApp

Body:

Who is she?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/27/2019 6:29:52 PM(UTC-4)

Source App: WhatsApp

Body:

A newer secondary yb rep in Southeastern Michigan.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 12:34:58 PM(UTC-4)

Source App: WhatsApp

Body:

Don't answer your phone. I'm sure they'll be calling you like crazy.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 12:59:08 PM(UTC-4)

Source App: WhatsApp

Body:

No problem! Will let you know if they do call

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 1:09:53 PM(UTC-4)

Source App: WhatsApp

Body:

Sorry to bother you and don't answer this on your holiday but just wanted to leave this for you while it was fresh in my mind. Stopped at Westford Academy and South Lancaster Academy. Didn't see anyone but left notes. New adviser at Saint Peter Marian. Will have to go through Bill Driscoll and Michael Clark for decision. Their contract is up for 2020, right?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 1:11:27 PM(UTC-4)
Source App: WhatsApp

Body:

St. Peter Marian - old adviser will still be involved. They're out of contract now-2019 was their last year. Fall delivery. Bill will probably go with us but outgoing adviser still on board to assist this year and she's my friend. Gemma Goranson. Librarian. Try her any time

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/30/2019 1:18:46 PM(UTC-4)
Source App: WhatsApp

Body:

We tried to see Gemma first. They said she dosing registrar duties and not available.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/30/2019 1:18:55 PM(UTC-4)
Source App: WhatsApp

Body:

Doing*

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 1:41:08 PM(UTC-4)
Source App: WhatsApp

Body:

Ok no problem. Bill and Michael are allies

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/30/2019 1:41:49 PM(UTC-4)
Source App: WhatsApp

Body:

Alex and I left behind materials. Plus we me Timothy St. John who is the new AP and he worked with Kevin at Clark Univ

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 9/30/2019 2:26:31 PM(UTC-4)
Source App: WhatsApp

Body:

Would you want your email to be Debbie.cohen@ or Debra.cohen@?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 6:16:16 PM(UTC-4)
Source App: WhatsApp

Body:

Debbie.Cohen. Thank you

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 7:33:07 PM(UTC-4)

Source App: WhatsApp

Body:

I have an appt at Griswold HS on Wednesday. Thinking I should cancel? Thanks for advising me

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 8:15:46 PM(UTC-4)

Source App: WhatsApp

Body:

You may be able to go in there Wednesday if you haven't already given notice. I'd go to all your appointments and call people all prior to letting them know so as to maximize the calls you can make and emails you can answer.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 8:51:41 PM(UTC-4)

Source App: WhatsApp

Body:

Will do. Pls let me know if you hear back from any of my schools in the meantime. Didn't you leave a contract w Greg at Griswold?

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 8:52:44 PM(UTC-4)

Source App: WhatsApp

Body:

I left a contract there. I haven't heard anything back.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 8:53:24 PM(UTC-4)

Source App: WhatsApp

Body:

Ok thanks

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 9:15:09 PM(UTC-4)

Source App: WhatsApp

Body:

University of Hartford EIC wants to start 2020 book. 2019 was their first book with me and it delivers 3rd week in October. I'm thinking to hold off meeting until that book arrives and they break contract, then send Risa in. Am I thinking along the right lines? Let me know if I should proceed otherwise. Looking forward to actually speaking on Wednesday!

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 9:16:15 PM(UTC-4)

Source App: WhatsApp

Body:

Tell her to work up her ladder, come up with theme and cover, get pics and then we can start work on the book.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 9/30/2019 9:16:33 PM(UTC-4)

Source App: WhatsApp

Body:

You can chat with her about theme development in the meantime.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 9:17:03 PM(UTC-4)

Source App: WhatsApp

Body:

Perfect. Thx

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/1/2019 8:19:32 AM(UTC-4)

Source App: WhatsApp

Body:

Sue at Tolland replied to my confirmation email that she has another meeting today and can I meet next week. I said I was in a conference next week in Florida but I could take her out after her meeting for dinner or snacks. If that doesn't work we can send Risa there next week I guess.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/1/2019 8:24:48 AM(UTC-4)

Source App: WhatsApp

Body:

I doubt she'll want to go out- that's just Sue. She's wonderful but not social outside of school. She knows Risa so hopefully that'll work. I don't want to give Tim time to poison her. Thanks for the update. Have a great day

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/1/2019 8:34:52 AM(UTC-4)

Source App: WhatsApp

Body:

She declined the offer so I asked her to meet on Thursday morning or I can have "someone else" come in to meet her next week.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/1/2019 8:35:32 AM(UTC-4)

Source App: WhatsApp

Body:

Perfect. Thank you

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/1/2019 9:14:21 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments117\bb2359b7-575a-4ab5-81a6-342bf6bc6241.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/1/2019 9:44:48 AM(UTC-4)

Source App: WhatsApp

Body:

Yes I'd say hold off. She's a relationship person and I think I gave her your name.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/1/2019 9:48:28 AM(UTC-4)

Source App: WhatsApp

Body:

Makes sense.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/1/2019 5:00:24 PM(UTC-4)

Source App: WhatsApp

Body:

I thought I would let you know that we got our first ink today back from Cheshire Academy and so I entered it in the system. The Band-Aid has been ripped off - we've gotten the first contract and now they should just start flooding in so yay for everyone

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/1/2019 6:09:43 PM(UTC-4)

Source App: WhatsApp

Body:

Hallelujah! Let's grow this quickly!!! Thanks for sharing the good news.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/1/2019 10:16:09 PM(UTC-4)

Source App: WhatsApp

Body:

Sorry to message you so late. I'm meeting with Craig 1:30pm tomorrow. Is Thursday now my start date?

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/1/2019 10:20:02 PM(UTC-4)

Source App: WhatsApp

Body:

Yes

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/1/2019 10:20:34 PM(UTC-4)

Source App: WhatsApp

Body:



From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 9:24:27 AM(UTC-4)

Source App: WhatsApp

Body:

Just spent half an hour w principal at Hall High. Dan Zittoun is a great guy and a

friend. Tier 1.5- may break contract for 2021

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/2/2019 9:33:21 AM(UTC-4)

Source App: WhatsApp

Body:

Super! How do we proceed?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 9:53:00 AM(UTC-4)

Source App: WhatsApp

Body:

I'd start by reaching out to advisor Matt West in a couple of weeks to see how he's doing on this site. Which will be abominable. Plus I typically make at least half of this book for them. That should lead to a meeting with Matt and Dan. New co-advisor Julie may opt to join as well; she just hugged me in the office!

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/2/2019 9:55:52 AM(UTC-4)

Source App: WhatsApp

Body:

Will d

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/2/2019 9:55:53 AM(UTC-4)

Source App: WhatsApp

Body:

Do

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 12:44:58 PM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments117\743774a4-207a-40ce-900a-76823ba454f7.opus

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 12:46:38 PM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments117\2e1d135a-0a81-4b71-92c6-c19b356fc934.opus

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 1:01:52 PM(UTC-4)

Source App: WhatsApp

Body:

Scituate HS In Rhode Island is up for grabs for their 2020 book. I pitched them, but

advisor transferred to a different school and everything got delayed. A little birdie just told me today to contact the middle school yearbook adviser. I'll send contact information soon but would also reach out to Principal Mike Hassel

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/2/2019 1:03:14 PM(UTC-4)
Source App: WhatsApp
Body:
401-241-2357 Sharon Terciera cell
Ms adviser

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/2/2019 2:45:23 PM(UTC-4)
Source App: WhatsApp
Body:
I'll offer a free deboss for cover for Greg

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/2/2019 2:45:55 PM(UTC-4)
Source App: WhatsApp
Body:
I'm with other reps so I don't want to discuss in front of them but I will call these two schools

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/2/2019 2:46:00 PM(UTC-4)
Source App: WhatsApp
Body:
Great Thank you

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/2/2019 2:46:15 PM(UTC-4)
Source App: WhatsApp
Body:
How did it go today?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/2/2019 5:38:45 PM(UTC-4)
Source App: WhatsApp
Body:

It's done. Not joyful but done. After I declined a 100% raise, 3 levels of managers called with an "open checkbook." So glad to have the Walsworth team behind me so I can grow quickly!

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/2/2019 5:40:21 PM(UTC-4)
Source App: WhatsApp
Body:
Thank you for putting your confidence in us. This is the place for you!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 5:42:44 PM(UTC-4)

Source App: WhatsApp

Body:

I'm very glad I went to CSPA and met you. Good times and great business ahead! Thank you, Susie.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 5:50:44 PM(UTC-4)

Source App: WhatsApp

Body:

Quick question: can I reply to the many texts I'm getting from advisers?

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/2/2019 7:06:27 PM(UTC-4)

Source App: WhatsApp

Body:

Yes you may.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 7:07:26 PM(UTC-4)

Source App: WhatsApp

Body:



From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/2/2019 7:15:02 PM(UTC-4)

Source App: WhatsApp

Body:

You don't work for us until tomorrow.

From: 16312199531@s.whatsapp.net Susie Gillam

Timestamp: 10/2/2019 7:15:04 PM(UTC-4)

Source App: WhatsApp

Body:



From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 9:16:55 PM(UTC-4)

Source App: WhatsApp

Body:

Just had a long call w University of Hartford EIC. I had two service calls scheduled in the next two weeks. we meet in the evenings in their student union. Am I ok to keep them? They're 200% signing w us. It's in my neighborhood and I might just be stopping by for coffee 😊?!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 9:23:39 PM(UTC-4)

Source App: WhatsApp

Body:

A local volunteer to help w ladder, cover, theme etc

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/3/2019 8:09:33 AM(UTC-4)
Source App: WhatsApp
Body:

Do you have a minute to talk?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/3/2019 9:20:24 AM(UTC-4)
Source App: WhatsApp
Body:

Sorry I'm just seeing this. I've been in the garage purging my old sample books, making room for better ones! Can you talk now?

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/3/2019 9:26:56 AM(UTC-4)
Source App: WhatsApp
Body:

Yes.

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/3/2019 9:29:31 AM(UTC-4)
Source App: WhatsApp
Body:

Kit department stuff should arrive tomorrow

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/3/2019 9:29:31 AM(UTC-4)
Source App: WhatsApp
Body:

You should receive revised offer letters/contracts with the new start date today

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/3/2019 9:35:51 AM(UTC-4)
Source App: WhatsApp
Body:

Wendy.swift@cheshireacademy.org
Nicole.beaudwin@cheshireacademy.org

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/3/2019 1:57:57 PM(UTC-4)
Source App: WhatsApp
Body:

Scituate HS In Rhode Island is up for grabs for their 2020 book. I pitched them, but advisor transferred to a different school and everything got delayed. A little birdie just told me today to contact the middle school yearbook adviser. I'll send contact information soon but would also reach out to Principal Mike Hassel

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/3/2019 1:58:39 PM(UTC-4)
Source App: WhatsApp
Body:
401-241-2357 Sharon Terciera cell
Ms adviser

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/4/2019 1:15:59 PM(UTC-4)
Source App: WhatsApp
Body:
Do you have a minute for a quick call?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/4/2019 3:07:25 PM(UTC-4)
Source App: WhatsApp
Body:
Sarah Kodadek just called me trying to get details on the Brown book that I was unable to finish due to Lifetouch tech problems. It's an InDesign book and students are now having to remake 150 pages because they were given 7 trim specs on a 9 trim book by Lifetouch customer care. Would be great to see adviser week of 10/14

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/4/2019 3:21:18 PM(UTC-4)
Source App: WhatsApp
Body:
Definitely

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/4/2019 3:24:15 PM(UTC-4)
Source App: WhatsApp
Body:
That sounds like a mess

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/4/2019 3:25:08 PM(UTC-4)
Source App: WhatsApp
Body:
Let's call it a cluster. I warned adviser that they'd trash talk me

From: 16312199531@s.whatsapp.net Susie Gillam
Timestamp: 10/4/2019 3:29:47 PM(UTC-4)
Source App: WhatsApp
Body:
We'll get in there.

Exhibit 5

Start Time: 7/24/2019 4:49:35 PM(UTC-4)
Last Activity: 10/4/2019 1:31:34 PM(UTC-4)
Participants: 12033627202@s.whatsapp.net Risa Nitkin, 18609770048@s.whatsapp.net
Debbie Cohen

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 7/24/2019 4:49:35 PM(UTC-4)
Source App: WhatsApp
Body:

Just found out that nothing is working. They hope the launch of the website will be August 1 and that the enrollment process will be restored August 1st as well. Hope you're all having a wonderful experience. Love and miss you.

From: System Message System Message
Timestamp: 7/24/2019 4:49:35 PM(UTC-4)
Source App: WhatsApp
Body:

Messages to this chat and calls are now secured with end-to-end encryption. Tap for more info.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 7/24/2019 4:51:55 PM(UTC-4)
Source App: WhatsApp
Body:

Sounds like I picked a perfect time to go away. We're having a great trip. Really beautiful. Hang in there. Xo

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 7/24/2019 4:52:28 PM(UTC-4)
Source App: WhatsApp
Body:

Wonderful. I'm so glad

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 7/29/2019 1:34:13 PM(UTC-4)
Source App: WhatsApp
Body:

It's so good that you went away when you did. Again, nothing is working and little is being printed.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 7/29/2019 3:35:44 PM(UTC-4)
Source App: WhatsApp
Body:

Ugh. How's Winston?

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 7/29/2019 3:36:54 PM(UTC-4)
Source App: WhatsApp
Body:

He's still living and still asked. Is it hot there. It's in the 90s here

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 7/29/2019 3:37:16 PM(UTC-4)
Source App: WhatsApp
Body:
I meant still adled

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 7/29/2019 3:59:31 PM(UTC-4)
Source App: WhatsApp
Body:
Hope you're both keeping cool. Very hot here. Fantastic trip. All I'd hoped for and more. Miss you. Xo

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 7/29/2019 4:00:24 PM(UTC-4)
Source App: WhatsApp
Body:
You deserve it. You worked hard, Honey. Miss you too

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 8/1/2019 5:48:17 PM(UTC-4)
Source App: WhatsApp
Body:
We will need to talk very seriously when you're home. The site is still not available to reps although it was supposed to be TODAY. there was a webinar yesterday to show the new site but nothing is need and there were glitches even during the presentation but they tried to distract us. Talked to Steve Luke today and he's talked to Jackie and Jason. You did not hear this from me because I was told in confidence that Jason is looking for another opportunity. I will not do this to myself again. I hope that plans pan out and nothing is rescinded. Are you going to AUG 6 th meeting? Safe home, Deb

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/23/2019 9:50:31 PM(UTC-4)
Source App: WhatsApp
Body:
Hi

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/23/2019 9:50:41 PM(UTC-4)
Source App: WhatsApp
Body:
Hiii!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/23/2019 9:50:57 PM(UTC-4)
Source App: WhatsApp
Attachments:
#1: chats\WhatsApp\attachments169\69937fa6-47be-490e-8978-17b4822e88d0.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/23/2019 9:51:18 PM(UTC-4)
Source App: WhatsApp
Attachments:
#1: chats\WhatsApp\attachments169\af1c85cc-beb4-4258-989d-7d1962efb60f.jpg
Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/23/2019 9:52:02 PM(UTC-4)
Source App: WhatsApp
Body:
dcohen
Fall2020

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/24/2019 2:09:09 PM(UTC-4)
Source App: WhatsApp
Attachments:
#1: chats\WhatsApp\attachments169\e9c1a3de-471e-4068-ab71-550e77185dce.jpg
Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 5:31:44 PM(UTC-4)
Source App: WhatsApp
Body:
Let's take Tug to dinner the Sunday night we're in KC

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 5:40:36 PM(UTC-4)
Source App: WhatsApp
Attachments:
#1: chats\WhatsApp\attachments169\8601de53-a67e-49c8-9352-251b6ac1be33.jpg
Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/24/2019 6:02:21 PM(UTC-4)
Source App: WhatsApp
Attachments:
#1: chats\WhatsApp\attachments169\6970b7f7-9003-4241-9355-11b7a00c650e.jpg
Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/25/2019 8:25:14 AM(UTC-4)

Source App: WhatsApp

Body:

I've revised my letter. Pls share your thoughts. Xo

Dear Craig

It's with deep personal regret that I notify you of my resignation from Lifetouch effective 10/11/19. I've enjoyed growing the secondary yearbook business and truly anticipated spending the rest of my career with Lifetouch. Unfortunately, the transitions of the past 18 months have changed the focus of my position from sales to service at an organization that has disabled me from servicing my accounts and fulfilling what I sold them. My integrity and reputation are my calling card, so I no longer see Lifetouch as a fit for me.

You're a dynamic leader and I've truly enjoyed working with you. Sincere thanks for the opportunity of having been part of the RI team.

With appreciation,

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/25/2019 8:27:21 AM(UTC-4)

Source App: WhatsApp

Body:

Truly honest and respectful

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 9:07:58 AM(UTC-4)

Source App: WhatsApp

Body:

Heads up: wheels are falling off at Lifetouch. Site is virtually inoperable and when it does work it's only K-8 appropriate. Students are dropping yb class because they can't do anything. Great opportunity to steal some business that's considered under contract. I♥encryption

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 9:08:18 AM(UTC-4)

Source App: WhatsApp

Body:

I just sent note above to Susie. Maybe I do have an ax to grind

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/25/2019 9:08:30 AM(UTC-4)

Source App: WhatsApp

Body:

Good.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 12:04:41 PM(UTC-4)

Source App: WhatsApp

Body:

Jillian at Waltham May come over this year and would want you as her rep

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/25/2019 12:32:50 PM(UTC-4)

Source App: WhatsApp

Body:

Wonderful. Susies going to Cheshire Ac on Friday. E o Smith is talking to Susie as we speak. Wendy hates the site

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/25/2019 1:27:51 PM(UTC-4)

Source App: WhatsApp

Body:

Just messaged Susie-. Waltham HS also ready for visit soon. She's initiating breaking of contract this week. She specifically wants Risa as rep but will meet w anyone to get set up

From: System Message System Message

Timestamp: 9/26/2019 1:59:42 PM(UTC-4)

Source App: WhatsApp

Body:

Missed Voice Call

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 4:36:10 PM(UTC-4)

Source App: WhatsApp

Body:

Wendy loved the site and the people

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 4:36:45 PM(UTC-4)

Source App: WhatsApp

Body:

Ooh great. That was going to be my voicemail to you but I caught myself. Did she say anything about Tolland?

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 4:37:12 PM(UTC-4)

Source App: WhatsApp

Body:

No. I will ask her tomorrow

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 5:12:27 PM(UTC-4)

Source App: WhatsApp

Body:

Lynn Kirby will be my replacement

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:13:07 PM(UTC-4)

Source App: WhatsApp

Body:

She's HORRIBLE. NO CLASS they'll not like her

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 5:30:47 PM(UTC-4)

Source App: WhatsApp

Body:

I'm so angry That I have to wait

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:33:38 PM(UTC-4)

Source App: WhatsApp

Body:

I'm trying to get fired but no ones picking up on it.

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:39:28 PM(UTC-4)

Source App: WhatsApp

Body:

Are you still on?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 5:39:47 PM(UTC-4)

Source App: WhatsApp

Body:

Yes. Bravo to Steve

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:40:03 PM(UTC-4)

Source App: WhatsApp

Body:

What did he say?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 5:40:41 PM(UTC-4)

Source App: WhatsApp

Body:

Basically spare us the BS and give us the real story. He doesn't want to hear from cheerleaders just give us the real info

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:41:51 PM(UTC-4)

Source App: WhatsApp

Body:

Okay. CRIAG knows nothing about yearbook selling!

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:42:34 PM(UTC-4)

Source App: WhatsApp

Body:

We don't need to sell the site????

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:49:26 PM(UTC-4)

Source App: WhatsApp

Body:

And do you think he's taking me???

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:49:36 PM(UTC-4)

Source App: WhatsApp

Body:

To Yale

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 5:49:36 PM(UTC-4)

Source App: WhatsApp

Body:

Fucker

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 5:49:59 PM(UTC-4)

Source App: WhatsApp

Body:

Tho he's pissing me off less than the rest of them

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/26/2019 5:50:24 PM(UTC-4)

Source App: WhatsApp

Body:

I can't take it anymore I got off for good

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/26/2019 6:12:52 PM(UTC-4)

Source App: WhatsApp

Body:

Don't forget to listen to Susie's message on what's app.

From: System Message System Message

Timestamp: 9/27/2019 12:37:03 PM(UTC-4)

Source App: WhatsApp

Body:

Missed Voice Call

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/27/2019 12:37:40 PM(UTC-4)

Source App: WhatsApp

Body:

Call me please

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 6:59:44 PM(UTC-4)
Source App: WhatsApp
Body:
Susie says they're not talking to Lindsay. Phew!

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/27/2019 8:46:43 PM(UTC-4)
Source App: WhatsApp
Body:
Thank God

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/27/2019 8:48:24 PM(UTC-4)
Source App: WhatsApp
Body:
I agree. Susie was very nice. Said to enjoy the holiday and that I deserve it. Isn't that nice? Let's see if Craig remembers to text us. He usually does

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/27/2019 8:49:10 PM(UTC-4)
Source App: WhatsApp
Body:
Yes really nice. How did you ask her!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/29/2019 12:26:14 PM(UTC-4)
Source App: WhatsApp
Body:
Craig accidentally FaceTimed me when he was on w John Tyrell today. I didn't pick up. I'm sure it was a mistake

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/29/2019 2:02:44 PM(UTC-4)
Source App: WhatsApp
Body:
Weird

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/30/2019 8:16:02 AM(UTC-4)
Source App: WhatsApp
Body:
Did you get Susie's message to resign today?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 8:16:16 AM(UTC-4)
Source App: WhatsApp
Body:
I'll call you in a few minutes. Your name is misspelled on email to schools.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 8:16:47 AM(UTC-4)
Source App: WhatsApp
Body:
Yes I did. I'll write on the CT message chain

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/30/2019 8:17:09 AM(UTC-4)
Source App: WhatsApp
Body:
No that O is the cursor. It is an R

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 8:19:17 AM(UTC-4)
Source App: WhatsApp
Body:
Phew!

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 8:20:45 AM(UTC-4)
Source App: WhatsApp
Body:
Are you going to see Craig today?

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/30/2019 8:21:11 AM(UTC-4)
Source App: WhatsApp
Body:
I don't even know that he's in RI

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 9/30/2019 8:21:34 AM(UTC-4)
Source App: WhatsApp
Body:
Did she ask you to resign today as well?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 8:21:46 AM(UTC-4)
Source App: WhatsApp
Body:
So how will you contact him? Phone? Email?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 9/30/2019 8:22:10 AM(UTC-4)
Source App: WhatsApp
Body:
Yes I think her message was for both of us.

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/30/2019 8:22:21 AM(UTC-4)

Source App: WhatsApp

Body:

No idea yet. Have to think it thru with you

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 8:22:53 AM(UTC-4)

Source App: WhatsApp

Body:

Ok I'll call you in about 5 min

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 10:11:15 AM(UTC-4)

Source App: WhatsApp

Body:

Did you hear from Craig?

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/30/2019 10:55:31 AM(UTC-4)

Source App: WhatsApp

Body:

I'm meeting with him at 11:30

From: System Message System Message

Timestamp: 9/30/2019 12:19:03 PM(UTC-4)

Source App: WhatsApp

Body:

Missed Voice Call

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 1:11:39 PM(UTC-4)

Source App: WhatsApp

Body:

Did you send email to your schools?

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 1:13:07 PM(UTC-4)

Source App: WhatsApp

Body:

Are you letting other Lifetouch reps know?

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/30/2019 3:36:46 PM(UTC-4)

Source App: WhatsApp

Body:

I told Phaedra, Diane, Steve F and I will tell Steve Luke after you resign although I'm sure Craig has already sent him the accounts that he wants Steve to handle

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 7:43:00 PM(UTC-4)

Source App: WhatsApp

Body:

Look at Denny's text just now

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 9/30/2019 7:43:28 PM(UTC-4)

Source App: WhatsApp

Body:

I'm on the phone with him now

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 7:43:33 PM(UTC-4)

Source App: WhatsApp

Body:

Here's what I texted Craig: Hi Craig, of all times for a holiday. I do want to discuss with you and I'm sorry about my limited availability today and tomorrow. My schedule for Wednesday has changed and I'll be in RI in the morning. May I come by the office 10:30am or later? Thanks for letting me know.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 9/30/2019 7:43:45 PM(UTC-4)

Source App: WhatsApp

Body:

Give him a virtual hug for me

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/1/2019 1:28:17 PM(UTC-4)

Source App: WhatsApp

Body:

From Sarah K: Ill never forgive myself if we don't talk before you leave. If that's the case.

I know you're off today, but if you do me that favor I would really appreciate it. Tomorrow or later this week works too

From: System Message System Message

Timestamp: 10/2/2019 2:43:32 PM(UTC-4)

Source App: WhatsApp

Body:

Missed Voice Call

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/2/2019 6:08:28 PM(UTC-4)

Source App: WhatsApp

Body:

My email is shut off too

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/3/2019 12:19:59 PM(UTC-4)

Source App: WhatsApp

Body:

Oct. 16, 2:30pm

Cromwell hs

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 10/4/2019 7:34:45 AM(UTC-4)

Source App: WhatsApp

Body:

Can you send me your map so I can print it

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 8:06:10 AM(UTC-4)

Source App: WhatsApp

Body:

Yes I'll send it. Just speaking with advisers now and at 8:30 and then I'll call you ok?

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 10/4/2019 8:06:33 AM(UTC-4)

Source App: WhatsApp

Body:

Thanks

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 9:13:58 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments169\a4b646d5-83b4-452f-8c4c-41f7a5528fac.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 9:14:17 AM(UTC-4)

Source App: WhatsApp

Attachments:

#1: chats\WhatsApp\attachments169\6b942e1f-5aaa-41df-ab5a-6db886f81313.jpg

Body:

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)

Timestamp: 10/4/2019 10:32:46 AM(UTC-4)

Source App: WhatsApp

Body:

Talking to Tug! I'll call you soon

From: 12033627202@s.whatsapp.net Risa Nitkin

Timestamp: 10/4/2019 10:33:26 AM(UTC-4)

Source App: WhatsApp

Body:

Got a lawyers packet to cease and desist.

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/4/2019 10:33:41 AM(UTC-4)
Source App: WhatsApp
Body:
Send me pics of the letters

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 10/4/2019 10:34:08 AM(UTC-4)
Source App: WhatsApp
Body:
Too big of a packet

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/4/2019 10:34:33 AM(UTC-4)
Source App: WhatsApp
Body:
Mine will probably come on Monday

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/4/2019 12:31:50 PM(UTC-4)
Source App: WhatsApp
Body:
Didn't realize how cathartic it would be to purge the poison. Feels like a good detox

From: 12033627202@s.whatsapp.net Risa Nitkin
Timestamp: 10/4/2019 12:32:20 PM(UTC-4)
Source App: WhatsApp
Body:
I agree

From: From: 18609770048@s.whatsapp.net Debbie Cohen (owner)
Timestamp: 10/4/2019 1:31:34 PM(UTC-4)
Source App: WhatsApp
Body:
Craig emailed wanting me to send in my cell phone. Have you heard from him other than the letter?
